

NR_key_name: 614AA00F6E8CF25D852564C60043423B
SendTo: CN=Chet Rhodes/O=ARRB @ ARRB
CopyTo: CN=David Marwell/O=ARRB @ ARRB
DisplayBlindCopyTo:
BlindCopyTo: CN=R ecord/O=ARRB
From: CN=Tracy Shycoff/O=ARRB
DisplayFromDomain:
DisplayDate: 06/30/1997
DisplayDate_Time: 8:16:27 AM
ComposedDate: 06/30/1997
ComposedDate_Time: 8:14:39 AM
Subject: Re: Server problems

I believe I found the PO for the Proliant 1000 5/60 M2100A. We got it from Entex. I put a copy of the PO on your chair. I also just received a GSA contract catalog from STMS that has a bunch of Compaq stuff in it. Don't know if this is helpful, but thought just in case it is, I'd mention it. Let me know what else you need me to do. To: David Marwell/ARRB, Tracy Shycoff/ARRBcc: From: Chet Rhodes/ARRB Date: 06/27/97 09:25:22 PMSubject: Server problems Well, I called compaq tonight with the intent of getting the memory chip replaced, and guess what.... the chips in the server are not compaq chips and they will not replace them. We need to call the original vendor and go thru them. I am upset about this due to the fact we spent A LOT of extra money to buy a compaq product. Tracy if you could locate the POs for the PROLIANT SERVERS, it will be for a PROLIANT 1000 P60 , I think it was from that company we bought most of the equipment from and not GTSI Let me know when you find it and I will start calling and YELLING thanks. I have disabled the backup system for the next couple of nights while I try to upgrade the system Could you please put this weeks tapes on my chair and I will perform a manual backup on Tuesday and Thursday. David, the real bad news is that machine must have all four chips in place to run, so we need to replace it soon. If the vendor is out of business I would suggest we buy 4 compaq memory chips. cost would run around \$800 thanks

Body:
recstat: Record
DeliveryPriority: N
DeliveryReport: B
ReturnReceipt:
Categories: