Inventory	FOI	Α	FO		FO			
			Single Stal		Comp			
	Recei	pts	Recei	ipts	Recei	ipts		
Group	Month	FYTD	Month	FYTD	Month	FYTD		
TOTAL	812	5714	742	5038	70	673		
HQ	0	0	0	0	0	0		
East	419	2858	369	2479	50	379		
West	393	2853	373	2559	20	294		
DO-01	82	592	79	564	3	28		
DO-02	84	432	72	343	12	89		
DO-05	72	740	57	617	15	123		
DO-07	110	674	99	570	11	104		
DO-08	71	420	62	385	9	35		
DO-09	134	967	121	830	13	137		
DO-10	58	420	56	394	2	26		
DO-12	100	613	99	579	1	34		
DO-13	49	349	46	276	3	73		
DO-14	52	504	51	480	1	24		

Inventory	FO	IA	FO		FO			
	01		Single Stal		Comp			
	Closu		Closu		Closu			
Group	Month	FYTD	Month	FYTD	Month	FYTD		
TOTAL	682	5602	601	4913	81	686		
HQ	0	1	0	1	0	0		
East	351	2788	303	2423	48	365		
West	331	2810	298	2489	33	321		
DO-01	55	601	51	567	4	34		
DO-02	66	402	53	325	13	77		
DO-05	72	736	58	629	14	107		
DO-07	107	642	94	536	13	106		
DO-08	51	407	47	366	4	41		
DO-09	89	954	79	808	10	146		
DO-10	48	414	46	374	2	40		
DO-12	105	588	100	560	5	28		
DO-13	44	360	32	284	12	76		
DO-14	45	494	41	463	4	31		

Cycle	FOI	Α	FOIA		FOIA co			
Days			Stakehold		Cycle I			
	Cycle I		Day		Month	YTD†		
Group	Month	YTD†	Month	YTD†				
TOTAL	23	29	18	21	60	85		
HQ	0	162	0	76	0	254		
East	23	27	19	22	52	66		
West	23	27	18	19	72	86		
DO-01	34	31	27	25	124	123		
DO-02	30	34	19	24	76	83		
DO-05	18	22	15	19	29	46		
DO-07	17	22	14	17	37	46		
DO-08	22	32	22	25	29	91		
DO-09	17	19	15	16	27	32		
DO-10	24	37	18	18	164	305		
DO-12	16	24	15	20	51	99		
DO-13	42	43	19	22	103	103		
DO-14	34	25	31	21	69	77		

Case	FO	Α	FOIA	Single	FO	IA		
Timeliness			Stakeh	older	Com	olex		
	Timeli	ness	Timeli	iness	Timeli	ness		
Group	Month	YTD†	Month	YTD†	Month	YTD†		
TOTAL	77.6%	75.9%	82.5%	81.4%	40.7%	39.4%		
HQ	0.0%	35.1%	0.0%	44.1%	0.0%	25.5%		
East	78.9%	76.3%	83.5%	81.2%	50.0%	42.1%		
West	76.1%	76.6%	81.5%	82.2%	27.3%	38.3%		
DO-01	60.0%	76.0%	64.7%	80.3%	0.0%	3.9%		
DO-02	69.7%	68.5%	81.1%	77.8%	23.1%	22.0%		
DO-05	87.5%	79.6%	93.1%	83.0%	64.3%	56.3%		
DO-07	89.7%	80.5%	91.5%	85.1%	76.9%	58.2%		
DO-08	76.5%	72.1%	78.7%	76.8%	50.0%	31.7%		
DO-09	84.3%	83.7%	87.3%	87.2%	60.0%	67.6%		
DO-10	81.3%	79.2%	84.8%	83.4%	0.0%	18.4%		
DO-12	83.8%	77.5%	86.0%	80.8%	40.0%	21.3%		
DO-13	65.9%	60.3%	87.5%	78.8%	8.3%	7.2%		
DO-14	46.7%	73.1%	51.2%	76.6%	0.0%	22.2%		

[†] YTD is based on a 12-month rolling average.

Time	FO	Α	FOI	Α	FO	IA	
Applied			Single Stal	keholder	Complex	k Time	
	Time A	oplied	Time A	pplied	Applied	Month	
Group	Month	YTD†	Month	YTD†		YTD†	
TOTAL	7.7	9.5	6.0	6.7	20.5	28.5	
HQ	0.0	15.0	0.0	6.3	0.0	24.4	
East	7.1	9.0	5.8	6.4	15.4	26.7	
West	8.3	9.9	6.1	6.9	27.9	30.7	
DO-01	9.4	9.1	8.9	5.8	15.0	63.4	
DO-02	7.3	9.1	5.2	6.8	16.1	20.6	
DO-05	6.5	7.4	5.3	6.0	11.3	17.2	
DO-07	7.0	9.6	5.0	6.2	20.8	25.6	Note: Time Applied is the
DO-08	5.6	10.7	5.3	8.3	10.1	31.6	average hours applied by
DO-09	6.5	6.2	5.5	4.9	14.6	12.0	caseworkers per case.
DO-10	10.3	12.1	6.1	6.8	108.3	88.9	
DO-12	4.6	11.0	4.0	6.9	16.1	81.4	
DO-13	14.6	15.1	8.4	11.2	31.0	26.4	
DO-14	12.0	9.1	10.6	7.5	26.4	31.8	

	FOI	Α	FOIA	Case	1	FOIA	First	FOIA Ca	se Ent
Case	Case Entry	to Case	Assignmen	t to First		Touch to	Records	to Red	ords
Milestones	Assignmen	t Month	Tou	ch		Orde	red	Orde	red
Group		YTD†	Month	YTD†		Month	YTD†	Month	YTD
TOTAL	6.1	5.5	17.4	22.0		6.6	30.0	31.1	58
HQ	0.0	7.1	0.0	11.8		0.0	66.8	0.0	88
East	5.2	4.6	19.4	22.3		6.0	31.5	31.7	59
West	7.1	6.4	14.9	21.6		7.4	28.2	30.4	57
DO-01	14.0	8.4	26.6	26.6		6.8	38.0	46.1	75
DO-02	2.3	3.2	20.8	22.0		7.5	44.4	31.5	70
DO-05	5.0	4.1	12.7	21.1		6.8	31.2	23.9	56
DO-07	2.9	2.9	15.5	21.0		4.4	25.3	22.6	49
DO-08	3.3	4.2	15.0	21.7		4.6	21.6	23.4	48
DO-09	8.0	6.0	20.4	21.2		11.9	30.1	40.8	59
DO-10	6.9	4.6	10.8	18.4		4.9	18.6	22.2	42
DO-12	8.0	9.1	14.1	21.7		2.8	26.6	37.5	58
DO-13	3.9	4.0	10.2	25.8		11.2	38.0	24.5	68
DO-14	6.4	7.6	16.0	22.7		0.3	29.2	25.0	62

Note: Case Milestones are the average working hours per case between milestones (based on 8:00 AM - 4:30 PM working hours). Case Entry to Records Ordered only applies to cases where records were actually ordered.

[†] YTD is based on a 12-month rolling average.

FOIA Disposition as Pct of	Gra	nt	Partial I	Denial	Den	ial	No Red	cords	Duplio	cate
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	24.2%	25.7%	25.2%	27.5%	0.7%	1.3%	9.0%	12.6%	2.4%	2.6%
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
East	27.4%	27.8%	25.1%	28.0%	0.9%	1.0%	8.8%	10.2%	2.3%	3.6%
West	19.9%	23.7%	24.2%	27.0%	0.6%	1.6%	9.1%	15.0%	3.0%	1.6%
DO-01	29.1%	26.8%	34.5%	23.3%	0.0%	0.7%	7.3%	18.3%	1.8%	2.0%
DO-02	24.2%	30.8%	22.7%	32.3%	1.5%	2.2%	10.6%	6.0%	0.0%	3.2%
DO-05	20.8%	23.8%	31.9%	30.8%	0.0%	0.4%	9.7%	9.9%	6.9%	5.0%
DO-07	30.8%	27.3%	21.5%	29.9%	1.9%	1.4%	10.3%	7.0%	0.9%	1.9%
DO-08	31.4%	34.6%	15.7%	22.6%	0.0%	0.5%	3.9%	7.6%	2.0%	6.6%
DO-09	24.7%	21.6%	20.2%	21.1%	1.1%	1.0%	14.6%	27.1%	2.2%	1.7%
DO-10	33.3%	31.6%	22.9%	29.7%	0.0%	1.0%	16.7%	9.2%	2.1%	2.9%
DO-12	10.5%	21.3%	14.3%	25.5%	1.0%	1.0%	1.9%	10.2%	5.7%	1.9%
DO-13	13.6%	20.0%	38.6%	35.6%	0.0%	1.7%	6.8%	6.7%	0.0%	0.6%
DO-14	24.4%	26.5%	42.2%	31.6%	0.0%	4.0%	8.9%	8.3%	2.2%	0.6%

FOIA YTD† Disposition as Pct of	Imper	fect	Imperfect F as (61		Requ Withd		Routine Pr	rocedure	Closed P Determi		Closed Prio Determi	
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	19.7%	15.7%	0.6%	0.2%	1.2%	1.9%	15.2%	9.7%	0.7%	0.8%	1.1%	2.1%
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%		0.0%
East	21.7%	14.5%	1.1%	0.3%	0.9%	1.6%	10.3%	10.0%	0.6%	0.5%	1.1%	2.5%
West	17.5%	16.8%	0.3%	0.1%	1.8%	2.2%	21.5%	9.4%	0.6%	1.0%	1.5%	1.7%
DO-01	10.9%	10.0%	0.0%	0.2%	1.8%	2.0%	10.9%	8.0%	3.6%	0.8%	0.0%	7.8%
DO-02	27.3%	16.7%	0.0%	0.0%	0.0%	0.7%	13.6%	7.5%	0.0%	0.0%	0.0%	0.5%
DO-05	23.6%	13.5%	0.0%	0.1%	0.0%	1.1%	5.6%	14.1%	0.0%	0.1%	1.4%	1.1%
DO-07	23.4%	18.7%	0.9%	0.3%	1.9%	2.3%	7.5%	9.7%	0.0%	0.5%	0.9%	1.1%
DO-08	19.6%	14.5%	5.9%	0.7%	0.0%	1.5%	17.6%	8.4%	0.0%	1.5%	3.9%	1.5%
DO-09	27.0%	15.5%	0.0%	0.0%	2.2%	0.8%	6.7%	6.8%	0.0%	2.0%	1.1%	2.3%
DO-10	12.5%	13.8%	0.0%	0.5%	0.0%	2.2%	4.2%	5.8%	0.0%	1.0%	8.3%	2.4%
DO-12	11.4%	17.9%	0.0%	0.0%	1.9%	2.4%	52.4%	19.0%	1.0%	0.3%	0.0%	0.5%
DO-13	25.0%	26.4%	0.0%	0.0%	4.5%	2.5%	11.4%	5.8%	0.0%	0.6%	0.0%	0.3%
DO-14	11.1%	13.6%	2.2%	0.4%	0.0%	4.3%	6.7%	8.3%	2.2%	0.2%	0.0%	2.2%

[†] YTD is based on a 12-month rolling average.

Open	FC	DIA	FOIA	Single	FOIA	Complex							
Inventory			Stakehol	der Open	Open Ir	nventory							
	Open In	ventory	Inve	ntory	Open	% Backlog							
Group	Open	% Backlog	Open	% Backlog					J	ļ			
TOTAL	996	40.2%	720	27.9%	276	72.1%							
HQ	0	0.0%	0	0.0%	0	0.0%							
East	542	39.1%	385	28.3%	157	65.6%							
West	454	41.4%	335	27.5%	119	80.7%							
DO-01	100	33.0%	78	20.5%	22	77.3%							
DO-02	110	44.5%	68	30.9%	42	66.7%							
DO-05	117	44.4%	74	31.1%	43	67.4%							
DO-07	112	21.4%	89	15.7%	23	43.5%							
DO-08	103	52.4%	76	46.1%	27	70.4%							
DO-09	132	29.5%	109	24.8%	23	52.2%							
DO-10	86	58.1%	51	33.3%	35	94.3%							
DO-12	87	42.5%	62	25.8%	25	84.0%							
DO-13	74	52.7%	42	28.6%	32	84.4%							
DO-14	75	30.7%	71	28.2%	4	75.0%							

Open Inventory	FO	IA	FOIA :	_	FOIA C		
inventory	Open Inv	entory	Stakehold Inventor		Open Inv Time	Cycle	
Group	Time	Cycle		Cycle			
TOTAL	14.1	56	6.8	32	33.1	119	
HQ	0.0	0	0.0	0	0.0	0	
East	11.9	56	6.7	34	24.9	109	
West	16.6	57	6.9	31	43.9	132	
DO-01	11.7	58	5.1	29	35.1	162	
DO-02	17.5	62	9.5	26	30.5	120	
DO-05	11.2	54	6.0	35	20.2	87	
DO-07	6.8	31	4.5	28	15.5	43	
DO-08	12.5	74	8.7	51	23.3	141	
DO-09	9.3	46	5.9	41	25.1	70	
DO-10	30.1	98	10.4	29	58.9	199	
DO-12	18.5	52	5.9	21	49.7	129	
DO-13	15.6	60	6.4	35	27.7	95	
DO-14	13.0	35	7.3	24	114.1	226	







