Inventory	FOI	Α	FOI Single Stal		FO Comp		
	Recei	pts	Recei		Rece		
Group	Month	FYTD	Month	FYTD	Month	FYTD	
TOTAL	565	1982	524	1741	41	241	
HQ	0	0	0	0	0	0	
East	314	978	291	847	23	131	
West	251	1004	233	894	18	110	
DO-01	73	173	71	164	2	9	
DO-02	27	148	24	107	3	41	
DO-05	91	283	83	253	8	30	
DO-07	72	249	62	205	10	44	
DO-08	51	125	51	118	0	7	
DO-09	85	304	77	252	8	52	
DO-10	20	136	20	130	0	6	
DO-12	75	241	74	233	1	8	
DO-13	20	120		86	7	34	
DO-14	51	203	49	193	2	10	

Inventory	FO	A	FO	IA	FO	IA		
			Single Sta	keholder	Com	olex		
	Closu	ires	Closu	ıres	Closu	ıres		
Group	Month	FYTD	Month	FYTD	Month	FYTD		
TOTAL	657	1930	581	1728	76	202		
HQ	0	1	0	1	0	0		
East	340	935	307	840	33	95		
West	317	994	274	887	43	107		
DO-01	62	164	58	154	4	10		
DO-02	49	135	47	119	2	16		
DO-05	102	273	92	248	10	25		
DO-07	87	236	70	203	17	33		
DO-08	40	127	40	116	0	11		
DO-09	112	318	84	260	28	58		
DO-10	39	145	34	134	5	11		
DO-12	75	209	69	196	6	13		
DO-13	39	125	38	110	1	15		
DO-14	52	197	49	187	3	10		

Cycle	FO	IA	FO	IA _	FOI	A	
Days			Single Stal	keholder	Complex	c Cycle	
	Cycle	Days	Cycle	Days	Days M	onth	
Group	Month	YTD†	Month	YTD†		YTD†	
TOTAL	25	27	22	19	53	79	
HQ	0	124	0	46	0	229	
East	24	22	22	18	46	50	
West	26	23	22	18	58	60	
DO-01	40	27	31	22	159	106	
DO-02	39	26	38	21	63	65	
DO-05	20	19	19	17	33	38	
DO-07	15	17	12	14	25	31	
DO-08	12	23	12	19	0	67	
DO-09	23	19	18	15	37	35	
DO-10	50	19	30	16	180	57	
DO-12	23	24	21	19	49	69	
DO-13	29	33	29	21	21	107	
DO-14	21	24	17	20	80	85	
Case	FO	IA	FO	IA	FO	Α	
Timeliness			Single Sta	keholder	Comp	olex	

Case	FO	Α	FO	IA	FO	IA		
Timeliness			Single Sta	keholder	Com	olex		
	Timeli	ness	Timeli	iness	Timeli	ness		
Group	Month	YTD†	Month	YTD†	Month	YTD†		
TOTAL	78.4%	78.7%	82.1%	83.3%	50.0%	47.6%		
HQ	0.0%	40.7%	0.0%	58.0%	0.0%	17.1%		
East	80.6%	80.9%	83.4%	84.3%	54.5%	53.7%		
West	76.0%	79.9%	80.7%	83.9%	46.5%	51.3%		
DO-01	71.0%	78.4%	75.9%	82.7%	0.0%	7.0%		
DO-02	71.4%	74.7%	72.3%	79.7%	50.0%	37.9%		
DO-05	79.4%	82.0%	82.6%	84.8%	50.0%	55.1%		
DO-07	89.7%	86.5%	94.3%	89.4%	70.6%	74.3%		
DO-08	90.0%	80.6%	90.0%	83.4%	N/A	48.3%		
DO-09	79.5%	83.3%	84.5%	87.7%	64.3%	66.7%		
DO-10	71.8%	85.4%	79.4%	86.7%	20.0%	69.9%		
DO-12	74.7%	81.1%	81.2%	84.7%	0.0%	46.0%		
DO-13	66.7%	68.5%	65.8%	77.7%	100.0%	11.9%		
DO-14	80.8%	75.7%	85.7%	79.1%	0.0%	26.0%		

[†] YTD is based on a 12-month rolling average.

Time	FOI	Α	FOI	Α	FOI	Α		
Applied			Single Stal	keholder	Comple	x Time		
	Time Ap	plied	Time Ap	oplied	Applied I	Month		
Group	Month	YTD†	Month	YTD†		YTD†		
TOTAL	7.6	8.5	6.4	6.1	17.0	24.6		
HQ	0.0	10.2	0.0	6.2	0.0	15.7		
East	7.8	7.8	6.3	5.8	21.3	24.0		
West	7.5	9.0	6.5	6.4	13.7	27.9		
DO-01	14.1	9.1	8.8	5.6	90.5	67.7		
DO-02	8.5	8.2	8.6	6.1	7.1	22.8		
DO-05	7.0	6.5	6.2	5.6	14.4	15.6		
DO-07	4.9	7.6	3.5	5.4	10.8	16.6		Note: Time Applied is the
DO-08	5.1	8.1	5.1	6.4	0.0	28.4		average hours applied by
DO-09	6.1	7.6	4.3	4.6	11.3	19.0		caseworkers per case.
DO-10	8.0	6.7	7.3	5.7	12.7	18.1		
DO-12	6.1	9.9	5.2	6.3	16.6	45.6		
DO-13	14.5	13.3	14.5	9.6	12.6	36.3		
DO-14	7.0	9.5	5.5	7.0	31.9	46.6		

Case	FOIA Case Entry t	o Case
Milestones	Assignment	
Group		YTD†
TOTAL	6.9	5.0
HQ	0.0	9.8
East	5.8	4.3
West	8.3	5.4
DO-01	12.3	5.3
DO-02	4.7	4.1
DO-05	4.4	4.5
DO-07	2.7	3.4
DO-08	4.5	4.2
DO-09	6.7	7.5
DO-10	7.1	3.5
DO-12	12.9	6.1
DO-13	5.4	4.5
DO-14	6.8	4.7

FO	IA
Case Assig	nment to
First T	ouch
Month	YTD†
18.8	25.6
0.0	4.9
19.3	26.1
18.2	26.0
19.0	35.0
25.6	30.1
21.3	23.4
18.4	20.0
14.0	24.2
18.8	22.6
15.2	21.0
13.7	29.7
28.7	30.5
19.8	29.9

FOIA	First
Touch to	Records
Orde	red
Month	YTD†
6.5	31.6
0.0	45.8
3.9	31.2
10.1	31.5
7.7	31.8
-0.4	44.1
6.1	31.3
0.1	25.2
2.8	25.9
7.5	26.5
3.0	18.9
13.3	31.6
10.5	66.3
15.7	20.2

FOIA Ca	se Entry
to Rec	ords
Orde	red
Month	YTD†
30.2	62.4
0.0	70.9
25.1	60.2
37.3	64.5
36.3	72.9
16.0	74.7
29.5	57.7
14.8	47.7
21.0	53.8
27.2	58.4
26.9	45.8
52.8	68.6
42.7	101.6
45.6	55.3

Note: Case Milestones are the average working hours per case between milestones (based on 8:00 AM - 4:30 PM working hours). Case Entry to Records Ordered only applies to cases where records were actually ordered.

[†] YTD is based on a 12-month rolling average.

FOIA Disposition as Pct of	Gra	nt	Partial (Denial	Den	ial	No Rec	cords	Duplio	cate
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	31.1%	29.7%	27.0%	26.3%	1.4%	1.6%	8.4%	10.1%	1.5%	3.5%
HQ	0.0%	19.7%	0.0%	27.1%	0.0%	12.7%	0.0%	7.0%	0.0%	0.2%
East	33.3%	31.7%	25.1%	25.1%	0.9%	1.0%	7.1%	8.9%	2.7%	5.0%
West	28.7%	28.6%	29.0%	27.4%	1.9%	1.1%	9.8%	11.6%	0.3%	2.2%
DO-01	37.7%	44.5%	23.0%	22.3%	1.6%	1.0%	6.6%	6.7%	1.6%	3.2%
DO-02	34.7%	35.1%	30.6%	25.6%	2.0%	0.9%	10.2%	7.8%	0.0%	4.8%
DO-05	32.4%	27.2%	30.4%	27.7%	1.0%	0.4%	6.9%	9.3%	2.9%	7.8%
DO-07	27.6%	27.0%	24.1%	26.3%	0.0%	1.4%	6.9%	9.5%	2.3%	4.2%
DO-08	40.0%	26.3%	10.0%	22.1%	0.0%	1.7%	5.0%	11.4%	7.5%	3.7%
DO-09	29.5%	19.9%	24.1%	26.2%	0.0%	0.8%	13.4%	14.8%	0.9%	3.2%
DO-10	35.9%	40.2%	38.5%	21.6%	0.0%	0.6%	0.0%	6.8%	0.0%	2.7%
DO-12	22.7%	24.8%	30.7%	29.7%	1.3%	0.6%	18.7%	19.0%	0.0%	0.5%
DO-13	30.8%	28.6%	35.9%	33.0%	7.7%	0.8%	5.1%	7.2%	0.0%	2.7%
DO-14	28.8%	30.9%	25.0%	29.5%	3.8%	3.6%	0.0%	8.7%	0.0%	1.3%

FOIA YTD† Disposition as Pct of	Imper	fect	Imperfect P as (61		Request W	ithdrawn	Routine Pr	ocedure	Closed P Determi		Closed Prior Determi	
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	16.3%	16.3%	0.0%	0.1%	1.4%	1.8%	9.6%	7.5%	2.0%	0.7%	1.4%	2.4%
HQ	0.0%	19.9%	0.0%	0.0%	0.0%	4.3%	0.0%	5.4%	0.0%	2.0%	0.0%	1.6%
East	17.1%	16.5%	0.0%	0.1%	0.6%	1.6%	10.9%	7.9%	0.6%	0.2%	1.8%	2.1%
West	15.5%	15.8%	0.0%	0.2%	2.2%	1.9%	8.2%	7.3%	3.5%	1.0%	0.9%	2.9%
DO-01	11.5%	11.7%	0.0%	0.1%	0.0%	2.1%	11.5%	6.9%	3.3%	0.4%	3.3%	1.2%
DO-02	18.4%	15.5%	0.0%	0.0%	0.0%	1.4%	4.1%	8.0%	0.0%	0.3%	0.0%	0.6%
DO-05	9.8%	16.0%	0.0%	0.0%	0.0%	1.4%	14.7%	8.1%	0.0%	0.0%	2.0%	1.9%
DO-07	23.0%	18.6%	0.0%	0.2%	2.3%	1.4%	12.6%	10.2%	0.0%	0.3%	1.1%	1.0%
DO-08	30.0%	21.4%	0.0%	0.0%	0.0%	1.5%	5.0%	5.4%	0.0%	0.1%	2.5%	6.3%
DO-09	16.1%	20.9%	0.0%	0.0%	0.0%	1.4%	8.0%	8.7%	6.3%	2.6%	1.8%	1.5%
DO-10	2.6%	12.7%	0.0%	0.3%	5.1%	1.9%	7.7%	4.8%	10.3%	0.7%	0.0%	7.9%
DO-12	18.7%	13.2%	0.0%	0.1%	0.0%	1.7%	8.0%	8.7%	0.0%	0.6%	0.0%	1.1%
DO-13	12.8%	19.1%	0.0%	0.0%	2.6%	2.2%	5.1%	5.4%	0.0%	0.3%	0.0%	0.9%
DO-14	21.2%	11.5%	0.0%	0.6%	7.7%	2.7%	11.5%	9.1%	0.0%	0.3%	1.9%	1.8%

[†] YTD is based on a 12-month rolling average.

Open	FC	DIA	FC	DIA	FOI	A
Inventory			Single Sta	akeholder	Comp	lex Open
	Open Ir	nventory	Open In	ventory	Inventory	Open %
Group	Open	% Backlog	Open	% Backlog	Backlog	
TOTAL	997	88.8%	645	88.4%	352	89.5%
HQ	0	0.0%	0	0.0%	0	0.0%
East	519	88.1%	335	88.7%	184	87.0%
West	478	89.5%	310	88.1%	168	92.3%
DO-01	92	89.1%	62	90.3%	30	86.7%
DO-02	117	95.7%	63	95.2%	54	96.3%
DO-05	130	84.6%	100	86.0%	30	80.0%
DO-07	101	77.2%	59	81.4%	42	71.4%
DO-08	79	94.9%	51	92.2%	28	100.0%
DO-09	130	92.3%	84	92.9%	46	91.3%
DO-10	90	100.0%	43	100.0%	47	100.0%
DO-12	92	90.2%	75	88.0%	17	100.0%
DO-13	97	83.5%	50	84.0%	47	83.0%
DO-14	69	78.3%	58	75.9%	11	90.9%

Open	FOI	Α	FO	IA	FOI	Α
Inventory			Single Stal	keholder	Complex	Open
	Open Inv	entory	Open Inv	entory	Inventor	y Time
Group	Time	Cycle	Time	Cycle		Cycle
TOTAL	18.6	78	10.7	55	33.1	121
HQ	0.0	0	0.0	0	0.0	0
East	16.1	74	11.6	62	24.4	96
West	21.3	82	9.7	46	42.6	148
DO-01	22.7	101	15.1	79	38.3	146
DO-02	16.2	82	13.4	78	19.5	87
DO-05	13.0	53	9.7	48	23.8	72
DO-07	13.2	41	6.1	35	23.1	51
DO-08	17.4	106	15.3	81	21.3	152
DO-09	9.8	55	7.2	52	14.6	60
DO-10	49.9	191	12.4	59	84.1	311
DO-12	22.9	60	8.5	42	86.2	139
DO-13	15.2	63	14.1	43	16.4	83
DO-14	11.9	48	9.1	37	26.6	106







