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UNITED STATES OF AMERICA  
FEDERAL TRADE COMMISSION  
WASHINGTON, D.C. 20580

SEP 08 2017

Via Email: john@greenewald.com  
John Greenewald  
The Black Vault  
27305 W. Live Oak Rd., Ste. 1203  
Castaic, CA 91384

Re: FOIA-2017-01425  
Trump Organization complaints

Dear Mr. Greenewald:

This is in response to your request dated September 06, 2017, under the Freedom of Information Act seeking access to a copy of any complaints received regarding The Trump Organization during the time period January 1, 2010 to the present. In accordance with the FOIA and agency policy, we have searched our records, as of September 06, 2017, the date we received your request in our FOIA office.

Your request did not indicate an agreement to pay any fees associated with the processing of your request. However, the Commission's fee regulations specify that fees less than \$25 will be waived. *See* 16 C.F.R. § 4.8(b)(4). Because the fees associated with the processing of your request did not exceed \$25, we have processed your request free of charge. In the future, please provide a fee agreement to facilitate the processing of your request.

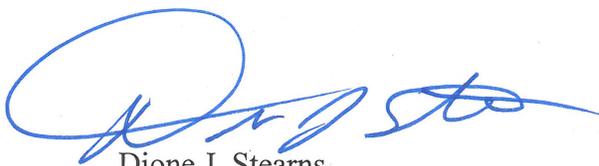
Enclosed are 32 responsive complaints that consumers have sent to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at 202-326-3355 or via e-mail at [rgold@ftc.gov](mailto:rgold@ftc.gov); or from the Office of Government Information Services via e-mail at [ogis@nara.gov](mailto:ogis@nara.gov), via fax at 202-741-5769, or via mail at Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740.

If you have any questions about the way we handled your request, or about our FOIA regulations or procedures, please contact Dominique Daniels at 202-326-3160.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Dione J. Stearns', with a large, stylized initial 'D'.

Dione J. Stearns  
Assistant General Counsel

Enclosure: One MS Excel Sheet