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# Introduction to FERCipedia

Federal Energy Regulatory Commission



January 12, 2017



# What is FERCCipedia?

- Internal, online resource that uses SharePoint's Enterprise Wiki software
- Accessible through FERCCnet or SharePoint





# Goals of FERCIpedia

- Provide readily accessible information concerning issues and topics relevant to the Commission's work
- Leverage the knowledge of Commission staff through collaboration on content creation and selection
- Accumulate and preserve the Commission's institutional knowledge through Commission-wide open collaboration



# Content

- Topical Content and Procedural Information
  - Summaries, abstracts, key language from major orders, rulemakings, court cases, staff whitepapers, memos, etc.
- Content should be factual and not based on opinion
- Not meant to be a document library
- Users may not post confidential or privileged information



# Advantages

- Platform for collaboration
- Easily accessible source of information
- Preservation of institutional knowledge





# Disadvantages

- Not intended as an exclusive source for staff to use to support their work for the Commission
- Possibility of stale information if not regularly updated





# In Practice

## Users (all FERC staff)

- May create, read and edit pages
- Page authors are encouraged to use existing language from documents already reviewed & approved
- Subscribers to a wiki page will automatically be notified when the page is changed
- **Moderators** – will review content as necessary
- **Governing Board** – Reviews and guides evolution of FERCipedia policies



# Moving Forward

- Currently accessible FERC-wide
- Sample pages are already online
- User Aids and Instructions are constantly being updated as new issues arise
- Navigation and Search function is still being developed



# Creating a Page – Step 1

Navigate to the appropriate topic area using the left-side navigation

## FOR EMPLOYEES

Home

Electricity

Hydroelectric Power

Natural Gas

Petroleum

Reference Documents

FERC Processes

About FERCIpedia

FERCIpedia User Aids

Site Contents



## Creating a Page – Step 2

Click the “+ new document”  
button





# Creating a Page – Step 3

Enter the title of the page, then click “Create”

New page name:

test

Create



# Creating a Page – Step 4

Enter information on the page, and when finished, click “Save”





# Questions?

