

NR_key_name: 71E176477EADB0B5852561A2004F4D12
SendTo: CN=Chet Rhodes/O=ARRB @ ARRB
CopyTo: CN=David Marwell/O=ARRB @ ARRB
DisplayBlindCopyTo:
BlindCopyTo: CN=R ecord/O=ARRB
From: CN=Anne Buttimer/O=ARRB
DisplayFromDomain:
DisplayDate: 04/18/1995
DisplayDate_Time: 11:05:04 AM
ComposedDate: 04/18/1995
ComposedDate_Time: 10:26:11 AM
Subject: My travels through the investigations database

When we talked about the investigations database Monday afternoon you asked me to send you an email of the various problems I'm having as I work with it. Here goes... 1) At the "ISSUE" screen you said you would correct the "DATE COMPLETED" field so it will accept a date. 2) Can you program Eileen's computer to allow her to access the outgoing correspondence screen to enable her to send correspondence after I type it in this screen. 3) Action items seem to be creating themselves. This morning when I typed the issue page for Issue #5 it created, on its own, an Action Item screen for Issue #5. I would prefer to create Action Items where I need them ONLY. It is unduly repetitive to have them created automatically. Also - is there a way NOT to send an Action Item to myself through email? I know I need to do it and I don't need my email getting clogged with this stuff. It is necessary to assign a person's name in the "Assigned To" field so I can't avoid getting the mail that way. I would like to keep the "automatic" email feature of Action Items because this is a great way to ask others for assistance without writing a separate email, I just don't want to be bothered with it myself!! 4) When I DO want to create an Action Item I cannot type in the fields called "Issues" and "Type;" however when the computer creates its own Action Item it does fill in the Issue field from the main Issue page. The first field I can type in when I'm creating the document myself is "Short Description." 5) At least some of the A & R people have access to at least read the investigations database. 6) When I want to begin a new issue the screen appears without an issue number (until I type one in and this is fine.) The problem is that when I then click on any of the screens which follow the main Issue screen they all appear with the prior issue number typed in and I cannot change the issue number. (ie. When I enter Issue #6 and then want to enter something on the Interview Report screen the latter automatically shows Interview Report Issue #5 and I cannot change the 5 to 6. This holds for "Interview Report," "Miscellaneous Activity," "Notes," "Call Report." The "Incoming Correspondence" Issue # field stays blank. The "Response" screen does not have an Issue # field (and it should). The "Outgoing Correspondence" does not have an Issue # field when I print screen, which is fine; HOWEVER there should be a tracking field/ method of some sort for reference purposes when the typed letter goes in the Chron file.) I guess that's enough for now. I'll send more as I find it (consider yourself duly warned.)

Body:
recstat: Record
DeliveryPriority: N
DeliveryReport: B
ReturnReceipt:
Categories: