Inventory	FO	Α	FO		FO			
	Recei	pts	Single Stal Rece		Comp Recei			
Group	Month	FYTD	Month	FYTD	Month	FYTD		
TOTAL	685	7117	654	6308	31	803		
HQ	0	0	0	0	0	0		
East	383	3620	365	3170	18	450		
West	300	3491	287	3138	13	353		
DO-01	89	750	88	714	1	36		
DO-02	58	526	54	423	4	103		
DO-05	99	930	94	789	5	141		
DO-07	63	828	56	696	7	132		
DO-08	74	586	73	548	1	38		
DO-09	91	1147	84	993	7	154		
DO-10	61	559	61	515	0	44		
DO-12	54	751	50	711	4	40		
DO-13	49	453	48	368	1	85		
DO-14	45	581	44	551	1	30		

Inventory	FO	A	FO Single Sta		FO Comp		
	Closu	ires	Closu	ires	Closu	ires	
Group	Month	FYTD	Month	FYTD	Month	FYTD	
TOTAL	701	7032	632	6190	69	840	
HQ	0	1	0	1	0	0	
East	378	3566	327	3108	51	458	
West	323	3463	305	3081	18	382	
DO-01	75	747	72	704	3	43	
DO-02	50	507	41	415	9	92	
DO-05	111	931	92	792	19	139	
DO-07	62	819	46	681	16	138	
DO-08	80	562	76	516	4	46	
DO-09	84	1140	76	974	8	166	
DO-10	73	556	70	502	3	54	
DO-12	71	728	68	691	3	37	
DO-13	43	453	40	361	3	92	
DO-14	52	586	51	553	1	33	

Cycle Days	FO		FOIA Stakehold		FOIA C	Days		
Group	Cycle Month	Days YTD†	Day Month	ys YTD†	Month	YTD†		
TOTAL	26	28	21	20	70	83		r
HQ	0	288		82	0	366		
East	27	27	22	22	63	66		
West	25	28	21	19	90	92		
DO-01	23	30	20	25	75	108		
DO-02	25	35	20	25	46	82		
DO-05	37	24	25	19	94	53		
DO-07	19	22	17	17	27	46		
DO-08	26	31	23	25	93	88		
DO-09	21	19	17	16	63	35		
DO-10	16	38	14	18	66	260		
DO-12	28	25	23	20	155	108		
DO-13	50	42	42	22	149	107		
DO-14	19	25	19	22	5	80		

Case	FO	A	FOIA	Single	FO	A
Timeliness	Timeli	ness	Stakeh Timeli		Comı Timeli	
Group	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	75.0%	76.1%	80.1%	81.7%	29.0%	37.0%
но	0.0%	27.3%	0.0%	50.0%	0.0%	18.8%
East	74.1%	75.9%	80.7%	81.4%	31.4%	38.3%
West	76.2%	76.5%	79.3%	82.0%	22.2%	36.1%
DO-01	76.0%	76.8%	79.2%	81.0%	0.0%	9.4%
DO-02	62.0%	66.8%	73.2%	76.7%	11.1%	19.4%
DO-05	72.1%	78.5%	82.6%	82.9%	21.1%	49.3%
DO-07	80.6%	80.3%	87.0%	86.1%	62.5%	53.5%
DO-08	77.5%	72.4%	80.3%	76.9%	25.0%	25.9%
DO-09	75.0%	83.0%	80.3%	86.9%	25.0%	62.9%
DO-10	89.0%	78.4%	91.4%	83.3%	33.3%	24.6%
DO-12	74.6%	78.2%	77.9%	81.5%	0.0%	21.3%
DO-13	65.1%	62.1%	70.0%	78.9%	0.0%	8.6%
DO-14	71.2%	71.7%	70.6%	74.8%	100.0%	16.2%

**†** YTD is based on a 12-month rolling average.

Time Applied	FO		FOIA S Stakehold Applied	er Time	FOIA Co Time Ap Month		
Group	Time A Month	yTD†	Applied	YTD†	wonth	ישוז	
TOTAL	9.7	9.2	7.6	6.6	28.4	28.1	
IQ	0.0	29.9	0.0	5.8	0.0	38.9	
East	9.6	8.6	7.7	6.4	21.8	23.3	
West	9.8	9.9	7.6	6.7	47.0	32.9	
00-01	10.7	8.5	8.2	5.9	71.1	48.8	
DO-02	8.6	8.5	7.7	7.2	12.8	15.1	
DO-05	11.4	7.5	7.7	5.9	29.5	18.3	
D <b>O-07</b>	7.4	9.0	6.3	5.9	10.7	23.5	Note: Time Applied is th
DO-08	8.3	9.8	8.1	8.1	12.5	27.6	average hours applied by
D <b>O-0</b> 9	6.2	6.1	4.9	4.9	18.5	12.6	caseworkers per case.
DO-10	8.0	13.0	6.9	7.3	33.7	74.7	
DO-12	11.7	11.4	7.9	6.7	96.7	90.9	
D <b>O</b> -13	19.0	13.3	12.8	8.4	102.0	28.8	
DO-14	7.7	9.1	7.8	8.0	1.1	28.6	

	FOI	Α	FOIA	Case	FOIA	First	FOIA Ca	se Entry
Case	Case Entry	to Case	Assignmen	t to First	Touch to	Records	to Red	ords
Milestones	Assignmen	t Month	Tou	ch	Orde	red	Orde	red
Group		YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	7.0	6.3	13.0	21.0	11.4	30.2	32.4	58.6
HQ	0.0	1.3	0.0	46.3	0.0	20.2	0.0	68.5
East	6.4	5.3	11.8	21.4	9.6	31.0	29.8	58.5
West	7.8	7.4	14.6	20.5	13.6	29.3	35.8	58.7
DO-01	15.4	10.6	13.6	21.9	6.5	31.1	40.4	66.7
DO-02	1.8	3.1	8.8	20.5	17.0	42.6	27.9	66.8
DO-05	3.8	4.5	10.0	22.2	10.1	33.8	23.7	61.1
DO-07	5.4	3.3	11.0	20.8	13.3	25.5	30.7	49.7
DO-08	5.4	4.5	16.0	21.0	4.0	24.6	24.0	50.4
DO-09	5.7	6.6	15.4	20.3	5.2	27.9	26.1	57.2
DO-10	5.1	5.0	11.8	16.3	14.0	20.4	33.1	42.6
DO-12	17.6	11.6	23.2	19.4	8.3	30.0	47.7	62.8
DO-13	3.7	4.1	15.4	25.0	20.3	42.2	38.5	71.6
DO-14	8.8	8.9	12.9	22.5	16.0	29.8	39.2	63.6

Note: Case Milestones are the average working hours per case between milestones (based on 8:00 AM - 4:30 PM working hours). Case Entry to Records Ordered only applies to cases where records were actually ordered.

+ YTD is based on a 12-month rolling average.

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FOIA Disposition as Pct of	Gra	nt	Partial I	Denial	Den	ial	No Red	cords	Dupli	cate
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	34.9%	27.0%	30.3%	27.6%	1.4%	1.5%	4.5%	11.4%	3.6%	2.7%
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
East	33.2%	28.6%	32.3%	28.0%	1.1%	1.2%	3.8%	9.2%	4.6%	3.8%
West	34.8%	25.4%	27.2%	27.1%	1.9%	1.8%	5.7%	13.7%	1.9%	1.6%
DO-01	45.8%	30.3%	33.3%	24.6%	1.4%	1.1%	4.2%	15.5%	1.4%	2.0%
DO-02	32.0%	30.4%	30.0%	31.4%	0.0%	2.2%	2.0%	5.9%	10.0%	3.7%
DO-05	29.4%	24.8%	36.7%	30.7%	1.8%	1.1%	0.9%	8.4%	2.8%	4.7%
DO-07	33.3%	27.2%	31.7%	29.6%	1.7%	1.6%	8.3%	8.0%	3.3%	2.1%
DO-08	27.3%	32.9%	27.3%	22.4%	0.0%	0.4%	5.2%	7.2%	7.8%	7.2%
DO-09	26.2%	22.5%	32.1%	22.0%	2.4%	1.5%	3.6%	24.1%	1.2%	1.6%
DO-10	43.1%	33.2%	27.8%	29.7%	2.8%	2.2%	4.2%	9.0%	4.2%	2.7%
DO-12	35.3%	23.3%	22.1%	24.8%	1.5%	1.0%	8.8%	9.9%	1.5%	2.1%
DO-13	38.1%	23.2%	28.6%	34.3%	0.0%	1.3%	2.4%	6.9%	0.0%	0.7%
DO-14	34.0%	27.9%	24.0%	32.0%	2.0%	3.6%	10.0%	7.9%	2.0%	0.7%

FOIA YTD <sup>+</sup> Disposition as Pct of	Imper	fect	Imperfect I as (61		Requ Withd		Routine Pr	ocedure	Closed P Determi		Closed Prior Determi	
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	13.3%	15.5%	0.9%	0.3%	1.9%	1.8%	8.4%	9.6%	0.7%	0.8%	0.2%	1.8%
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%
East	13.3%	14.8%	1.1%	0.3%	1.9%	1.5%	8.4%	10.0%	0.3%	0.5%	0.0%	2.0%
West	14.6%	16.2%	0.9%	0.2%	1.6%	2.1%	9.2%	9.2%	1.6%	1.0%	0.6%	1.6%
DO-01	8.3%	9.8%	0.0%	0.1%	2.8%	2.0%	2.8%	7.4%	0.0%	0.8%	0.0%	6.3%
DO-02	12.0%	16.6%	0.0%	0.0%	2.0%	0.8%	12.0%	8.7%	0.0%	0.0%	0.0%	0.4%
DO-05	14.7%	14.1%	3.7%	0.6%	1.8%	1.2%	8.3%	13.3%	0.0%	0.2%	0.0%	0.9%
DO-07	13.3%	18.2%	0.0%	0.2%	1.7%	2.1%	5.0%	9.7%	1.7%	0.5%	0.0%	0.9%
DO-08	16.9%	15.9%	0.0%	0.5%	1.3%	1.4%	14.3%	9.7%	0.0%	1.3%	0.0%	1.3%
DO-09	19.0%	16.0%	0.0%	0.0%	1.2%	0.9%	7.1%	7.0%	6.0%	2.2%	1.2%	2.2%
DO-10	5.6%	11.5%	1.4%	0.7%	2.8%	2.0%	6.9%	5.9%	0.0%	0.7%	1.4%	2.3%
DO-12	11.8%	17.0%	1.5%	0.1%	2.9%	2.6%	14.7%	18.2%	0.0%	0.3%	0.0%	0.7%
DO-13	23.8%	24.8%	0.0%	0.0%	0.0%	2.2%	7.1%	6.0%	0.0%	0.4%	0.0%	0.2%
DO-14	16.0%	13.5%	2.0%	0.5%	0.0%	3.8%	10.0%	8.0%	0.0%	0.2%	0.0%	1.9%

**†** YTD is based on a 12-month rolling average.

Open	FC	AIA		Single	FOIA c	
Inventory	Open In	ventory		der Open ntory		ventory % Backlog
Group	Open	% Backlog	Open	% Backlog		0
TOTAL	969	46.1%	716	33.7%	253	81.4%
HQ	0	0.0%	0	0.0%	0	0.0%
East	524	42.7%	388	28.9%	136	82.4%
West	442	50.2%	325	39.4%	117	80.3%
DO-01	112	33.9%	91	19.8%	21	95.2%
DO-02	99	54.5%	58	34.5%	41	82.9%
DO-05	112	38.4%	83	26.5%	29	72.4%
DO-07	88	46.6%	68	39.7%	20	70.0%
DO-08	113	42.5%	88	28.4%	25	92.0%
DO-09	122	34.4%	103	34.0%	19	36.8%
DO-10	82	57.3%	43	27.9%	39	89.7%
DO-12	85	49.4%	63	39.7%	22	77.3%
DO-13	93	65.6%	64	53.1%	29	93.1%
DO-14	60	50.0%	52	42.3%	8	100.0%

Open	FO	IA	FOIA s		FOIA c	
Inventory	Open Inv	ventory	Stakehold Inventory		Open Inv Time	ventory Cycle
Group	Time	Cycle		Cycle		
TOTAL	15.4	62	7.8	36	36.7	136
HQ	0.0	0	0.0	0	0.0	0
East	13.1	57	7.2	31	29.9	133
West	18.1	68	8.6	43	44.7	140
DO-01	13.0	54	5.2	25	46.8	177
DO-02	22.4	74	12.2	34	36.8	131
DO-05	8.4	42	5.0	23	18.2	94
DO-07	8.8	48	5.7	36	19.1	88
DO-08	13.1	68	9.3	37	26.7	179
DO-09	9.6	46	5.6	43	31.3	59
DO-10	30.4	102	8.8	26	54.2	185
DO-12	20.3	64	10.1	33	49.3	151
DO-13	15.5	82	9.9	69	28.1	112
DO-14	19.6	53	10.8	34	77.4	180







