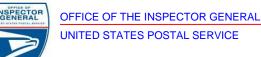
This document is made available through the declassification efforts and research of John Greenewald, Jr., creator of:



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November 14, 2016

Mr. John Greenewald The Black Vault

via email: john@greewald.com

RE: FOIA No. 2017-IGFP-00027

Dear Mr Greenewald:

This responds to your October 18 Freedom of Information Act (FOIA) request to the Office of Inspector General (OIG) for a copy of OIG Audit HR-AR-17-001 Packages Suspected of Containing Marijuana.

I have reviewed the report, consisting of 18 pages, and determined it is appropriate for release with redactions made under FOIA Exemptions $(b)(3)^1$, $(b)(6)^2$, $(b)(7)(E)^3$, and $(b)(7)(F)^4$, 5 U.S.C. § 552 (b)(3), (b)(6), (b)(7)(C), (b)(7)(E), and (b)(7)(F).

FOIA is about records we have in our possession. FOIA doesn't let you appeal any investigative decisions or ask us to do research aside from searching for responsive records. However, if you have any questions regarding the processing of this request you may contact me and/or the FOIA Public Liaison at 703-248-2100. You may also contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact

³ Exemption (7)(E) permits the withholding of records which would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations of prosecutions if such disclosure could reasonably be expected to risk circumvention of the law.

¹ Exemption (b)(3) provides that agencies may withhold records that are exempted from disclosure by another statute that "establishes particular criteria for withholding or refers to particular types of matters to be withheld." Title 39 U.S.C § 265.6, 410(c)(2) provides that "information of a commercial nature, including trade secrets, whether or not obtained from a person outside the Postal Service, which under good business practice would not be publicly disclosed," is exempt from the disclosure requirements of the FOIA. This exemption was enacted as part of the Postal Reorganization Act of 1970 and operates both independently and as an exempting statute within the scope of Exemption 3. This provision permits the Postal Service to withhold the unit pricing information

² Exemption (b)(6) pertains to information the release of which would constitute a clearly unwarranted invasion of the personal privacy of third parties. The withheld material includes names, titles, and identifying information of private citizens. This information is not appropriate for discretionary disclosure.

⁴ Exemption (7)(F) permits the withholding of records which could reasonably be expected to endanger the life or personal safety of an individual.

information for OGIS is: Office of Government Information Services, National Archives and Records Administration, Room 2510, 8601 Adelphi Road, College Park, Maryland 20740-6001, e-mail at <u>ogis@nara.gov</u>; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

If you are not satisfied with my action on your FOIA request, you may administratively appeal this partial denial. To do so, write to the attention of Gladis Griffith, Deputy General Counsel, 1735 N. Lynn Street, Arlington, VA 22209-2020, within 90 days of the date of this letter. We accept written appeals via U.S. Mail; e-mail to FOIA@uspsoig.gov; or fax to 703-248-4626. Include the initial request number (e.g., 20XX-IGXX-00XXX) and the date of this letter. Explain what specific action the FOIA Office took that you are appealing. Mark all correspondence "Freedom of Information Act Appeal."

Sincerely,

Kathy Kikel Government Information Analyst

Attachment



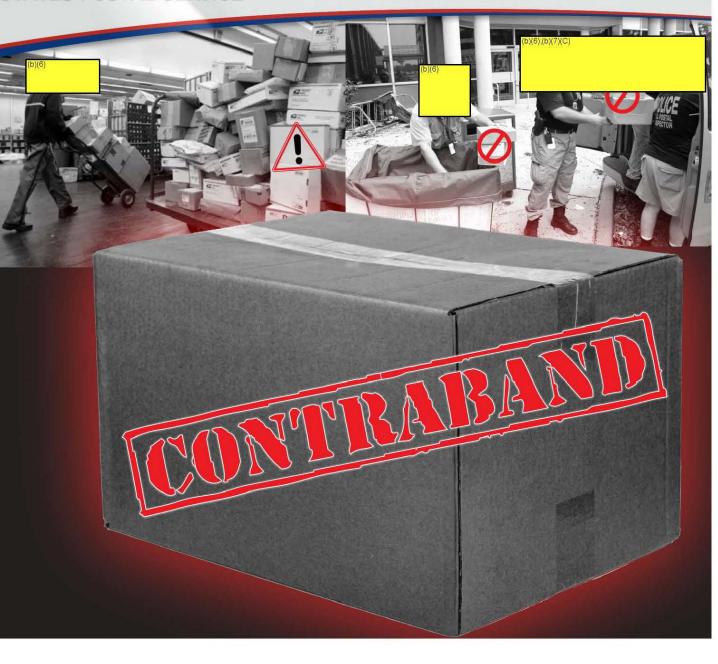
OFFICE OF INSPECTOR GENERAL UNITED STATES POSTAL SERVICE

Packages Suspected of Containing Marijuana

Audit Report

Report Number HR-AR-17-001

October 12, 2016





OFFICE OF INSPECTOR GENERAL UNITED STATES POSTAL SERVICE

Highlights

The Postal Inspection Service conducts investigations of individuals attempting to use the mail for drug trafficking. In fiscal year 2015, the Postal Inspection Service seized about 34,000 pounds of marijuana from the mailstream.

Background

The U.S. Postal Inspection Service's narcotics program is intended to protect U.S. Postal Service employees at nearly 32,000 facilities from the dangers of handling packages containing illegal narcotics and ensuring public trust in the mail. The Postal Inspection Service conducts investigations of individuals attempting to use the mail for drug trafficking. In fiscal year 2015, the Postal Inspection Service seized about 34,000 pounds of marijuana from the mailstream.

When postal employees suspect a package contains marijuana or any illegal drug, they must^{(b)(7)(E),(b)(7)(F)} inform a supervisor, and contact the Postal Inspection Service for guidance. ^{(b)(3)(39)USC 210(c)(2),(b)(7)(E)}

We initiated this audit to address allegations regarding postal employees' handling of packages suspected of containing marijuana at seven post offices in the Capital Metro, Great Lakes, Pacific, and Western areas. Our objective was to assess the Postal Inspection Service's and Postal Service's handling of packages suspected of containing marijuana.

What The OIG Found

Postal Inspection Service and Postal Service officials did

Postal Inspection Service procedures allowed packages

(b)(3):39 USC 410 (c)(2),(b)(7)(E)	Also,
b)(3):39 USC 410 (c)(2),(b)(7)(E)	

The Postal Inspection Service instructed employees at four post offices to (b)(3):39 USC 410 (c)(2),(b)(7)(E)
 (b)(3):39 USC 410 (c)(2),(b)(7)(E)
 (b)(3):39 USC 410 (c)(2),(b)(7)(E)
 In at least one instance, (b)(3):39 USC 410 (c)(2),(b)(7)(E)

Packages Suspected of Containing Marijuana Report Number HR-AR-17-001



OFFICE OF INSPECTOR GENERAL UNITED STATES POSTAL SERVICE

Postal Inspection Service did not have clear and comprehensive guidance for

(b)(7)(E),(b)(7)(F)

Postal inspectors (b)(3):39 USC 410 (c)(2) (b)(3):39 USC 410 (c)(2) at another post office.

(b)(3):39 USC 410 (c)(2)

 Lastly, although postal facilities were secured, employees at three post offices (b)(3):39 USC 410 (c)(2)
 (b)(3):39 USC 410 (c)(2)

All three facilities

took corrective actions by providing additional security for these packages.

These conditions occurred because the practice that allows postal inspectors discretion (b)(3):39 USC 410 (c)(2) (b)(3):39 USC 410 (c)(2)

Postal Inspection Service did not have clear and comprehensive guidance for (b)(7)(E),(b)(7)(F)

(b(7)(E),(b)(7)(F) Further, post office personnel were not always sufficiently trained to provide additional security for packages suspected of containing marijuana.

Insufficient controls over handling and tracking packages suspected of containing marijuana from initial retrieval from the mail to final disposition increases the risk these packages could be lost, stolen, mishandled, or undetected. This could expose employees to harm or danger, foster criminal activity, adversely affect drug investigations and prosecutions, and negatively impact the Postal Service's brand, and the integrity of the mail.

What The OIG Recommended

We recommended management implement a nationwide policy for handling, tracking, and providing additional security for packages suspected of containing marijuana to reduce the risk of these packages being lost or stolen; and develop training to ensure responsible personnel understand their roles and responsibilities.

Transmittal Letter

OFFICE OF INSPECTOR G UNITED STATES POSTAL	
October 12, 2016	
MEMORANDUM FOR:	GUY J. COTTRELL CHIEF POSTAL INSPECTOR
	DAVID E. WILLIAMS JR. CHIEF OPERATING OFFICER AND EXECUTIVE VICE PRESIDENT
	E-Signed by Charles Turley 🕜 ERIFY suthenticity with e Sign Deskto
FROM:	Charles L. Turley Deputy Assistant Inspector General Supply Management and Human Resources
SUBJECT:	Audit Report – Packages Suspected of Containing Marijuana (Report Number HR-AR-17-001)
This report presents the Marijuana (Project Numb	results of our audit of Packages Suspected of Containing er 16YG001HR000).
questions or need addition	eration and courtesies provided by your staff. If you have any onal information, please contact Monique P. Colter, director, Support, or me at 703-248-2100.

Table of Contents

Cover	
Highlights	1
Background	1
What The OIG Found	1
What The OIG Recommended	2
Transmittal Letter	3
Findings	5
Introduction	5
Summary	5
Suspected Packages Found in the Mailstream	5
(b)(7)(E),(b)(7)(F)	
(b)(7)(E),(b)(7)(F) (b)(7)(E),(b)(7)(F)	6
Securing Packages Suspected of Containing Marijuana	
Recommendations	
Management's Comments	11
Management's Comments Evaluation of Management's Comments	11 11
Management's Comments Evaluation of Management's Comments Appendices	11
Management's Comments Evaluation of Management's Comments Appendices Appendix A: Additional Information	11 11 12 13
Management's Comments Evaluation of Management's Comments Appendices	11 11 12 13
Management's Comments Evaluation of Management's Comments Appendices Appendix A: Additional Information	11 11 12 13 13
Management's Comments Evaluation of Management's Comments Appendices Appendix A: Additional Information Background	
Management's Comments Evaluation of Management's Comments Appendices Appendix A: Additional Information Background Objective, Scope, and Methodology	11 12 13 13 13 14

Findings

The Postal Inspection Service's narcotics program is intended to protect Postal Service employees at nearly 32,000 facilities from the dangers of handling packages containing illegal narcotics and ensuring public trust in the mail.

Postal Inspection Service and Postal Service officials did not

always properly handle and

provide additional security

for packages suspected of

containing marijuana at the

seven post offices we reviewed.

Introduction

This report presents the results of our audit of packages suspected of containing marijuana (Project Number 16YG001HR000). This self-initiated audit addresses allegations regarding U.S. Postal Service employees' handling of packages suspected of containing marijuana at seven post offices in the Capital Metro, Great Lakes, Pacific, and Western areas. Our objective was to assess the Postal Inspection Service's and Postal Service's handling of packages suspected of containing marijuana. See Appendix A for additional information about this audit.

The Postal Inspection Service's narcotics program is intended to protect Postal Service employees at nearly 32,000 facilities from the dangers of handling packages containing illegal narcotics and ensuring public trust in the mail. Postal Inspection Service conducts investigations of individuals attempting to use the mail for drug trafficking. In fiscal year (FY) 2015, the Postal Inspection Service seized about 34,000 pounds of marijuana from the mailstream.

3):39 USC 410 (c)(2) When Postal Service employees encounter a package suspected of containing marijuana or any illegal drug, they b)(3):39 USC 410 (c)(2),(b)(7)(E)

Summary

Postal Inspection Service and Postal Service officials did not always properly handle and provide additional security for packages suspected of containing marijuana at the seven post offices we reviewed. Postal Inspection Service procedures allowed (b)(3) 39 USC o)(3):39 USC 410 (c)(2) Although postal facilities were secured, employees (b)(3):39 USC 410 (c)(2) which placed these

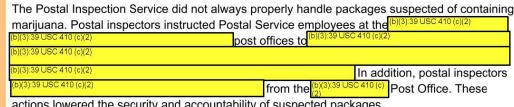
packages at risk for theft or loss. Specifically:

- The Postal Inspection Service instructed employees at four post offices to (b)(7)(E),(b)(7)(F) 7)(E),(b)(7)(F by postal inspectors.
- Postal inspectors (b)(7)(E),(b)(7)(F

at another Post Office.

Lastly, employees at three post offices (b)(3):39 USC 410 (c)(2) for packages suspected of containing marijuana.

Suspected Packages Found in the Mailstream





actions lowered the security and accountability of suspected packages.

This report has not yet been reviewed for release under FOIA or the Privacy Act. Distribution should be limited to those within the Postal Service with a need to know.

Packages Suspected of Containing Marijuana Report Number HR-AR-17-001

¹ Publication 52, Section 216, and Poster 205-B.

Mailing Packages Suspected of Containing Marijuana to the Postal Inspection Service

Postal inspectors placed packages suspected of containing marijuana at risk by instructing responsible officials at the ^{(b)(3);39 USC 410 (c)(2)} (b)(3);39 USC 410 (c)(2)



Postal inspectors placed	For example, in October 2015, (b)(3):39 USC Post Office employees discovered a suspicious	
packages suspected of	package thought to contain marijuana and notified the Postal Inspection Service, as required ² , who told them to ^{[0](3)(3) USC²}	410 (c)(2)
	(b)(3):39 USC 410 (c)(2) The employees (b)(3):39 USC 410 (c)(2)	
containing marijuana at risk by	(b)(3):39 USC 410 (c)(2) The (b)(3):39	USC 410 (c)
instructing responsible officials	postmaster reported the incident to the Postal Inspection Service, which stated it (b)(3):39 USC 410 (c)(2)	
at the ^{(b)(3):39 USC 410} Post Office; the	^{(b)(3):39 USC 410 (c)(2)} Office of Inspector General (OIG) regarding this incident, as required ³ , by reporting the incident to the mail theft task force	
(b)(3):39 USC 410 (c)(2)	International Service Center	attic
	in Chicago, IL.	
(b) (3):39 and the ^{(b)(3):39 USC 410 (c)(2)}	At the ^{(b)(3):39 USC 410 (c)(2)} the station manager stated they were instructed to ^{(b)(3):39 USC 410 (c)(2)}	
(b)(3):39 USC 410 to (b)(7)(E),(b)(7)(F) suspected	(b)(3):39 USC 410 (c)(2) They were also instructed to (b)(3):39 USC 410 (c)(2)	
	(b)(3):39 USC 410 (c)(2)	
of containing marijuana (b)(7)(E).		
Postal Inspection Service and to		
allow packages suspected	Postal Inspection Service officials in the (b)(3):39 USC 410 Division stated they instructed officials at the (b)(3):39 USC 410 (c)(2)	
of containing marilyana to	(b)(3):39 USC 410 (c)(2)	
of containing marijuana to	(b)(3):39 USC 410 (c)(2) However, postal inspectors were (b)(3):39 USC 410 (c)(2)	
(b)(7)(E),(b)(7)(F)	(b)(3):39 USC 410 (c)(2)	
	(b)(7)(E),(b)(7) Packages Suspected of Containing Marijuana From (b)(7)(E),(b)(7)(F)	
by postal increators	Postal Inspection Service officials ^{(b)(3):39 USC 410 (c)(2)}	
by postal inspectors.	GA, Post Office. (b)(3):39 USC 410 (c)(2) GA, Post Office. (b)(3):39 USC Post Office personnel stated that they	
	found the package in the mail in late November or early December 2015, and notified Postal	1 Mar
	Inspection Service personnel, who ((b)(3):39 USC 410 (c)(2) after the	
	postmaster notified the OIG's Office of Investigations.	
	These incidents occurred because of (b)(3):39 USC 410 (c)(2)	
	(b)(3):39 USC 410 (c)(2)	
	2 Postal Operations Manual (POM) Issue 9, Section 139.117, July 2002, updated with revisions through February 1, 2016.	
	 Employee and Labor Relations Manual, Section 665.14, Reporting Violations, states that allegations of violations of postal laws by postal employees, including must be reported immediately to the OIG. 	g mail theft,
	4. (b)(3):39 USC 410 (c)(2)	
	5 (b)(3)(39)(50.410 (c)(2))	

In addition, there is ^{(b)(3):39 USC 410 (c)(2)}		There are i	nherent risks that suspected
packages could be lost or stolen when the Postal Inspec	tion Service instructs postal emp	loyees ^{(b)(7)(E),}	suspected packages
containing marijuana or postal inspectors ((b)(7)(E),(b)(7)(F)	suspected packages (b)(7)(E),(b)(7)(F)	

We reviewed Postal Service and Postal Inspection Service policies to determine whether the instructions provided sufficient information about employees', supervisors', and managers' roles and responsibilities for handling and accounting for suspected packages containing marijuana. Our analysis revealed that b)(3):39 USC 410 (c)(2)

	(b)(3):39 USC 410 (c)(2)	For example, Postal
0	Inspection Service Headquarters' guidance (b)(3):39 USC 410 (c)(2)	
	(b)(3):39 USC 410 (c)(2)	

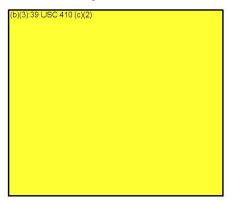
Further, Postal Service Posters 205-B⁸ and 84⁹ only provide general instructions for responding to suspicious mail and unknown powders or substances; however, neither the posters nor Postal Inspection Service policy includes guidance for Post Office personnel to properly secure (b)(3):39 USC 410 (c)(2) Lastly, the Postal Inspection Service's^{(b)(3):39 USC 410 (c)(2)} b(3):39 JSC 410 / divisions' guidance also increased the risk of the theft and loss of suspected mail packages by instructing Postal Service employees to See Table 1.

There are inherent risks that suspected packages could be lost or stolen when the Postal Inspection Service instructs postal employees suspected packages containing

marijuana or postal inspectors

(b)(7)(E),(b)(7)(F)	suspected
packages ^{(b)(7)(E)}	,(b)(7)(F)

Our analysis revealed that



(3):39 USC 410 (c)(2)

6 7

Immediate Actions, Suspicious Mail & Unknown Powders or Substances, August 2006. 8 9

Suspicious Mail or Packages, September 2006.

Table 1. Analysis of Postal Service and Postal Inspection Service Policies

(b)(3):39 USC 410 (c)(2)
Source: OIG analysis.
In addition, management should establish controls such as (b)(3):39 USC 410 (c)(2)
(b)(3):39 USC 410 (c)(2) to mitigate those risks.
As a result of current procedures for postal inspectors to instruct responsible post office employees to (b)(3):39 USC 410 (c)(2) (b)(3):39 USC 410 (c)(2)
(b)(3):39 USC 410 (c)(2) This
could expose employees to harm or danger, foster criminal activity, adversely affect drug investigations and prosecutions, and
negatively impact the Postal Service's brand and the integrity of the mail.

In our prior management alert,¹⁰ management developed standard operating procedures for For)(3):39 USC 410 (c)(2) example, Postal Service Supply Management and Postal Inspection Service officials established a requirement)(3):39 USC 410 (c)(2)

In addition, management required postal inspectors to ((b)(3):39 USC 410 (c)(2))(3):39 USC 410 (c)(2) Management also required Postal Inspection Service personnel by the Postal Inspection Service. Similar procedures

to 39 USC 410 (c)(2)

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н.

could be implemented at post offices and other postal facilities to strengthen controls for retrieving, mailing, monitoring, and tracking packages suspected of containing marijuana.

In our prior management alert,

management developed

standard operating procedures

o)(3):39 USC 410 (c)(2)

Securing Packages Suspected of Containing Marijuana

Although postal facilities were secured, personnel at the post offices did not provide additional security for packages suspected of containing marijuana. For example:

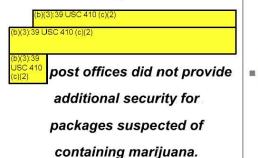


3):39 USC 410 (c)(2) On January 27, 2016, we visited the and observed a broken lock on the accountable cage door where employees kept packages suspected of containing marijuana. Management was unable to explain why the lock was

broken and also stated they were not aware of any procedures or training for securing packages suspected of containing marijuana. Management stated they replaced the lock and key to prevent unauthorized entry and implemented procedures requiring employees to record entry to the accountable cage holding packages suspected of containing marijuana.¹¹

Although postal facilities

were secured, personnel at the



o)(3):39 USC 410 (c)(2) On February 17, 2016, we visited the (()(3):39 USC 410 (c)(2) The postmaster stated that he holds packages suspected of containing marijuana in his office, which is generally unlocked. The postmaster also stated that he was not aware of any procedures and did not receive training to secure suspected packages containing marijuana. During our audit, management implemented corrective action by requiring employees to secure suspicious packages containing marijuana in a room, where only the postmaster and lead clerk have access.

On February 18, 2016, we visited the ((b)(3):39 USC 410 (c)(2))(3):39 USC 410 (c)(2) The manager stated that employees placed packages suspected of containing marijuana on the table in the manager's office, which is usually open and unlocked. The manager further stated there were no policies or procedures to provide guidance and requirements for securing packages suspected of containing marijuana. During our audit, management implemented procedures to use the station's registry cabinet to secure packages suspected of containing marijuana.

These incidents occurred because post office personnel were not always sufficiently trained on providing additional security for packages suspected of containing marijuana. For FYs 2013 through January 2016, we reviewed training records for managers and stand-up talk records for the seven facilities we visited. All seven facility managers completed dangerous goods and export compliance awareness training; however, the training did not provide specific information related to providing additional security for packages suspected of containing marijuana.

11 Postmaster stated they used an extra locking mechanism at the facility as a replacement.

o)(3):39 USC 410 (c)(2) 10

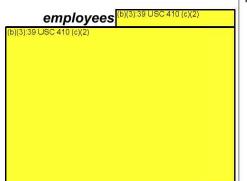
Finally, there were no records of stand-up talks on suspicious mail being conducted at any of the facilities, as required.¹² We also reviewed the contents of the Postal Service's current stand-up talks and videos related to suspicious mail and none of the stand-up talks or videos addressed how to properly secure packages suspected of containing marijuana.

As a result of Post Office employees^{(b)(3):39 USC 410 (c)(2)} (b)(3):39 USC 410 (c)(2)

This could expose employees

to harm or danger, foster criminal activity, adversely affect drug investigations and prosecutions, and negatively impact the Postal Service's brand and the integrity of the mail.

As a result of Post Office



¹² Management Instruction EL-810-2006-3, dated March 27, 2006, states that all employees must be trained periodically for handling suspicious mail and unknown powders or substances.

Recommendations

We recommend the chief postal inspector, in coordination with the chief operating officer and executive vice president:

- Implement a nationwide policy for handling, tracking, and providing additional security for packages suspected of containing marijuana to reduce the risk of these packages being lost or stolen. The tracking should be comprehensive to include initial retrieval from the mail to final disposition and reporting all packages suspected of being lost or stolen and related employee misconduct to the Office of Inspector General.
- 2. Develop training to ensure responsible personnel understand their roles and responsibilities for identifying, handling, tracking, and providing additional security for packages suspected of containing marijuana.

Management's Comments

Management partially agreed with the findings and recommendations.

Regarding recommendation 1, management stated that post offices are secure facilities and mail processing areas are not accessible to the general public. Protocols exist for admitting non-postal personnel to restricted areas for valid business purposes and postal employees, in general, are trained to ensure the integrity and security of all mail. However, management stated they will develop and implement internal nationwide guidance by October 1, 2017, for handling and tracking mail suspected of containing marijuana.

Regarding recommendation 2, management stated that procedures currently exist for handling mail suspected of containing marijuana. Suspicion that a mailpiece may contain marijuana is just that — the suspicion of a Postal Service employee, such as a clerk, carrier, or supervisor. Management also stated that, without additional attention, they cannot make a determination with respect to the contents of a mailpiece; however, they will continue to provide and, when necessary, develop enhanced training for employees who handle packages which one can reasonably suspect contain marijuana. Finally, management will review and revise, as appropriate, training policies with respect to postal facility security protocols and the security and integrity of the mail, by October 1, 2017.

See Appendix B for management's comments in their entirety.

Evaluation of Management's Comments

The OIG considers management's comments responsive to the recommendations and the corrective actions should resolve the issues identified in the report.

These recommendations require OIG concurrence before closure. Consequently, the OIG requests written confirmation when corrective actions are completed. All recommendations should not be closed in the Postal Service's follow-up tracking system until the OIG provides written confirmation that the recommendations can be closed.

Appendices

Click on the appendix title to the right to navigate to the section content.

Appendix A: Additional Information	13
Background	13
Objective, Scope, and Methodology	13
Prior Audit Coverage	14
Appendix B: Management's Comments	15

Appendix A: Additional Information

Background

The Postal Inspection Service's narcotics program is intended to protect Postal Service employees at nearly 32,000 facilities from the dangers of handling packages containing illegal narcotics and ensuring public trust in the mail. Its investigations target drug rings and attempts to illegally use the mail for drug trafficking. In FY 2015, the Postal Inspection Service seized about 34,000 pounds of marijuana from the mailstream.

When Postal Service employees encounter a package suspected of containing marijuana, they must ((b)(3):39 USC 410 (c)(2)	
(b)(3):39 USC 410 (c)(2)	Based on the Postal Inspection Service's assessment,
location of the package, and postal insp	ector availability, the postal inspector will ^{(b)(3):39 USC 410 (c)(2)}
(b)(3):39 USC 410 (c)(2)	The Postal Inspection service seized 34,000 pounds of marijuana in 2015.

Objective, Scope, and Methodology

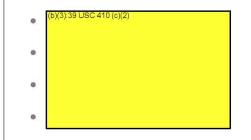
Our objective was to assess the Postal Service's and Postal Inspection Service's handling of packages suspected of containing marijuana.

To accomplish our objective we:

- Reviewed applicable Postal Inspection Service and Postal Service policies and procedures.
- Conducted site visits and interviews at the Postal Service's^{(b)(3):39 USC 410 (c)(2)} and the seven post offices listed below to understand the roles and responsibilities of personnel receiving, handling, tracking, and transporting marijuana found in the mail.

•	(b)(3):39 USC 410 (c)(2)
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•	
0	
0	
•	
•	

Conducted site visits and interviews with responsible Postal Inspection Service officials at the following four Postal Inspection Service field offices to understand their oversight roles and responsibilities:



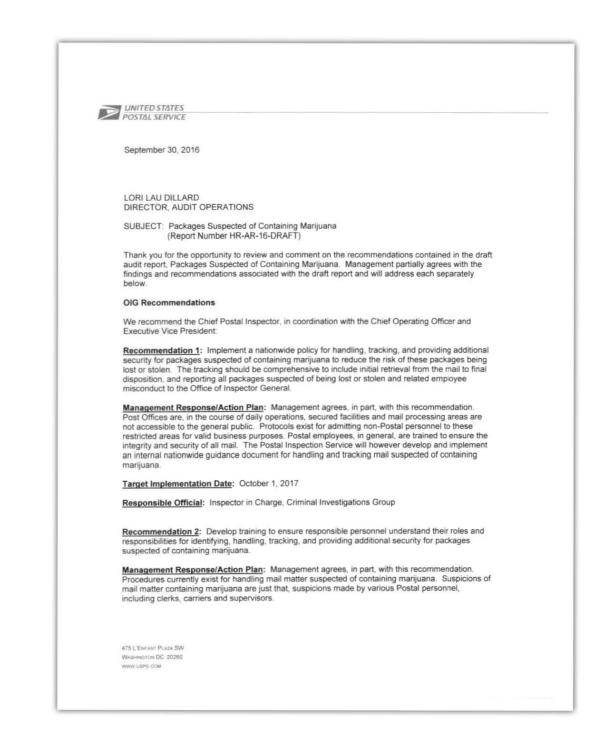
- Assessed controls to monitor, track, and safeguard packages suspected of containing marijuana.
- Reviewed FY 2013 through January 2016 training records for managers at the seven facilities reviewed to determine if they received sufficient training to properly handle packages suspected of containing marijuana.

We conducted this performance audit from January through October 2016, in accordance with generally accepted government auditing standards and included such tests of internal controls as we considered necessary under the circumstances. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objective. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives. We will discuss our observations and conclusions with management on September 28, 2016, and will include their comments where appropriate.

We assessed the reliability of information contained in the Postal Service's Learning Management System by reviewing existing information about the data and interviewing agency officials knowledgeable about the data. We determined that the data were sufficiently reliable for the purposes of this report.

Prior Audit Coverage (b)(3):39 USC 410 (c)(2)

Appendix B: Management's Comments



-2-Without additional attention, when appropriate, a determination with respect to the contents of mail matter cannot be made. We agree, however, that Postal Service management and Postal Inspection Service personnel will continue to provide and, in appropriate circumstances, develop enhanced training for Postal Service personnel who handle packages reasonably suspected of containing manipular. Training policies with respect to the security protocols for Postal facilities, as well as the security and integrity of mail matter, will be reviewed and revised, as appropriate. Target Implementation Date: October 1, 2017 Responsible Official: Inspector in Charge, Criminal Investigations Group Guv Cottre Chief Postal Inspector Davide. Williams Chief Operating Officer and Executive Vice President cc: Manager, Corporate Audit Response Management



Contact us via our Hotline and FOIA forms. Follow us on social networks. Stay informed.

> 1735 North Lynn Street Arlington, VA 22209-2020 (703) 248-2100