

**NR\_key\_name:** DFF8879D4684180685256172005070FC  
**SendTo:** CN=Sheryl Walter/O=ARRB @ ARRB  
**CopyTo:**  
**DisplayBlindCopyTo:**  
**BlindCopyTo:** CN=R ecord/O=ARRB  
**From:** CN=Eileen Sullivan/O=ARRB  
**DisplayFromDomain:**  
**DisplayDate:** 03/01/1995  
**DisplayDate\_Time:** 9:41:13 AM  
**ComposedDate:** 03/01/1995  
**ComposedDate\_Time:** 9:38:38 AM  
**Subject:** Re: Phone compliment  
thanks for relaying that info!! --Eileen  
To: Tracy Shycoff/ARRB, Valerie Trzaska-Sails/ARRB, Eileen  
Sullivan/ARRBcc: David Marwell/ARRB From: Sheryl Walter/ARRB Date: 03/01/95 09:30:50  
AM  
Subject: Phone compliment  
I had two separate comments yesterday from people calling me who  
complimented us on our helpful and courteous phone personnel. Both really liked talking to a real person and  
said they were impressed with the friendly and courteous assistance they recieved. Just thought you'd like to  
know!  
**Body:**  
**recstat:** Record  
**DeliveryPriority:** N  
**DeliveryReport:** B  
**ReturnReceipt:**  
**Categories:**