

**NR\_key\_name:** CC39BB02C2FB6A9E8525624B006BD08E  
**SendTo:** CN=Valerie Trzaska-Sails/O=ARRB @ ARRB  
**CopyTo:**  
**DisplayBlindCopyTo:**  
**BlindCopyTo:** CN=R ecord/O=ARRB  
**From:** CN=Tracy Shycoff/O=ARRB  
**DisplayFromDomain:**  
**DisplayDate:** 10/04/1995  
**DisplayDate\_Time:** 3:38:31 PM  
**ComposedDate:** 10/04/1995  
**ComposedDate\_Time:** 3:37:37 PM  
**Subject:** Re: increased cost of renting a car

we'll need to deal with this when Anne gets back with her receipts. Let me know when you her paperwork and we'll follow it up from there. thanks.To: Tracy Shycoff/ARRBcc: From: Anne Buttimer/ARRBDate: 09/29/95 09:35:12 AMSubject: Re: increased cost of renting a carYes I showed them the \$27.00 on the confirmation of itinerary form. I will save all receipts, contracts, etc. I'm glad we can do something about this.To: Anne Buttimer/ARRBcc: Valerie Trzaska-Sails/ARRBFrom: Tracy Shycoff/ARRBDate: 09/29/95 09:33:26 AMSubject: Re: increased cost of renting a carI just spoke to Carol at Rosenbluth about this. She said you were guaranteed at \$27/day and they should have honored that. Did you show them your confirmation of that rate? It would be on your itenerary. In any case, we can submit a claim to get the difference back when you return. Carol said to save ALL receipts and info that they give you, including the copy of the contract that you sign.To: Tracy Shycoff/ARRBcc: From: Anne Buttimer/ARRB Date: 09/29/95 09:16:46 AMSubject: increased cost of renting a carWhen Rosenbluth made my pland and car reservations on 9\21 the lowest price for a rentalcar in New Orleans was \$27.00 a day with National. (I selected a compact\economy car, not a mid-size.) When I got to the rental counter Tuesday evening the price had become \$34.00 a day for the same class of car. They told me rates "went up a few days ago." I wanted you to know this in case there's anything you can do about it.

**Body:**  
**recstat:** Record  
**DeliveryPriority:** N  
**DeliveryReport:** B  
**ReturnReceipt:**  
**Categories:**