| NR_key_name: | 4A11F810B88D143E85256246004A209C |
| :--- | :--- |
| SendTo: | CN=Anne Buttimer/O=ARRB @ ARRB |
| CopyTo: | CN=Valerie Trzaska-Sails/O=ARRB @ ARRB |
| DisplayBlindCopyTo: |  |
| BlindCopyTo: | CN=R ecord/O=ARRB |
| From: | CN=Tracy Shycoff/O=ARRB |
| DisplayFromDomain: |  |
| DisplayDate: | 09/29/1995 |
| DisplayDate_Time: | $9: 33: 26$ AM |
| ComposedDate: | $09 / 29 / 1995$ |
| ComposedDate_Time: | $9: 29: 40$ AM |
| Subject: | Re: increased cost of renting a car |

I just spoke to Carol at Rosenbluth about this. She said you were guaranteed at $\$ 27 /$ day and they should have honored that. Did you show them your confirmation of that rate? It would be on your itenerary. In any case, we can submit a claim to get the difference back when you return. Carol said to save ALL receipts and info that they give you, including the copy of the contract that you sign.To:Tracy Shycoff/ARRBcc: From:Anne Buttimer/ARRB Date:09/29/95 09:16:46 AMSubject:increased cost of renting a carWhen Rosenbluth made my pland and car reservations on $9 \backslash 21$ the lowest price for a rentalcar in New Orleans was $\$ 27.00$ a day with National. (I selected a compact\economy car, not a mid-size.) When I got to the rental counter Tuesday evening the price had become $\$ 34.00$ a day for the same class of car. They told me rates "went up a few days

Body:
recstat:
DeliveryPriority:
DeliveryReport: ago." I wanted you to know this in case there's anything you can do about it.
Record
N
B

ReturnReceipt:
Categories:

