

NR_key_name: DA16BBD47166C67F8525645A0050DE6E

SendTo: ALL

CopyTo:

DisplayBlindCopyTo:

BlindCopyTo: CN=R ecord/O=ARRB

From: CN=Chet Rhodes/O=ARRB

DisplayFromDomain:

DisplayDate: 03/14/1997

DisplayDate_Time: 10:20:15 AM

ComposedDate: 03/14/1997

ComposedDate_Time: 9:43:18 AM

Subject: WPSEED Directory

I fixed a problem this morning on Eileen's computer that all of the staff may see in the future. The problem is: Opening a directory in WordPerfect 6.1 (WP) and the computer gives you a GPF (general protection fault) error and you need to reboot to start WP again. From that point on you can not access the directory (Some other people may or may not be able to access the directory) Here is what happens and how to fix it. WHAT: The directory is filled with a large amount of files and in scanning the directory WP encounters some error, this in turn corrupts an index file in a directory called C:\WPSPEED. Once that index file is messed up you will not be able to look at your files. The files are not in any way damaged only the index to the files. FIX: Use the File manager to create sub-directories and break up the directory into smaller directories. Look in the C:\WPSPEED directory and delete the file with the Directory name. Example G:\PRESS has an index file in the C:\wpspeed directory called PRESS.??? (The ??? can be any characters) Just delete that index file and restart the computer.

Body:

recstat: Record

DeliveryPriority: N

DeliveryReport: B

ReturnReceipt:

Categories: