THIS FILE IS MADE AVAILABLE THROUGH THE DECLASSIFICATION EFFORTS AND RESEARCH OF:



THE BLACK VAULT IS THE LARGEST ONLINE FREEDOM OF INFORMATION ACT / GOVERNMENT RECORD CLEARING HOUSE IN THE WORLD. THE RESEARCH EFFORTS HERE ARE RESPONSIBLE FOR THE DECLASSIFICATION OF THOUSANDS OF DOCUMENTS THROUGHOUT THE U.S. GOVERNMENT, AND ALL CAN BE DOWNLOADED BY VISITING:

HTTP://WWW.BLACKVAULT.COM

YOU ARE ENCOURAGED TO FORWARD THIS DOCUMENT TO YOUR FRIENDS, BUT PLEASE KEEP THIS IDENTIFYING IMAGE AT THE TOP OF THE .PDF SO OTHERS CAN DOWNLOAD MORE!



Federal Communications Commission Consumer & Governmental Affairs Bureau Washington, D.C. 20554



November 4, 2009

John Greenewald, Jr.

FOIA 2010-035

Dear Mr. Greenewald:

This letter responds to your recent Freedom of Information Act (FOIA) request which was assigned to the Consumer & Governmental Affairs Bureau (CGB) and the Enforcement Bureau (EB) on October 20, 2009. You seek: "all records identifiable as complaints regarding the television show 'The O'Reilly Factor' between January 2009 and the present."

Sharon Jenkins of CGB searched the databases containing informal complaints and identified 23 complaints responsive to your request, copies of which are enclosed. Ms. Jenkins redacted all personal identifying information relating to the individuals who submitted or are named in the complaints based on Exemption 6 of FOIA, which permits agencies not to disclose files that would clearly invade personal privacy.¹ EB has informed CGB that a search of its records revealed no documents responsive to your request.

The FCC receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, a complaint or comment does not necessarily indicate any wrongdoing by any individuals or entities named in the complaint or comment.

FOIA and FCC rules require the FCC to charge requesters for time spent searching for and reviewing responsive documents, and for copying them.² Based on your classification as a member of the news media, you are responsible for paying only copying costs beyond the first 100 pages. Because responding to your request required copying less than 100 pages, there are no charges.

¹ 5 U.S.C. § 552 (b)(6). See also 47 C.F.R. § 0.457(f).

² 5 U.S.C. § 552(a)(4)(A)(i), 47 C.F.R. § 0.470.

If you think this response denies your FOIA request, you may file an application for review of this decision with the FCC's Office of the General Counsel within 30 days.³ Both the application and envelope containing it must be marked "Review of Freedom of Information Action" and the application should refer to FOIA Control No. 2010-035.

Sincerely,

Julie M. Jankie

Jufie M. Saulnier Deputy Chief Consumer Policy Division Consumer & Governmental Affairs Bureau

³ 47 C.F.R. § 0.461(j).

ULIVAL A L	amm
------------	-----

Communications Commission	All redactions made pursuant to exemptio	n (b)(6) of the FOIA – Personal Privacy FOR FCC INTERNAL USE ON	
dmin 2000 [Switch	to Admin1088]	sharon.jenkins [CAM] Logo	
	HOME SEARCH NEW COMPLAINT H Basic Search Advanced Search	ELP	
« Back to Complaints	Form 2000E (Media (General) Complaint)	: 09-C00107952-1	
User Form	USER FORM		
Admin Comments	User Complaint Number: 09-C00107952	Consumer History Form History Edit Fo User Complaint Key: 09-C00107952-1	
Serve Review Serve Process	Complaint Source: Web	Added User: Consumer	
File Attachments	CONSUMER'S INFORMATION:		
Letters	First Name	Last Name:	
Show All	Company Name: (Complete only if you are filing this complaint on beha	If of a company or an organization.)	
Sub Complaints(0)	Street Address or Post Office Box Number		
Print Form	City: Washington State: DC	Zip Code	
	Telephone Number(Residential or Business)	t:	
	E-mail Address:	영양성 등을 만들었다. 그는 그가 많은 것 같아요.	
	FORM 2000E:		
	1. What is the name of the company that is the subject of your complaint? FOX News Corp		
	 If your complaint is about a radio or television stati a. Station call sign (e.g., "KDID," "WZUF," "KDIU 		
	b. Radio station frequency (e.g., "1020" or "88.5"	"): or TV channel (e.g., "13"):	
	c. Station location: City: State:		

- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: FOX News
 - b. Program name: The O'Reilly Factor
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- 5. Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

I'm writing to complain about "The O'Reilly Factor"'s use of what can only be described as stalking in order to paint people O'Reilly disagrees with in a negative light. The incident with Amanda Terkel, and O'Reilly's continuing smears and distortions of Terkel's words and comments is especially troubling. Even more so, "Fox & Friends" seems to be adopting O'Reilly's tactics of stalking people and lying about inviting them to appear on the show before confronting them, when they only do so afterwards. This is a dangerous trend that cannot be considered journalism by any standard - this is clearly intended to harrass and intimidate those that hold a contrary viewpoint to O'Reilly and the hosts of "Fox & Friends." This is further evidenced by the way they distort the viewpoints of those they target. I urge you to take disciplinary action of some sort to discourage this behavior in the future.

Annin Annin		Page 1 of 2
FCC Federal Communications Commission	All redactions made pursuant to exemption	on (b)(6) of the FOIA - Personal Privacy
Admin 2000 [Switch	to Admin1088]	sharon.jenkins [CAM] Logout
	IOME SEARCH NEW COMPLAINT HI asic Search Advanced Search	ELP
« Back to Complaints	Form 2000E (Media (General) Complaint) :	09-C00118158-1
User Form	USER FORM	
Admin Comments		Consumer History Form History Edit Form
Serve Review	User Complaint Number: 09-C00118158	User Complaint Key: 09-C00118158-1
Serve Process	Complaint Source: Web	Added User: Consumer
File Attachments	CONSUMER'S INFORMATION:	
Letters	First Name:	Last Name:
Show All	Company Name: (Complete only if you are filing this complaint on behal	f of a company or an organization.)
Sub Complaints(0)	Street Address or Post Office Box Number:	
Print Form	City: Buffalo Grove State: IL	Zip Code
	Telephone Number(Residential or Business)	Ext:
	E-mail Address	

FORM 2000E:

- 1. What is the name of the company that is the subject of your complaint? Fox News
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"): Fox News Cable Channel
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
 - c. Station location: City: State:
- 3. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: O'Reilly Factor
 - c. Date of program (mm/dd/yyyy): 05/01/2009
 - d. Time of program: 12:00 AM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

On the May 1 edition of The O'Reilly Factor, guest host Laura Ingraham presented clips of Al Gore's April 24 congressional testimony to suggest that Gore has profited from his environmental advocacy. The clips had been edited to remove his statements that he donates all of the money he makes from climate-related work to a nonprofit organization that seeks to solve the climate crisis. Fox News is no longer serving the public good by broadcasting half-truths and lies. Their license should be pulled for these offenses.

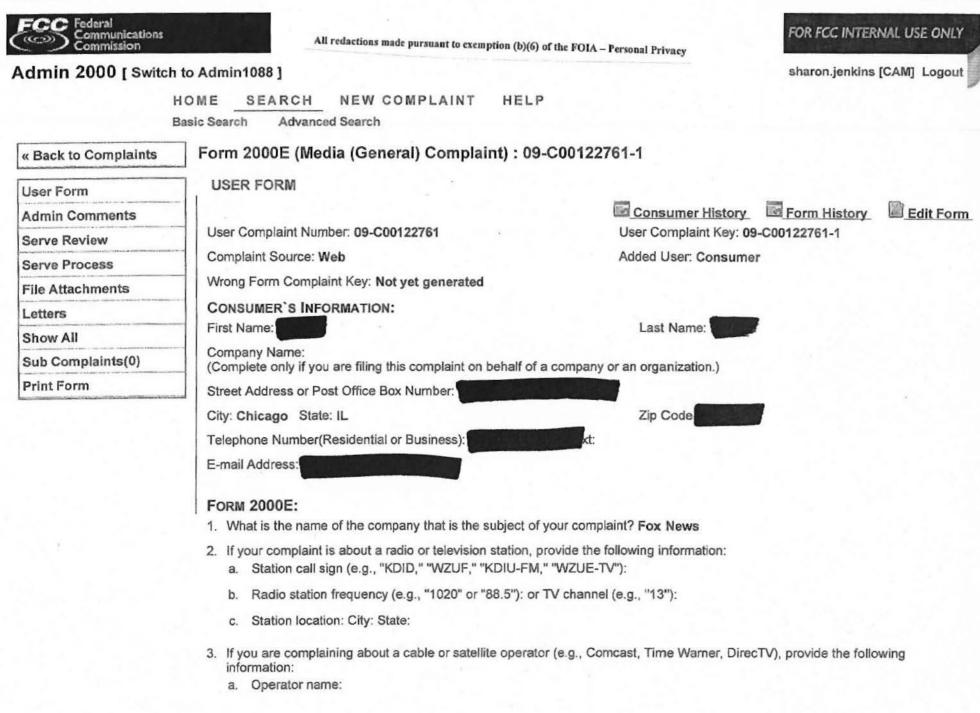
FCC Federal All redactions made pursuant to exemption (b)(6) of the FOIA - Personal Privacy FOR FCC INTERNAL USE ONLY Communications ((ca)) Commission Admin 2000 [Switch to Admin1088] sharon.jenkins [CAM] Logout SEARCH NEW COMPLAINT HELP HOME **Basic Search** Advanced Search Form 2000E (Media (General) Complaint) : 09-C00122731-1 « Back to Complaints USER FORM User Form Edit Form Consumer History Form History Admin Comments User Complaint Number: 09-C00122731 User Complaint Key: 09-C00122731-1 Serve Review Added User: Consumer Complaint Source: Web Serve Process CONSUMER'S INFORMATION: File Attachments Last Name: First Name: Letters Company Name: Show All (Complete only if you are filing this complaint on behalf of a company or an organization.) Sub Complaints(0) Street Address or Post Office Box Number: **Print Form** Zip Code: City: Gainesville State: FL Telephone Number(Residential or Business): () - Ext: E-mail Address FORM 2000E: What is the name of the company that is the subject of your complaint? Fox News 2. If your complaint is about a radio or television station, provide the following information: a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"): b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"): Station location: City: State: C. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information: Operator name: a. b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: The O'Reilly Factor
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy): 05/31/2009
 - b. Time: 12:00 PM
 - c. Description of Problem:

I am aware that the FCC holds limited jurisdiction over cable programming, but the following situation was so genuinely appalling I felt I had to notify any potentially proper authorities. Dr. James Tiller was murdered yesterday in Kansas; Bill O'Reilly has focused literally dozens of segments on his program on the murdered man. O'Reilly referred to the late doctor as a "baby killer" and a genocidal "Nazi." O'Reilly also stated that "if the state of Kansas doesn't stop this man, then anybody who prevents that from happening has blood on their hands," and "I wouldn't want to be these people if there is a Judgment Day." I believe Mr. O'Reilly's statements stand as a very clear incitement not only to violence, but to precisely the act of terrorism perpetrated in that Kansas church. Surely such a public figure should face the consequences of stoking the fires of hatred when his words inspire others to violence and murder.

-

a a		
CCMS	Ad	min
COMP	210	TTTTT



b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

- a. Network: Fox News
- b. Program name: O'Reilly Factor
- c. Date of program (mm/dd/yyyy):
- d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

1

To the Commissioners: Fox News' Bill O'Reilly has had a campaign of hate against the late Dr. George Tiller, constantly referring to him as "Tiller the baby killer". It is clear to me, with Dr. Tiller's murder, that Mr. O'Reilly is guilty of hate speech, and that his incitement directly aided the environment that led to this murder. Mr. O'Reilly should, at the very least, be fined for each reference to "Tiller the Baby Killer", which certainly was heard by millions, and unlike a recent "wardrobe malfuntion", did not require recording and playback of a few frames in step-by-step motion.

*

*

CCMS	Admin
------	-------



FORM 2000E:

- 1. What is the name of the company that is the subject of your complaint? Fox TV Network
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
 - c. Station location: City: Unknown State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

-

151

- a. Network: Fox News
- b. Program name: O'Reily factor
- c. Date of program (mm/dd/yyyy):
- d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy): 05/27/2009
 - b. Time: 12:00 AM
 - c. Description of Problem:

Bill O'Reilly on Fox news made hateful propaganda against Dr. Tiller that was malicious untrue and most likely stirred such hate as to be a factor in the motivation for his murder. Fox news must be held accountable for the lies it tells on a daily basis over it TV broad casts.



rage 1 of 2

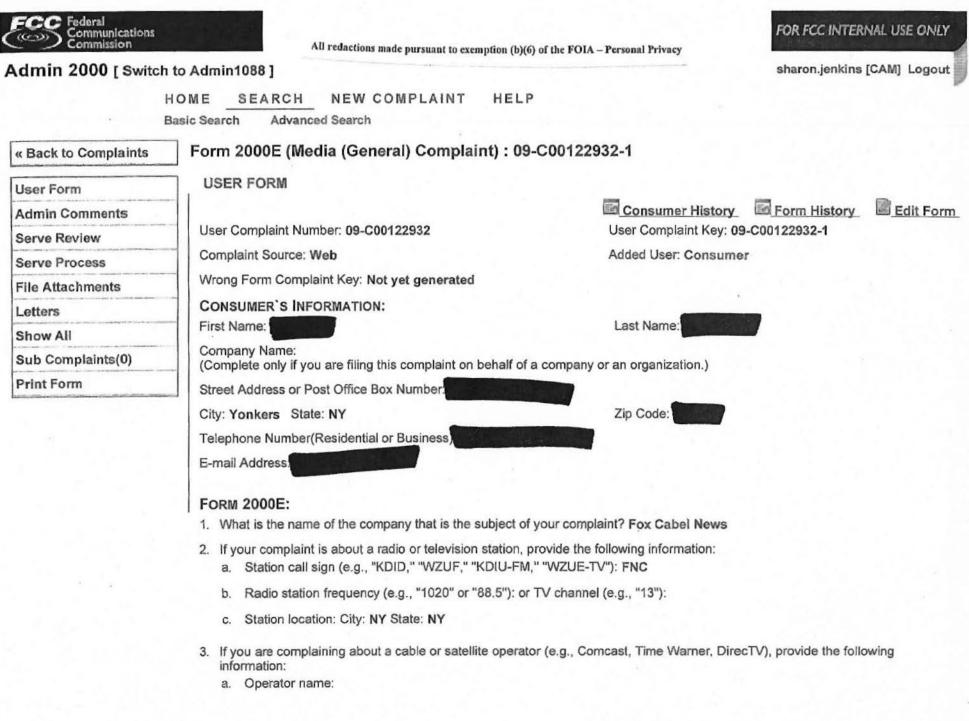
b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

- a. Network: FNC
- b. Program name: OREILLY
- c. Date of program (mm/dd/yyyy): 06/01/2009
- d. Time of program: 08:00 AM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

Re: Murder of Mr. Tiller. Fox news has promoted the assassination of Mr. Tiller through Mr. O'Reillys program showing persons in favor of murder. they use defamination as easily as you use "good morning". He Glenn Beck, Hannity and Ingram have all inflamed their listeners to foment violence. They should be fined and removed the air for their statements against th President, etc. This is the final straw, they are co-conspirators in the anger towards Mr. Tiller. Listen to all their programs in the past 5 years and you will see.

CCMS	Admin
------	-------

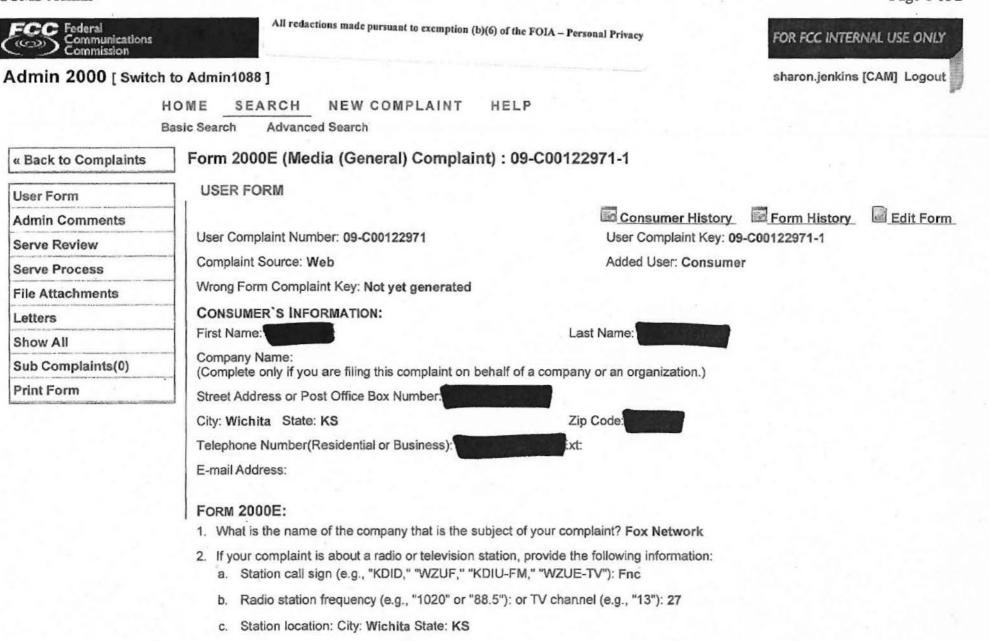


b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

- a. Network: FNC: Fox Cabel news
- b. Program name: o'reilly factor
- c. Date of program (mm/dd/yyyy): 06/01/2009
- d. Time of program: 08:00 PM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy): 06/01/2009
 - b. Time: 08:00 PM
 - c. Description of Problem:

When is the FCC going to take action against Fox news for spewing hate and stirring up crazy people to murder people. The O'Reilly factor signaled out a doctor, equated him with Nazi Germany and talked about terrible things he was doing even though they were legal. The murderer wrote on the internet quoting O'Reilly and inviting him to an affair that he was involved in. The network is trying to rip America apart and destroy the provision of services to the needy. If free speech ends by yelling fire in a crowed theater, the hate spewed by this network should be the basis of yanking their license. Are you going to take action to protect the public from this network? If the FCC is there to protect America, you should stop this terrorist to the individuals Fox news cabel selects for murder.



- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:

rage 1 01 2

b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

- a. Network: Fox
- b. Program name: O'reilly Factor
- c. Date of program (mm/dd/yyyy): 05/26/2009
- d. Time of program: 07:00 PM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

CTR119 Consumer would like the FCC should investigate Bill Reilly on whether or not what he said contributed to Dr's Tiller Death, because what he said goes beyond Freedom of speech, He is saying hateful things and provided his viewers with the Dr's address because he was against the Dr's views and practices on abortion. The Doctor was then gunned down in his place of worship this past Sunday. Consumer does not believe that they should be allowed to say things that incite people to violence against people like Dr. George Tiller and even the president.Consumer thinks the owner of the network should also be held resposible of what the people on his network say. Consumer does not think people like Terry Randall the leader of Operation Rescue should not be allowed to spout their views of hate on TV. They Slandered the Doctor and now he is dead, because of peoples radical thoughts.



rage 1 OI Z

- 1. What is the name of the company that is the subject of your complaint? Fox News Channel
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
 - c. Station location: City: State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: The O'Reilly Factor
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

I think citizens should be protected from biased propaganda mongering under the pretenses of delivering news. Please demand that Fox News change their programming and channel name so that it no longer claims to be a news network. They do not provide information, they only provide opinion and shameful opinions at that.



- c. Station location: City: Bothell State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: Bothell State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: O'Reilly Factor
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:

\$

c. Description of Problem:

On many occasions Fox News in general and Bill o'Reily specifically has incited acts of terrorism and murder which has resulted in the murder of doctor Tiller. Domestic terrorism is a crime and Fox is complicit. Please

shut them down and hold those responsible criminally culpable.

٩,

000 10	4 4	
CCMS	Ad	min
COND	110	TTTTT

CC Federal

Communications

Commission

« Back to Complaints

FOR FCC INTERNAL USE ONLY All redactions made pursuant to exemption (b)(6) of the FOIA - Personal Privacy Admin 2000 [Switch to Admin1088] sharon.jenkins [CAM] Logout HOME SEARCH NEW COMPLAINT HELP **Basic Search** Advanced Search Form 2000E (Media (General) Complaint) : 09-C00123488-1 Edit Form v

User Form	USER FORM	
Admin Comments		Consumer History Form Histor
Serve Review	User Complaint Number: 09-C00123488	User Complaint Key: 09-C00123488-1
Serve Process	Complaint Source: Web	Added User: Consumer
File Attachments	CONSUMER'S INFORMATION:	
Letters	First Name:	Last Name:
Show All	Company Name: (Complete only if you are filing this complaint on beha	alf of a company or an organization.)
Sub Complaints(0)	Street Address or Post Office Box Number	
Print Form	City: Canoga Park State: CA	Zip Code:
	Telephone Number(Residential or Business):	t:
	E-mail Address	

FORM 2000E:

- 1. What is the name of the company that is the subject of your complaint? Fox News, O'Reilly Factor
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"): b.
 - Station location: City: State: C.
- 3. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - Operator name: a.
 - Operator location: City: State: b.

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: The O'Reilly Factor
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

Why is Bill O'Reilly allowed to get away with driving people to violence over abortion issues? I don't feel safe in my own country. Please do something! I want FOX NEWS fined so much that it will curb this kind of behavior. PLEASE DO SOMETHING!

All redactions made pursuant to exemption (b)(6) of the FOIA - Personal Privacy FCC Federal FOR FCC INTERNAL USE ONLY Communications Commission Admin 2000 [Switch to Admin1088] sharon.jenkins [CAM] Logout HOME SEARCH NEW COMPLAINT HELP **Basic Search** Advanced Search Form 2000E (Media (General) Complaint) : 09-C00123570-1 « Back to Complaints USER FORM User Form Consumer History Form History Edit Form Admin Comments User Complaint Number: 09-C00123570 User Complaint Key: 09-C00123570-1 Serve Review Complaint Source: Web Added User: Consumer Serve Process CONSUMER'S INFORMATION: File Attachments First Name: Last Name: Letters Company Name: Show All (Complete only if you are filing this complaint on behalf of a company or an organization.) Sub Complaints(0) Street Address or Post Office Box Number: **Print Form** City: Diamond Springs State: CA Zip Code: Telephone Number(Residential or Business): E-mail Address: FORM 2000E: What is the name of the company that is the subject of your complaint? Fox News If your complaint is about a radio or television station, provide the following information:

- a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
- b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
- c. Station location: City: State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: O'Reilly Factor; Rush Limbaugh Show
 - c. Date of program (mm/dd/yyyy): 05/29/2009
 - d. Time of program: 08:09 PM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

Dear FCC Commissioners, Dear FCC Commissioner, I wish to report the abuse by Fox News of its FCC license to commit the crime of incitement to murder of Kansas physician Dr. George Tiller by Fox News "Personalities" Bill O'Reilly and Rush Limbaugh. They didn't pull the trigger personally of course. But their reckless raging demogogery repeatedly over the air was foreseeable that it would incite a psychoemotionally unstable individual like Scott Roeder to kill Dr. Tiller. I urge you to prosecute Messrs. O'Reilly and Limbaugh under FCC regulations for felony incitement to murder. I urge you to file a license revocation proceeding criminal co-complaint against Fox News under FCC Regulations for a pattern of reckless endangerment of various public figures by these two's demogogery. sincerely,

CCMS Admin			Page 1 of 2
FCC Communications Commission	All redactions made pursuant to exemption (b)(6) of the FOIA – Personal Privacy	FOR FCC INTERNAL USE ONLY
Admin 2000 [Switch	to Admin1088]		sharon.jenkins [CAM] Logout
	HOME SEARCH NEW COMPLAINT H Basic Search Advanced Search	ELP	
« Back to Complaints	Form 2000E (Media (General) Complaint)	: 09-C00123767-1	
User Form	USER FORM		
Admin Comments Serve Review	User Complaint Number: 09-C00123767	User Complaint Key: 09-C00	Edit Form History
Serve Process	Complaint Source: Web	Added User: Consumer	
File Attachments Letters	CONSUMER'S INFORMATION: First Name	Last Name:	
Show All	(Complete only if you are filing this complaint on beha	If of a company or an organization.)	
Sub Complaints(0)	Street Address or Post Office Box Number		
Print Form	City: Oakland State: CA Telephone Number(Residential or Business)	Zip Code	
	E-mail Address FORM 2000E: 1. What is the name of the company that is the subje	t of your complaint? Fay Nauro	
	 If your complaint is about a radio or television statia. Station call sign (e.g., "KDID," "WZUF," "KDIU 	on, provide the following information:	
	b. Radio station frequency (e.g., "1020" or "88.5"	'): or TV channel (e.g., "13"):	
	c. Station location: City: State:		

- If you are complaining about a cable or satellite operator (e.g., Corncast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: O'reilly Factor
 - c. Date of program (mm/dd/yyyy): 06/03/2009
 - d. Time of program: 10:00 AM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy): 06/03/2009
 - b. Time: 10:00 AM
 - c. Description of Problem:

The federal FACE law is designed to protect both those providing and those receiving reproductive health care services. It forbids the use of "force, threat of force or physical obstruction" to prevent someone from providing or receiving reproductive health services. The law also provides for both criminal and civil penalties for those who break the law. Jill Stanek and Fox News are obviously publishing this information in the wake of the Tiller murder in an attempt to get their followers to murder, harass, or otherwise prevent these people from performing legal medical procedures. This was broadcast yesterday on the O'Reilly Factor b/t 9:00 and 12:00 am PST.

CCMS Admin		Page 1 of
FCC Federal Communications Commission	All redactions made pursuant to exem	ption (b)(6) of the FOIA - Personal Privacy FOR FCC INTERNAL USE ONLY
		sharon.jenkins [CAM] Logout
« Back to Complaints	Form 2000E (Media (General) Complai	nt) : 09-C00124614-1
User Form Admin Comments	USER FORM User Complaint Number: 09-C00124614	Consumer History Form History Edit Form User Complaint Key: 09-C00124614-1
Serve Review Serve Process	Complaint Source: Web	Added User: Consumer
File Attachments Letters Show All	First Name: Company Name:	Last Name:
Sub Complaints(0) Print Form	(Complete only if you are filing this complaint on I Street Address or Post Office Box Number: City:	Zip Code:
	Telephone Number(Residential or Business):	Ext:
	FORM 2000E: 1. What is the name of the company that is the s 2. If your complaint is about a radio or television	

- a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
- b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
- c. Station location: City: State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News Channel
 - b. Program name: Bill O"Reilly factor
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy): 04/27/2009
 - b. Time: 08:25 PM
 - c. Description of Problem:

On April 27th 2009 Bill O'Reilly on his show broadcast by Fox news engaged in calling the now deceased George Tiller as a baby killer. In previous broadcasts he has compared him to both Josef Mengele and Hitler. Some of his commentary I believe has incited a certain group of people to seek violence as a means of pursuing their agenda. Mr O'Reilly seems to be at the least supporting or inciting acts of violence amongst some of the right wing folks that watch his show. Between April of 2005 til April of this year Mr O'Reilly has spewed some of the most vicious and hate mongering and violence instigating words to date. I understand the need for free speech, but if you look at some of the clips of Mr O'Reilly concerning Dr Tiller you will see that what I am saying is true. I hope that you will investigate some of what was said by him regarding Dr Tiller and will issue a warning to the network regarding violence.

CCMS A	Admin
--------	-------

FCC Federal Communications Commission	All redactions made pursuant	to exemption (b)(6) of the FOIA – Personal Privacy	FOR FCC INTERNAL USE ONLY
Admin 2000 [Switc	h to Admin1088]		sharon.jenkins [CAM] Logout
	HOME SEARCH NEW COMPLAINT Basic Search Advanced Search	HELP	
« Back to Complaints	Form 2000E (Media (General) Comple	aint) : 09-C00125264-1	
User Form	USER FORM		
Admin Comments	User Complaint Number: 09-C00125264	User Complaint Key: 09-C00	
Serve Review	Complaint Source: Web	Added User: Consumer	
Serve Process File Attachments	CONSUMER'S INFORMATION:		
_etters	First Name:	Last Name:	
Show All	Company Name: (Complete only if you are filing this complaint of	n behalf of a company or an organization.)	
Sub Complaints(0)	Street Address or Post Office Box Number		
Print Form	City: Burbank State: CA	Zip Code:	
	Telephone Number(Residential or Business)		
	E-mail Address		
	FORM 2000E:		
	1. What is the name of the company that is the	e subject of your complaint? Fox O reilly show.	
	 If your complaint is about a radio or television a. Station call sign (e.g., "KDID," "WZUF," 	on station, provide the following information: ' "KDIU-FM," "WZUE-TV"): Sleeping glant Prod	uctions
	b. Radio station frequency (e.g., "1020" or	"88.5"): or TV channel (e.g., "13"):	· · · · ·
	c. Station location: City: State:		
	 If you are complaining about a cable or sate information: a. Operator name: 	ellite operator (e.g., Comcast, Time Warner, Dire	cTV), provide the following

Page 1 of 2

b. Operator location: City: State: NY

4. If you are complaining about a particular program, provide the following information:

- a. Network: Fox
- b. Program name: THe Oreilly factor
- c. Date of program (mm/dd/yyyy): 06/02/2009
- d. Time of program: 12:00 AM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):

1

- a. Date (mm/dd/yyyy): 06/02/2009
- b. Time: 12:00 AM
- c. Description of Problem:

Oreilly calls a doctor..Dr. Killer vs Dr. Tiller.

C Federal FOR FCC INTERNAL USE ONLY Communications Commission All redactions made pursuant to exemption (b)(6) of the FOIA - Personal Privacy Admin 2000 [Switch to Admin1088] sharon.jenkins [CAM] Logout HOME SEARCH NEW COMPLAINT HELP **Basic Search** Advanced Search Form 2000E (Media (General) Complaint) : 09-C00125682-1 « Back to Complaints USER FORM **User Form** Form History Consumer History Edit Form Admin Comments User Complaint Number: 09-C00125682 User Complaint Key: 09-C00125682-1 Serve Review Complaint Source: Web Added User: Consumer Serve Process CONSUMER'S INFORMATION: **File Attachments** Last Name First Name Letters Company Name: Show All (Complete only if you are filing this complaint on behalf of a company or an organization.) Sub Complaints(0) Street Address or Post Office Box Number: Print Form Zip Code: City: Chestertown State: NY Telephone Number(Residential or Business): E-mail Address: FORM 2000E: 1. What is the name of the company that is the subject of your complaint? Fox News If your complaint is about a radio or television station, provide the following information: Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"): Fox News & Affiliates a. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"): b. Station location: City: State: C. 3. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information: a. Operator name: b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

- a. Network: Fox
- b. Program name: O'Reilly Factor
- c. Date of program (mm/dd/yyyy):
- d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

I feel that the venomous, innaccurate, frankly racial,& incendiary & firmly biased programing using information that has not been "fact-checked" or confirmed has set off a surge of racial/hate based criminal activity in this country and that this programming needs to be more rationally gonsidered and edited before any further violence occurs in our country (i.e. the murder of Dr. Tiller and most recently the shooting in the D.C. Holocaust Museum. All of this hatred and negativity is sending the wrong message to other countries and lessening the world view of reputation, character and humanity of the United States. The talking heads of this network need to be held accountable for the deceptive programing that has become their brand.



am 10		•	
(Y'N/S	40	777 127	
CCMS	AU	min	
Carlo and the second			

Federal FOR FCC INTERNAL USE ONLY All redactions made pursuant to exemption (b)(6) of the FOIA - Personal Privacy Communications Commission Admin 2000 [Switch to Admin1088] sharon.jenkins [CAM] Logout HOME SEARCH NEW COMPLAINT HELP **Basic Search** Advanced Search Form 2000E (Media (General) Complaint) : 09-C00126937-1 « Back to Complaints USER FORM **User Form** Form History Edit Form Consumer History Admin Comments User Complaint Number: 09-C00126937 User Complaint Key: 09-C00126937-1 Serve Review Complaint Source: Web Added User: Consumer Serve Process CONSUMER'S INFORMATION: **File Attachments** First Name: Last Name Letters Company Name: Show All (Complete only if you are filing this complaint on behalf of a company or an organization.) Sub Complaints(0) Street Address or Post Office Box Number. **Print Form** City: Tampa State: FL Zip Code: Telephone Number(Residential or Business) E-mail Address:

FORM 2000E:

- 1. What is the name of the company that is the subject of your complaint? fox news
- 2. If your complaint is about a radio or television station, provide the following information:
 - Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
 - c. Station location: City: State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: fox news
 - b. Program name: O'reilly factor
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):

ά

- b. Time:
- c. Description of Problem:

Bill O'Reilly continues to use imflammatory language to insite volitile actions by a certain section of his audiance. He should stop calling law abiding doctors murderers, while insinuating actual murderers of doctors are somehow a hero. These type of actions can only lead to further violence. If a split second slip of a nipple can cause such an investigation and fine, I can't see how a murder is not investigated. Thank you and have a great day.

ş

CCMS Admin				Page 1 of	
FCC Communications Commission	All redactions made pursuant to exem	All redactions made pursuant to exemption (b)(6) of the FOIA – Personal Privacy		FOR FCC INTERNAL USE ONLY	
Admin 2000 [Switch	to Admin1088]		sharon.jenkins	[CAM] Logout	
	HOME SEARCH NEW COMPLAINT I Basic Search Advanced Search	HELP			
« Back to Complaints	Form 2000E (Media (General) Complaint):09-C00132818-1			
User Form	USER FORM				
Admin Comments Serve Review	User Complaint Number: 09-C00132818	Consumer History User Complaint Key: 09-C00	And the second se	Edit Form	
Serve Process	Complaint Source: Web	Added User: Consumer			
File Attachments	CONSUMER'S INFORMATION: First Name:	Last Name:			
Show All	Company Name: (Complete only if you are filing this complaint on beh	half of a company or an organization.)			
Sub Complaints(0)	Street Address or Post Office Box Number:				
Print Form	City: Gurnee State: IL Telephone Number(Residential or Business):	Zip Code.			

2

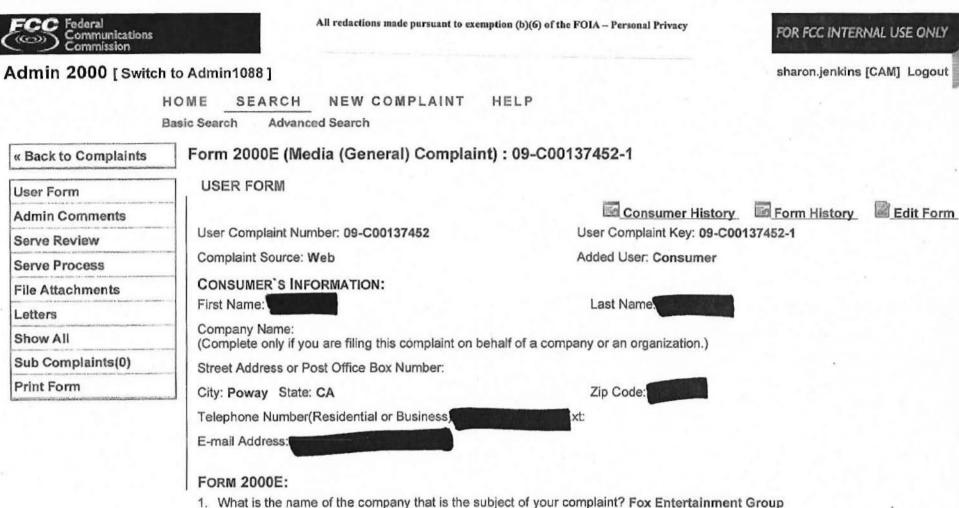
FORM 2000E:

- 1. What is the name of the company that is the subject of your complaint? Fox News Channel
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"): Fox News
 - c. Station location: City: State:
- 3. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: Fox News
 - b. Program name: O'Reilly Factor and Hannity
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

I want to know why the FCC does not prosecute Bill O'Reilly for the death of Dr.Tiller, by enciting violence with his constant "Tiller, Tiller the baby killer." Why is O'Reilly allowed to remain on the air? I want Sean Hannity prosecuted and the Secret Service to keep an eye on him. He is trying to get President Obama assasinated by saying that, "Obama is Bill Ayers, a known terrorist, they are one and the same." He is trying to incite violence against the President of the United States and no one does anything about it. This is your job, to protect the public and the public's elected President. Please help us. The free people of American plead for you to stand up to Fox News and use the LAW banning Hate Speech. Also, they incite violence against immigrants daily.

CCMS	Admin
------	-------



Page 1 of 2

- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
 - c. Station location: City: State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: fox
 - b. Program name: The O'reilly Factor

主

- c. Date of program (mm/dd/yyyy):
- d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

Hello I am writing a complaint to you because of how Biased/right wing Fox News Channel is. The producers of Fox News Channel and everyone affiliated of it disregard facts and makes them more appealing for wealthier Americans. I am OUTRAGED how you have allowed Fox News Channel and shows on it like The O'Reilly Factor to continue on where their own political agendas. Please take the necessary steps needed to control how Fox News Channel gets their news and how they use it.

CCMS Admin		Page 1 of 2
FCC Communications Commission	All redactions made pursuant to exemption (b)	(6) of the FOIA – Personal Privacy
Admin 2000 [Switch	to Admin1088]	sharon.jenkins [CAM] Logout
	HOME SEARCH NEW COMPLAINT HI Basic Search Advanced Search	ELP
« Back to Complaints	Form 2000E (Media (General) Complaint) :	: 09-C00144806-1
User Form	USER FORM	
Admin Comments	808	Consumer History Form History Edit Form
Serve Review	User Complaint Number: 09-C00144806	User Complaint Key: 09-C00144806-1
Serve Process	Complaint Source: Web	Added User: Consumer
File Attachments	CONSUMER'S INFORMATION:	
Letters	First Name:	Last Name.
Show All	Company Name: (Complete only if you are filing this complaint on beha	If of a company or an organization.)
Sub Complaints(0)	Street Address or Post Office Box Number:	
Print Form	City: Hot Springs VIIIage State: AR	Zip Code:
	Telephone Number(Residential or Business).	kt:
	E-mail Address	
	FORM 2000E:	

- 1. What is the name of the company that is the subject of your complaint? Fox Television Network
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
 - c. Station location: City: State:
- 3. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - Operator name: a.

b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

- a. Network: Fox
- b. Program name: O'Reilly Factor
- c. Date of program (mm/dd/yyyy): 08/12/2009
- d. Time of program: 12:00 AM
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy): 08/12/2009
 - b. Time: 12:00 AM
 - c. Description of Problem:

5

This man accused GE of building bomb parts that killed people. He stated he had no confirmation. GE does NOT make these kind of parts, all in an effort to continue his junior high argument with another network on air personality. He LIED deliberately, and for personal reasons. ENOUGTH already. The lies propogated on this network, the deliberate race baiting, murder inciting and religous warfare strategy by Beck and Hannity has become the story of an internal attack on democray itself. ENOUGH. Please tell them the majority of Americans DO NOT condone this lunacy. P1 listeners are generally the lunatic fringe, they do not need any encouragement and the airways shouldn't be giving it to them.

CMS Admin				Page 1 of	
FCC Communications Commission	All redactions made pursuant to exemption (b)(6) of the FOIA – Personal Privacy	FOR FCC INTER	NAL USE ONLY	
Admin 2000 [Switch	to Admin1088]		sharon.jenkins	[CAM] Logout	
	HOME SEARCH NEW COMPLAINT HELF Basic Search Advanced Search	·			
« Back to Complaints	Form 2000E (Media (General) Complaint) : 09	-C00147852-1			
User Form	USER FORM				
Admin Comments		Consumer History		Edit Form	
Serve Review	User Complaint Number: 09-C00147852	User Complaint Key; 09-C00	00147852-1		
Serve Process	Complaint Source: Web	Added User: Consumer			
File Attachments	CONSUMER'S INFORMATION:		1.1.1.1.1.1.1		
Letters	First Name.	Last Name:			
Show All	Company Name: na (Complete only if you are filing this complaint on behalf of a company or an organization.)				
Sub Complaints(0)	Street Address or Post Office Box Number:				
Print Form	City: cotopaxi State: CO	Zip Code:			
	Telephone Number(Residential or Business): () - Ext:				
	E-mail Address:				
	500M 20205.				

FORM 2000E:

- 1. What is the name of the company that is the subject of your complaint? Fox News Corp
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"):
 - b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):
 - c. Station location: City: State:
- If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name:
 - b. Operator location: City: State:

- 4. If you are complaining about a particular program, provide the following information:
 - a. Network: FOX NEWS
 - b. Program name: O'Reily Factor and Geln Beck show
 - c. Date of program (mm/dd/yyyy):
 - d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):

1

- b. Time:
- c. Description of Problem:

ģ

These two shows are suggesting the overthrow of the US Government. They should not be allowed to broadcast. Fox News Corp should be banned from broadcasting anything.

CMS Admin			Page 1 of
FCC Federal Communications Commission	All redactions made pursuant to exempt	ion (b)(6) of the FOIA – Personal Privacy	FOR FCC INTERNAL USE ONLY
dmin 2000 [Switch	to Admin1088]		sharon.jenkins [CAM] Logout
	HOME SEARCH NEW COMPLAINT Basic Search Advanced Search	HELP	
« Back to Complaints	Form 2000E (Media (General) Complain	t) : 09-C00157645-1	
User Form	USER FORM		
Admin Comments	User Complaint Number: 09-C00157645	User Complaint Key: 09-C0	
Serve Review Serve Process	Complaint Source: Web	Added User: Consumer	
File Attachments	CONSUMER'S INFORMATION:		
Letters	First Name	Last Name:	
Show All	Company Name:		
Sub Complaints(0)	 (Complete only if you are filing this complaint on behalf of a company or an organization.) Street Address or Post Office Box Number: 		
Print Form	City: Aspen State: CO	Zip Code:	7
and a second	Telephone Number(Residential or Business):		
	E-mail Address:		
	FORM 2000E:		
	 What is the name of the company that is the sull 		Corp
	 If your complaint is about a radio or television station, provide the following information: a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"): Fox News 		
	b. Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"):		
	c. Station location: City: State:		
	 If you are complaining about a cable or satellite information: a. Operator name: 	operator (e.g., Comcast, Time Warner, Di	recTV), provide the following

b. Operator location: City: State:

4. If you are complaining about a particular program, provide the following information:

a. Network: Fox

- b. Program name: OReilly, Beck, Hannity
- c. Date of program (mm/dd/yyyy):
- d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):

3

- a. Date (mm/dd/yyyy): 09/15/2009
- b. Time: 05:00 PM
- c. Description of Problem:

If the Fairness Doctrine were still in effect, none of these hate speech, right-wing propaganda clown shows would be permitted. They are biased, rascist, hateful, and incite violence. They are not protected by the First Amendment and are a grotesque travesty of "free speech".

CMS Admin				Page 1 of
FCC Communications Commission	All redactions made pursuant to exemption ((b)(6) of the FOIA – Personal Privacy	FOR FCC INTER	NAL USE ONLY
Admin 2000 [Switch	to Admin1088]		sharon.jenkins	[CAM] Logout
	HOME SEARCH NEW COMPLAINT H Basic Search Advanced Search	ELP		
« Back to Complaints	Form 2000E (Media (General) Complaint)	: 09-C00157891-1		
User Form	USER FORM			
Admin Comments		Consumer History	and the second se	Edit Form
Serve Review	User Complaint Number: 09-C00157891	User Complaint Key: 09-C00	157891-1	
Serve Process	Complaint Source: Web	Added User: Consumer		
File Attachments	CONSUMER'S INFORMATION:			
Letters	First Name	Last Name		
Show All	Company Name: (Complete only if you are filing this complaint on behalf of a company or an organization.)			
Sub Complaints(0)	Street Address or Post Office Box Number:			
Print Form	City: Houston State: TX	Zip Code:		
	Telephone Number(Residential or Business).	xt:		
	E-mail Address:			

FORM 2000E:

- 1. What is the name of the company that is the subject of your complaint? FOX News
- 2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"): .
 - Radio station frequency (e.g., "1020" or "88.5"): or TV channel (e.g., "13"): b.
 - c. Station location: City: State: NY
- 3. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:

Page 1 of 2

- a. Operator name:
- b. Operator location: City: New York City State: NY

4. If you are complaining about a particular program, provide the following information:

2

- a. Network: FOX News
- b. Program name: The O'Reilly Factor, Sean Hannity Show
- c. Date of program (mm/dd/yyyy):
- d. Time of program:
- Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy):
 - b. Time:
 - c. Description of Problem:

personal bias

7