

**NR\_key\_name:** 35619079F7758F32852564BB005C042D  
**SendTo:** CN=David Marwell/O=ARRB @ ARRB;CN=Tracy Shycoff/O=ARRB @ ARRB  
**CopyTo:**  
**DisplayBlindCopyTo:**  
**BlindCopyTo:** CN=R ecord/O=ARRB  
**From:** CN=Jerrie Olson/O=ARRB  
**DisplayFromDomain:**  
**DisplayDate:** 06/19/1997  
**DisplayDate\_Time:** 12:50:56 PM  
**ComposedDate:** 06/19/1997  
**ComposedDate\_Time:** 12:45:04 PM  
**Subject:** Conference Call

**Body:** Kathy Hayward, AT & T conference specialist, called regarding yesterday's problem. She indicated the first problem was some kind of "technical" problem. She had no reason why we still had a problem after my 4:10 call to them to get it going. She then seemed to agree with me that whoever I talked to at 4:10 just did not do what she said she would do. The call lasted approximately 23 minutes; they will credit 1/2 the cost.

**recstat:** Record  
**DeliveryPriority:** N  
**DeliveryReport:** B  
**ReturnReceipt:**  
**Categories:**