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 Consumer Sentinel Network Complaints

Record # 1 of 1 / Consumer Sentinel Network Complaints			
Reference Number:	34427762	Originator Reference Number:	06740008813233
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	It has recently come to light that HTC in collusion with Sprint intentionally ship their phones with spyware. HTC has intentionally made it impossible to disable or remove the spyware from their phones. HTC also modified the Android kernel used on their devices to hide the presence and activities of their spyware. They essentially ship their devices with a rootkit! The tracking software in question runs with administrative privileges and can be modified/activated remotely. Some of the things it can record are keyboard input (passwords, bank/credit card numbers, etc) , sms/mms messages, call logs, device location, network traffic and encrypted data after its been decrypted on the phone. This software is being used without permission, notice or consent. I suspect the software and its use may even be illegal. The issue is still being investigated but at this point the details appear similar to lawsuit against Sony for the distributing spyware as a copy protection tool. Given the poor track record of telecom companies when it comes to protecting customer privacy, the mere presence of this software is wholly unacceptable. Even if Sprint/HTC hasn't stolen private information already, the capabilities of the software make it unacceptably risky to use the device to access networks or information that may be sensitive. I should also note that as a foreign company, HTC could be compelled by their own government to use the spyware in question to violate American's privacy. References: http://www.xda-developers.com/android/the-rootkit-of-all-evil-ci-q/http://www.xda-developers.com/android/more-on-carrier-iq/http://www.geek.com/articles/mobile/how-much-of-your-phone-is-yours-20111115/http://en.wikipedia.org/wiki/Sony_BMG_copy_protection_rootkit_scandal/http://en.wikipedia.org/wiki/NSA_warrantless_surveillance_controversyhttp://arstechnica.com/telecom/news/2009/12/sprint-fed-customer-gps-data-to-leos-over-8-million-times.ars --- Additional Comments: I chose the Evo Shift over more powerful models because it comes with a physical keyboard. After learning my network passwords could be stolen if I enter them using the keyboard I am quite upset. If I had known my phone shipped with spyware I would not purchased it. To resolve this issue Sprint/HTC needs to make it possible for users to remove the spyware along with other non-essential software not part of the upstream distro. Or swap my phone for a model that is open/secure like the Nexus S.'		
Was the complaint resolved?:	Yes	Complaint Resolution:	RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:			
Entered By:	BBBKCKS-USER	Entry Date:	11/18/2011
Updated By:		Updated Date:	
Complaint Source:	BBB MO Kansas City	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	11/18/2011	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	DALLAS	State:	Texas
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	View Similar Complaints Sprint Pcs		
Address:	6200 Sprint Pkwy		
City:	Overland Park	State/Prov:	Kansas
ZIP:	66251	Country:	United States
Email:	executive.offices@sprint.com	URL:	http://www.sprintpcs.com
Area Code:		Phone Number:	866727
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Owner	Title:	

 Consumer Sentinel Network Complaints

Record # 1 of 1 / Consumer Sentinel Network Complaints			
Reference Number:	44502456	Originator Reference Number:	11302132303252441
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: Regarding: T-Mobile Account Number: (b)(6) Dear Sir or Madam: Today (February 13, 2013) , my T-Mobile USB stick connectivity has been constantly interrupted from connection and reconnections are required and my visited webpages idles continuously while initiating webpages login. This problematic issues happens often since, my initial setup date as of September 17, 2012. I have observed on numerous occasions either during connectivity initiation and webpages visits a displays cursor with an illustration of a rectangular shape and inside the rectangular shape an up and down arrows without myself navigating the cursor position onto my screen monitor the rectangular shapes cursor navigates itself. My suspicious is someone has illegally hacked onto my Notebooks Computer CPU without a District Court 30 days warrant and/or NSA warrant in which, violates my 4th Amendment Rights and the USC Title 18 2511 for Interception and Disclosure of wire, oral or Electronic Communication and illegally changed my T-Mobile passwords each month up to present date. Those whom are active participants in committing Conspiracy Vicarious Liability against my Identity and United States Citizenship have directly implied their involvement into interrupting my online communication and business activities due to Identity Thief(s) who are perhaps employed at T-Mobile utilizing remote viewing capabilities in order to either download and extracting login passwords without my legal authorization. I have not given any one-person Power of Attorney and/or Affidavit allowing access to my T-Mobile USB Stick prepaid account nor have I opened any contact with T-Mobile such as, cellular phones accounts and etc. Ninety-five percent of the time, as I have attempted to logon to my T-Mobile account website then prompts me incorrect passwords and I am involuntary select the link-forgotten password in which, sent me a temporary passwords to my T-Mobile Utility account for reset password. After, my retrieval in the temporary password I have soon switched from T-Mobile Utility account to My T-Mobile account and entered temporary password then the T-Mobile webpage prompts me to entered new password and a field to entered confirmed new passwords for which, I have entered correct new passwords then click on login button. Once, I have click on login button the dotted initialization circle remain continually idle for a long period. Well, I am compelled to contact T-Mobile technical support representatives for assistance with ongoing issues with My T-Mobile passwords account constantly being compromised and verbalizing initial passwords setup sent to T-Mobile utility account for retrieval by T-Mobile technical support representatives who have presumed subjugating my T-Mobile account by illegally changing my passwords and my suspicion my T-Mobile accounts data perhaps have been altered, illegally. This is a simple process to reset my T-Mobile accounts password; however, I am stressed and unnerved from unsubstantiated excuses and allegation into programming software glitches by T-Mobiles technical support representatives. The following are my T-Mobile password login dates in which, these programming software glitches occurred: September 17, 2012, October 11, 2012, November 15, 2012, December 13, 2012, January 4, 2013 and February 13, 2013. In compliance with the Federal Processing Information Standards (FIPS) for Password Usage and direct relationship to the Telecommunication Code of Federal Regulation Title 47, I should have not experienced any wireless interruption to my T-Mobiles account frequencies and password login being compromises by external and internal Computers Hacker(s) . My consta		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:	More Information on Data Contributor Complaints?		
Entered By:	IC3-USER	Entry Date:	2/13/2013
Updated By:		Updated Date:	
Complaint Source:	Internet Crime Complaint Center	Product Service Code:	Other (Note in Comments)
Amount Requested:		Amount Paid:	\$0.00
Payment Method:	Other Payment Method (Note in Comments)	Agency Contact:	External Agency
Complaint Date:	2/13/2013	Transaction Date:	
Initial Contact:	Internet Web Site	Initial	

		Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:	(b)(6)		
First Name:			Last Name: (b)(6)
Address 1:			Address 2:
City:	WILLOWBROOK		State: Illinois
Zip:	(b)(6)		Country: UNITED STATES
Home Number:			Work Number:
Fax Number:			Ext:
Email:			Age Range: 40 - 49
Military Service Branch:			Soldier Status:
Soldier Station:			
Subject			
Subject:	View Similar Complaints T-mobile Wireless		
Address:	PO Box 37380		
City:	Albuquerque	State/Prov:	New Mexico
ZIP:	87176	Country:	United States
Email:		URL:	My.T-Mobile.com
Area Code:	877	Phone Number:	4531304
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

 Consumer Sentinel Network Complaints

Record # 1 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	48016498	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I am a victim of identity theft and sick of people asking for my date of birth and social security number! Today I called Verizon to obtain internet service since the NSA spies have a monopoly in my area of residence (b)(6). I spoke to "Owen" who advised me that "YOU have bad credit due to your fraud alert" and in order to have Fios installed you will have to give us a \$125 deposit which you "get back" in 6 months! He already asked for my DATE OF BIRTH AND SOCIAL SECURITY NUMBER before he dropped his "bomb". I feel violated and victimized for being a victim! Its apparent to me that Verizon is "on the take" from our corrupt government and gets away with murder. I already dropped Verizon once for their evil ways but I see theyre thriving. The only way to get rid of them is for me to move! MY RIGHTS have been violated by verizon more than once but to treat me like a criminal despite an excellent credit report because Im protecting myself is reprehensible. Verizon is the BIG criminal. Most companies ask for a government I.D. and many check credit but a \$125 deposits they ask for from indigents is disgusting. I demand an investigation of these pigs! I will never be these criminal monopolistic beasts victim again!. PS9000: Internet Service Provider Other-Other Update		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/31/2013
Updated By:	CRSS\bnichols	Updated Date:	9/3/2013
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Internet Access Services
Amount Requested:	\$125.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	8/31/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:			
City:	Brooklyn	State:	New York
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:			
Fax Number:			
Email:			
	Work Number:		
	Ext:		
	Age Range:		

Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject: View Similar Complaints	Verizon.com		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	Veriaon.com
Area Code:	888	Phone Number:	7912994
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Owen	Title:	Sales Rep.

Record # 2 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	47355483	Originator Reference Number:	130717-000338
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	This letter is a notice that I have a complaint against VERIZON COMMUNICATION INC 2230 E Imperial Hwy. El Segundo, CA 90245-3531, PO Box 7000, Silver Springs, MD 20914-7000, P.O. Box 153009, Irving TX 753009 3009, and PO Box 5627, Cherry Hill NJ 08034-9906 herein as Verizon and the UNITED STATES POSTAL SERVICE 475 L???Enfant Plz SW Washington DC 20260 (USPS) for the chronic and habitual failure to comply with Prohibitory Insignia or indirectly through Verizon agents or assigns that utilize the USPS mails or Negotiated Service Agreement (NSA) mailers that include but not limited to VALASSIS DIRECT MAIL INC. One Targeting Centre Windsor, CT 06095 herein as Valassis, or CLIPPER MAGAZINE 3708 Hempland Road Mountville, PA 17554, A Gannet Company at 7950 Jones Branch Dr. McLean, VA 22107-0910 herein as ClipperMagazine. Verizon fails to cease and desist solicitations, pandering advertisement, and nonmailable matter mails to (b)(6) Nokomis FL (b)(6) herein as (b)(6) and alleges Verizon with the aid, assistance, and full complicity of the USPS its??? staff include but not limited to USPS legal staff Chief Counsel Mr. Christopher Klepac 475 L???Enfant Plaza SW Washington, DC 20260-0001 herein as Mr. Klepac, USPS Pricing and Classification Center Gregory Hall, and staff P.O. Box 1500 New York, NY 10008-1500 herein as USPSPC is in direct violation of the order, PS Form 3615 Mailing Permit Application and Customer Profile Agreement between Verizon and the USPS, The Constitution of The United States of America with (b)(6)???s right to privacy in his home (ROWEN, DBA AMERICAN BOOK SERVICE, et v. UNITED STATES POST OFFICE DEPARTMENT et al(1952) , Tillman v. Distribution Systems Of America, Inc., 224 A.D.2d79, 648 N.Y.S.2d 630(1996) appeal dismissed 677 NE.2d289, 89 N.Y. 2d 938 (1997) , Martin v. Struthers, supra, cf. Hall v. Commonwealth ISS Va. 72. 49 S.F.2d 369, appeal dismissed, 335 U.S. 875 (1948) , Camara v. Municipal Court, 387 U.S. 523 (1967) , the USPS Domestic Mail Manual Policy and Procedures May 11, 2009 (DAMM) , Title 39 USC 3008, engage in mail harassment and privacy nuisance (b)(6) believes various causes of action exist, both civil and criminal, which include but not limited to: conspiracy/collusion, aid and abets, obstruction of justice, gross negligence, violation of the Fifth Amendment ??? failure to provide due process, Ethics in Business Act, Verizons??? Do Not Mail Policy, fails to act with ethics and integrity, illegal use of a USPS Permit Insignia, violates Mr. Patricks??? trust, and the use of an unlawful scheme. --- Issue with Credit Card:Account opening, closing, or management --- Fair Resolution:(b)(6) seeks civil penalties, injunctive and other relief. Prior to filing a lawsuit in Federal court, it is my desire to attempt a good faith resolution of this matter. If this is your desire as well, please contact me in writing no later than July 17th, 2013 (or 30 days from the date you received this notice, whichever is greater) .The mailer agrees not to place (b)(6) (b)(6) on any mailing list or send him any advertisements, solicitations, mailings, nonmailable matter, or mails. The mailer agrees that breach of this agreement by the mailer will damage (b)(6) and that these damages may be pursued in court, further, that these damages for a breach are now [\$172,250,000.00], and doubles with each breach. The receipt of mails from the mailer to (b)(6) is agreement with these terms and conditions.--- Have contacted:CC Issuer, CFPB, Gov Agency		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	CFPB-USER	Entry Date:	7/23/2013
Updated By:	CFPB-USER	Updated Date:	8/28/2013
Complaint Source:	Consumer Financial Protection Bureau	Product Service Code:	Other (Note in Comments)
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	8/14/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	

Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	NOKOMIS	State:	Florida
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:		Verizon Communicatin Inc	
View Similar Complaints			
Address:		2230 E. Imperial Hwy	
City:	El Segundo	State/Prov:	California
ZIP:	90245-3531	Country:	United States
Email:		URL:	
Area Code:		Phone Number:	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 3 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	46650041	Originator Reference Number:	02210009584058
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	Occasionally, my work schedule gets VERY busy, and I only get paid once every 2 weeks. When I am even a couple of days late on the cell bill, I start getting between 5-15 calls PER DAY! THIS IS RIDICULOUS. I am about to send a certified letter to verizon informing them that they may contact me for the purpose of inquiring about a billing matter ONCE per week at my phone number. If they violate this once my letter is received, then I will fine them \$50 per occurrence, to be deducted from current and future verizon charges on my account. I have complained about this problem before, and I am also VERY upset that verizon has chosen to violate my Constitutional 4th Amendment Rights and sent my call data in bulk to the NSA and U.S. Government. I would like an apology and for verizon to correct its unacceptable behaviors immediately. As a loyal Customer, and a proud patriotic American Citizen, I cannot tolerate these practices from my cellular carrier. --- Additional Comments: I would like an apology and for verizon to correct its unacceptable behaviors immediately. As a loyal Customer, and a proud patriotic American Citizen, I cannot tolerate these practices from my cellular carrier.		
Was the complaint resolved?:	No	Complaint Resolution:	INFORMATION ONLY. This consumer communication does not require a business response.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	6/17/2013
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	6/17/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	SYRACUSE	State:	New York
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	

Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject: View Similar Complaints	Verizon Wireless V6 Northeast A		
Address:	7600 Montpeller Road		
City:	Laurel	State/Prov:	Maryland
ZIP:	20723	Country:	United States
Email:	NEAreaExecutiveRelations@VerizonWireless.com	URL:	
Area Code:	240	Phone Number:	5682494
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Jessica Turner	Title:	Northeast A

Record # 4 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	46835423	Originator Reference Number:	02210009576198
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	Due to the recent news of verizon handing over blanket phone records to the NSA : http://www.cnn.com/2013/06/05/politics/nsa-verizon-records/index.html feel my contract and privacy have been breached. --- Additional Comments: My desired settlement is nullification of all contracts associated to my account for the phone numbers (b)(6) and (b)(6) can no longer trust Verizon with my privacy.		
Was the complaint resolved?:	Yes	Complaint Resolution:	ADMINISTRATIVELY CLOSED. The response from the business addresses the complaint to the BBB's satisfaction.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	6/11/2013
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	6/11/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	MARISSA	State:	Illinois
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:			

View Similar Complaints	Verizon Wireless V5 Midwest		
Address:	PO Box 2060 Executive Relations		
City:	Cranberry Twp	State/Prov:	Pennsylvania
ZIP:	16066	Country:	United States
Email:	MWExecutiveRelationsMailbox@VerizonWireless.com	URL:	
Area Code:	412	Phone Number:	2667466
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Karen Raupp	Title:	Midwest Region

Record # 5 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	46835472	Originator Reference Number:	02210009578073
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	went in to replace a cell phone that died. this phone was for my 'special'brother who due to his condition has to have blocks on everything butcalling and receiving calls. verizon saleslady said all blocks were installed as requested and I gave phone to my brother confident all was well. a month later I find out here were no blocks when get a bill for almost \$600 for the extras my brother had used. called verizon customer service twice explaining and voicing my displeasure. each time the rep.said he would make notes and would try to work out a compromise. I offered to pay half since my brother did use the service even though no such service should have bben available. phones were just cut off without notice and when I called I was basically called a liar by the collections rep who said there was no record of my ever calling and absolutely no such notes in my file. all this and the nsa crap really has me doubting that verizon is a company I can trust. a shame after all the years I have been with them. --- Additional Comments: I offered \$260 which is half although I feel the fault is verizons.		
Was the complaint resolved?:	Yes	Complaint Resolution:	RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	6/11/2013
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	6/11/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:			
City:	COATS	State:	North Carolina
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Verizon Wireless V9 South		
View Similar Complaints			

Address:	Verizon Wirelss -3B1COS 1 Verizon Place		
City:	Alpharette	State/Prov:	Georgia
ZIP:	30004	Country:	United States
Email:	SouthERT@se.verizonwireless.com	URL:	
Area Code:	678	Phone Number:	3394036
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Liz Sturgis	Title:	South Region

Record # 6 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	48063349	Originator Reference Number:	02210009574009
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	Breach of Consumer Contract: It is to my understanding that Verizon Handed over millions of customers Phone numbers This is a direct breach of the contract between Verizon and my self along with millions of other customers This is a Violation of my 4th amendment right under the constitution of the united states of america the 4th Amendment is as follows : The right of the people to be secure in their persons, houses, papers, and effects, against unreasonable searches and seizures, shall not be violated, and no Warrants shall issue, but upon probable cause, supported by Oath or affirmation, and particularly describing the place to be searched, and the persons or things to be seized.[1] Verizon Breached there contract with there customers.My PrivacyWe collect personal information about you. We gather some information through our relationship with you, such as information about the quantity, technical configuration, type, destination and amount of your use of our telecommunications services. You can find out how we use, share and protect the information we collect about you in our Privacy Policy, available at verizon.com/privacy. By entering this Agreement, you consent to our data collection, use and sharing practices described in our Privacy Policy. We provide you with choices to limit, in certain circumstances, our use of data we have about you. You can review these choices at www.verizon.com/privacy/#limits. If there are additional specific advertising and marketing practices for which your consent is necessary, we will seek your consent (such as through the privacy-related notices you receive when you purchase or use our products and services) before engaging in those practices. If you subscribe to Service for which usage charges are billed at the end of the billing period (Postpay Service) , we may investigate your credit history at any time and share credit information about you with credit reporting agencies and other Verizon companies. If youd like the name and address of any credit agency that gives us a credit report about you, just ask.Many services and applications offered through your device may be provided by third parties. Some of these services and applications, which you may block or restrict at no cost, may involve charges for which you will be billed. The amount and frequency of the charges will be disclosed when you agree to the charges. Before you use, link to or download a service or application provided by a third party, you should review the terms of such service or application and applicable privacy policy. Personal information you submit may be read, collected or used by the service or application provider and/or other users of those forums. Verizon Wireless is not responsible for any third-party information, content, applications or services you access, download or use on your device. You are responsible for maintaining virus and other Internet security protections when accessing these third-party products or services. --- Additional Comments: I want to opt out of my contract with out penalty of an early termination fee~ I have committed no crime, I am not a terrorist, do they have probable cause to search my records No they do not! Therefor it is wrong and against there pivacy rules laid out in there contract to allow the NSA to conduct a search of my personal information is a breach of contract set forth by Verizon Wireless and therefore constitutes me being allowed to get out of my contract with verizon wireless without question		
Was the complaint resolved?:	Yes	Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	6/7/2013
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	6/7/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit	

Dispute with Credit Bureau - Responded?:		Bureau?:	
Dispute with Credit Bureau - Resolved to Satisfaction?:			
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	SOUTH PARIS	State:	Maine
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	View Similar Complaints Verizon Wireless V6 Northeast A		
Address:	7600 Montpeller Road		
City:	Laurel	State/Prov:	Maryland
ZIP:	20723	Country:	United States
Email:	NEAreaExecutiveRelations@VerizonWireless.com	URL:	
Area Code:	240	Phone Number:	5682494
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Jessica Turner	Title:	Northeast A

Record # 7 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	46458375	Originator Reference Number:	02210009574069
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	As a customer of Verizon Wireless, I am not OK with Verizon giving permission to the NSA without a warrant to record my phone calls. This is a direct violation of the 4th amendment and if this does not cease, I will take legal action. --- Additional Comments: N/A		
Was the complaint resolved?:	No	Complaint Resolution:	INFORMATION ONLY. This consumer communication does not require a business response.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	6/7/2013
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	6/7/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	MUNCIE	State:	Indiana
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Verizon Wireless V5 Midwest		
View Similar			

Complaints			
Address:	PO Box 2060 Executive Relations		
City:	Cranberry Twp	State/Prov:	Pennsylvania
ZIP:	16066	Country:	United States
Email:	MWExecutiveRelationsMailbox@VerizonWireless.com	URL:	
Area Code:	412	Phone Number:	2667466
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Karen Raupp	Title:	Midwest Region

Record # 8 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	46458318	Originator Reference Number:	02210009573673
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	Protecting our customers' privacy is an important priority at Verizon and we are committed to maintaining strong and meaningful privacy protections for customers. Our privacy policy is designed to inform you about the information we collect, how we use it, and your options with regard to that collection and use. Key elements of our full privacy policy. Thats a lie. They are given the NSA all information about my phone call and the other 1 million or so and when ask about the emails they lied to me. We learn about this form a news paper in England. All verizon had to do was tell the people that believed that Verizon was Protecting our customers' privacy is an important priority at Verizon and we are committed to maintaining strong and meaningful privacy protections. If they had put the word out then this country would know that IRS, Libra, The liar Holder and every other. Documents: U.S. mining data from 9 leading Internet firms; companies deny knowledgeThey have over step the law and people have no truth in Government. FISA means Foreign Intelligence Surveillance. The first word is Foreign I did not know that I in living in a Hampton VA is a Foreign land so who should Verizon said something and now they are sill about it --- Additional Comments: Pay all for the last 3 month this would make Verizon stand up to our Lawmaker and let them know we have had a enough of there crape.		
Was the complaint resolved?:	No	Complaint Resolution:	BEYOND SCOPE. This complaint is outside the general BBB purview.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	6/7/2013
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	6/7/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	HAMPTON	State:	Virginia
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	

Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Verizon Wireless V7 Northeast B		
View Similar Complaints			
Address:	7600 Montpelier Road		
City:	Laurel	State/Prov:	Maryland
ZIP:	20723	Country:	United States
Email:	NEAreaExecutiveRelations@VerizonWireless.com	URL:	
Area Code:	240	Phone Number:	5682977
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Executive Relations	Title:	Northeast B

Record # 9 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	47613392	Originator Reference Number:	02210009511403
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	Verizon maintained that our contract for wireless service had been extended from Oct to the end of Dec 2012. When Verizon Customer Service, Financial Service and the store on 1048 S Kirkwood Rd, Kirkwood, MO, 63122 where we originated the contract were asked to provide documentation of the extension, no documentation written or recorded was provided. Verizon would not let us terminate the contract on Oct 2012 as indicated on their website without invoking the \$175 penalty for each of our 4 phones. Furthermore, we had to continue using their service from October through January at a cost differential of about \$200/month when compared to our current service Page Plus Cellular. When we switched over to Page Plus the first week January 2013, Verizon continued to insist we were obligated to continue the wireless service with them. This week we received a letter from North Shore Agency to collect \$695.93 for Verizon Wireless. I took the letter to Verizon Kirkwood location and discussed issue with Mr. Ricardy with no resolution. I tried contacting NSA but their message system directed me back to Verizon. --- Additional Comments: Since we have had to pay over \$600 more in wireless services due to Verizon's insistence on the contract extension from Oct 2012 through Jan 2013 without providing any documentation to back their claim, this debt should be reduced to \$0. In return, we will not pursue any additional action against Verizon. Second, no negative remarks should be issued against our credit. Any negative remarks issued since Oct 2012 should be removed promptly by Verizon and/or North Shore Agency.		
Was the complaint resolved?:	Yes	Complaint Resolution:	ADMINISTRATIVELY CLOSED. The response from the business addresses the complaint to the BBB's satisfaction.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	4/22/2013
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	4/22/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	OAKVILLE	State:	Missouri
Zip:	(b)(6)	Country:	UNITED STATES
Home		Work	(b)(6)

Number:		Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	View Similar Complaints Verizon Wireless V5 Midwest		
Address:	PO Box 2060 Executive Relations		
City:	Cranberry Twp	State/Prov:	Pennsylvania
ZIP:	16066	Country:	United States
Email:	MWExecutiveRelationsMailbox@VerizonWireless.com	URL:	
Area Code:	412	Phone Number:	2667466
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Karen Raupp	Title:	Midwest Region

Record # 10 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	42036954	Originator Reference Number:	02210009285430
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	We moved to a rural part of Ohio in June 2012. We decided to cancel the Verizon service on this device prior to receiving the unit. The unit was never opened, never powered on, never activated. We called to receive a RMA number and returned the unit via the directions in the packaging within 10 days of receiving the unit. We continue to receive collections calls from VZW and now have been referred to a collection agency for \$111.19. We have called Verizon several times to assist in the resolution of the issue. We have been told over the phone, the issue has been resolved and sorry for the trouble caused. --- Additional Comments: We would like the account closed and a credit for \$111.19 applied to the account. Account number (b)(6) We also request VZW and/or the collection agency (NSA) to communicate updated into the the credit bureaus this error and update the report.',		
Was the complaint resolved?:	Yes	Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	11/5/2012
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	11/5/2012	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:	(b)(6)	Address 2:	None
City:	MARTINSVILLE	State:	Ohio
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:	(b)(6)	Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	

Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject: View Similar Complaints	Verizon Wireless V8 Pittsburgh		
Address:	PO Box 553		
City:	Warrendale	State/Prov:	Pennsylvania
ZIP:	15086	Country:	United States
Email:	cranberrywoodsexecutiverelations@gl.verizonwireless.com	URL:	
Area Code:	800	Phone Number:	9220204
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Executive Relations	Title:	

Record # 11 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	42036667	Originator Reference Number:	02210009273749
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	Basic dispute description:Opened an account with a discount from the company I worked for. Asked if the discount applied to 'minutes', 'message', and 'data'. Answer was, 'Yes' and I opened an account. Received first bill and closed my account since the promise I was given was not the case. Verizon claimed that they were wrong but I would have to pay the 'early termination fee.' Absolute fraud. I have two different collection agencies trying to collect. Verizon representatives will not talk with me and my collection has been reported to the credit companies in the same month as I opened my account. The company that opened my account gave me the opportunity to return my phone even though it was past the 15 day return rule. They admitted they were wrong and now I have to clean up my credit. Next step will be a complaint to the FFC and small claims court against Verizon , MRS, and NSA . --- Additional Comments: I will pay for the services I actually used in March but no more. Verizon should call the credit service companies and remove the charges and send me a final bill. That's all I have wanted from the beginning.'		
Was the complaint resolved?:	Yes	Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBTRNJ-USER	Entry Date:	10/25/2012
Updated By:		Updated Date:	
Complaint Source:	BBB NJ Trenton	Product Service Code:	Mobile: Other
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	10/25/2012	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	LAS VEGAS	State:	Nevada
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service		Soldier Status:	

Branch:			
Soldier Station:			
Subject			
Subject: View Similar Complaints	Verizon Wireless Vw10 West		
Address:	15505 Sand Canyon, Bldg. D/Mail Stop D305		
City:	Irvine	State/Prov:	California
ZIP:	92618	Country:	United States
Email:	westareaexecutiverelations@verizonwireless.com	URL:	
Area Code:	949	Phone Number:	2866054
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Liz Avalos	Title:	Executive Relations Coordinator

Record # 12 of 13 / Consumer Sentinel Network Complaints

Reference Number:	38145214	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I walked in to the verizon store to find out why my bill was ridiculously high. I will go get her name asap, but I did not think to at the time. She told me they cannot help me in the store and to call the customer service line myself. That is when I called Verizon myself on Jan.20 and was promised more than a few times that they would contact me...I have a log...and so should they since they record every call conversation. Numerous attempts to find out about my bill when they said they would look into it my bill was collecting fees and data charges and the wifi device was not even on?! The battery is not even in the device. I did not get any cooperation and not 1 phone call back from "Molly" or every other rep I spoke to who coincidentally had the same name?! and for some reason gave me fake extensions? I am absolutely furious and not I have a collections notice from NSA -north shore agency in regards to this matter. I will NEVER give Verizon my service they kept assuring me that they do nothing but keep the customer happy, they cannot even contact me ?! They do not know how to leave a message on a voice mail, claim that there was no option for voice mail when there clearly was. Very unprofessional.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	6/10/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Internet Access Services
Amount Requested:	\$1,100.00	Amount Paid:	\$0.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	6/10/2012	Transaction Date:	1/18/2012
Initial Contact:	Mail	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Moraga	State:	California
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:			

View Similar Complaints	Verizon		
Address:	5175 Emerald Pkwy		
City:	Dublin	State/Prov:	Ohio
ZIP:	43017	Country:	United States
Email:		URL:	www.verizon.com
Area Code:	866	Phone Number:	2661445
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	will retrieve name	Title:	customer service rep

Record # 13 of 13 / Consumer Sentinel Network Complaints			
Reference Number:	28265518	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	In Nov 2009, less than two weeks after setting up an account with Verizon wireless, I cancelled my account. I received a letter from verizon confirming my cancellation. I returned the phones but when I received my bill it was for alot more than I expected. I was told by Verizon that there was a charge for early termination. I explained that I had a letter confirming that I terminated before the 30 days had expired. But I continued receiving invoices, each month for more and more due. My verizon account is up to \$962.30. I also received an invoice from Simplexity (where the phones came from) in the amount of \$600.00. When I called to ask what the invoice was for, I was informed that the phones were never returned to them and therefore I was responsible for the charge of the phones I have sent certified letters to both Verizon and Simplexity and have enclosed copies of the letter that I received from Verizon confirming the termination of the service contract within the 30 days agreement, the return & exchange instruction for with the UPS tracking numbe showing that the phones were returned. But both companies have sent me collection agencies. One of the collection agency is NSA. I spoke to them. They asked me to sent copies of all my paper work. I sent copies certified. But nothing as been resolved. I was reported to the credit bureau and it's affecting my credit. I have repeatedly told Verizon that I am willing to pay \$252.05 (setup fee and the service for two weeks) but I am not willing to pay the early termination fee because I terminated within the 30 days grace period; and I am not willing to pay for phones that I mailed and I have copies of the tracking number proving that I did so. I also need for Verizon to correct my credit. It's very upsetting when a company as huge as Verizon continues to get away with this kind of harassment.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	11/14/2010
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Telephone: Other
Amount Requested:	\$1,562.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	11/14/2010	Transaction Date:	10/27/2009
Initial Contact:	I Initiated Contact	Initial Response:	Internet/E-mail
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	(b)(6)
City:	Tampa	State:	Florida
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	20 - 29

Military Service Branch:			Soldier Status:	
Soldier Station:				
Subject				
Subject: View Similar Complaints	Verizon Wireless			
Address:	P.O. Box 105378			
City:	Atlanta	State/Prov:	Georgia	
ZIP:	30348	Country:	United States	
Email:		URL:		
Area Code:	800	Phone Number:	9220204	
Ext:		Subject ID Type:		
Subject ID Issuer State:		Subject ID Issuer Country:		
Representative Name:		Title:		
Associated Subjects				
Company: View Similar Complaints	Simplexity			
Company Type:	Other			
Address:	P.O. Box 2508			
City:	Lehigh Valley	State/Prov:	Pennsylvania	
ZIP:	18002	Country:	United States	
Email:		URL:		
Area Code:	866	Phone Number:	6357400	
Ext:				
Company: View Similar Complaints	North Shore Agency, Inc.			
Company Type:	Other			
Address:	P.O. Box 4945			
City:	Trenton	State/Prov:	New Jersey	
ZIP:	08650	Country:	United States	
Email:		URL:		
Area Code:	800	Phone Number:	8521922	
Ext:				