

**NR\_key\_name:** 31972F33DED5B7D2852563F50051D622

**SendTo:** CN=Tracy Shycoff/O=ARRB @ ARRB

**CopyTo:**

**DisplayBlindCopyTo:**

**BlindCopyTo:** CN=R ecord/O=ARRB

**From:** CN=TEMP/O=ARRB

**DisplayFromDomain:**

**DisplayDate:** 12/03/1996

**DisplayDate\_Time:** 10:27:52 AM

**ComposedDate:** 12/03/1996

**ComposedDate\_Time:** 9:53:52 AM

Courier Service Kathy asked me to let you know of the difficulties we encountered with the courier service both yesterday and this morning. I requested pick-up and delivery of two envelopes both going to Secret Service at 1800 G Street, N.W. at approximately 2:30 - 3:00 pm. Later (approximately 3:30 - 4:00) I made a second call for pick-up and delivery of an envelope to Federal Register, 800 N. Capitol--this one a rush because of the need for delivery before 5:00. I received a call back at 4:20 p.m. from the courier service to inform me that they could not make the 5:00 pm deadline on the last call. I had the caller hold while I called Federal Register to see the very latest they could accept delivery and the dealine was 5:15 pm. The service could not make this deadline but promised they would have someone here at 8:30 this morning. They did not and I called at about 9:15 and they said they'd get someone here right away (which they did), but gave no explanation as to why it was not picked up at 8:30 a.m.as promised As for the envelopes going to Secret Service, I was told when I received the call back yesterday about the rush delivery to Federal Register that a courier was on the way for this delivery but could not do Federal Register because it was in a different direction. By 4:50 pm the envelopes for Secret Service had not been picked, up at which time I called. The courier service responsed that someone had called and asked that the pick up be delayed until this morning. I explained that I had not called, but that I had been called about a different delivery and I had not requested a change. They promised to have someone here by 5:10 p.m. which they did. Perhaps the confusion about this delivery was due to my question as to the possibility of the courier-- who was alleged on the way at 4:20 pm (the time of their call back)-- doing the Federal Register delivery as well. However, I thought I was clear on the need for the delivery to Secret Service to take place even if the other delivery could not be accomplished yesterday. I'm sure this is far more wordy than it needs to be and perhaps not clear. Let me know if I've totally confused you.

**Subject:**

**Body:**

**recstat:** Record

**DeliveryPriority:** N

**DeliveryReport:** B

**ReturnReceipt:**

**Categories:**