

NR_key_name: FBD06FA0332DC717852564C6004BC4EF
SendTo: CN=Chet Rhodes/O=ARRB @ ARRB
CopyTo: CN=David Marwell/O=ARRB @ ARRB
DisplayBlindCopyTo:
BlindCopyTo: CN=R ecord/O=ARRB
From: CN=Tracy Shycoff/O=ARRB
DisplayFromDomain:
DisplayDate: 06/30/1997
DisplayDate_Time: 9:48:33 AM
ComposedDate: 06/30/1997
ComposedDate_Time: 9:47:36 AM
Subject: Re: Server problems

David also found a GTSI PO for a server and 64 MB memory expansion kit. We're fairly certain that the memory is Compaq because of the 500 in the item no. Put this one on your chair also.
To: David Marwell/ARRB, Tracy Shycoff/ARRB
Cc: Chet Rhodes/ARRB
Date: 06/27/97 09:25:22
Subject: Server problems
Well, I called compaq tonight with the intent of getting the memory chip replaced, and guess what.... the chips in the server are not compaq chips and they will not replace them. We need to call the original vendor and go thru them. I am upset about this due to the fact we spent A LOT of extra money to buy a compaq product. Tracy if you could locate the POs for the PROLIANT SERVERS, it will be for a PROLIANT 1000 P60 , I think it was from that company we bought most of the equipment from and not GTSI. Let me know when you find it and I will start calling and YELLING thanks. I have disabled the backup system for the next couple of nights while I try to upgrade the system. Could you please put this weeks tapes on my chair and I will perform a manual backup on Tuesday and Thursday. David, the real bad news is that machine must have all four chips in place to run, so we need to replace it soon. If the vendor is out of business I would suggest we buy 4 compaq memory chips. cost would run around \$800 thanks

Body:
recstat: Record
DeliveryPriority: N
DeliveryReport: B
ReturnReceipt:
Categories: