Inventory	FOI	Α	FO		FO			
	Door		Single Stal		Comp			
Group	Recei Month	FYTD	Recei Month	FYTD	Recei Month	FYTD		
		8015		7095				
TOTAL	911					915		
HQ	0	0	_	0		0		
East	482	4089	454	3597	28	492		
West	429	3921	402	3498	27	423		
DO-01	84	828	82	785	2	43		
DO-02	55	574	53	470	2	104		
DO-05	148	1075	133	917	15	158		
DO-07	106	931	97	785	9	146		
DO-08	89	681	89	640	0	41		
DO-09	131	1281	114	1086	17	195		
DO-10	61	621	59	576	2	45		
DO-12	53	802	52	749	1	53		
DO-13	93	547	88	452	5	95		
DO-14	91	670	89	635	2	35		

Inventory	FO	IA	FO		FO			
	O.		Single Sta		Comp			
	Closu		Closu		Closu			
Group	Month	FYTD	Month	FYTD	Month	FYTD		
TOTAL	880	7909	781	6973	99	940		
HQ	0	1	0	1	0	0		
East	483	4054	437	3549	46	505		
West	397	3858	344	3423	53	435		
DO-01	97	844	90	794	7	50		
DO-02	59	565	45	459	14	106		
DO-05	138	1073	126	921	12	152		
DO-07	101	922	92	775	9	147		
DO-08	88	650	84	600	4	50		
DO-09	131	1271	111	1085	20	186		
DO-10	68	623	63	564	5	59		
DO-12	45	773	39	730	6	43		
DO-13	83	536	65	426	18	110		
DO-14	70	655	66	618	4	37		

Cycle	FO	IA	FOIA		FOIA c			
Days			Stakehold		Cycle I			
C	Cycle		Day		Month	YTD†		
Group	Month	YTD†	Month	YTD†				1
TOTAL	29	28	23	21	78	84		
HQ	0	373	0	14	0	433		
East	26	27	20	21	87	68		
West	32	29	26	20	71	92		
DO-01	30	29	22	24	145	114		
DO-02	29	35	21	25	57	81		
DO-05	20	24	15	19	76	54		
DO-07	20	22	18	17	44	47		
DO-08	36	31	27	25	215	100		
DO-09	19	19	18	16	27	34		
DO-10	29	41	21	19	142	256		
DO-12	33	25	28	20	62	101		
DO-13	56	45	43	25	104	107		
DO-14	31	26	28	23	75	78		

Case	FOI	Α	FOIA	Single	FO	IA		
Timeliness			Stakeh	older	Com	olex		
	Timeli	ness	Timeli	iness	Timeli	ness		
Group	Month	YTD†	Month	YTD†	Month	YTD†		
TOTAL	73.5%	75.5%	79.4%	81.2%	27.3%	35.0%		
HQ	0.0%	21.4%	0.0%	0.0%	0.0%	8.3%		
East	77.2%	76.0%	82.4%	81.6%	28.3%	36.4%		
West	69.0%	75.2%	75.6%	80.8%	26.4%	34.1%		
DO-01	76.3%	77.5%	82.2%	81.7%	0.0%	9.3%		
DO-02	64.4%	66.4%	77.8%	77.5%	21.4%	17.4%		
DO-05	84.8%	78.9%	88.1%	83.5%	50.0%	49.7%		
DO-07	81.2%	79.7%	85.9%	85.6%	33.3%	50.0%		
DO-08	70.5%	72.3%	72.6%	76.4%	25.0%	22.6%		
DO-09	74.8%	82.4%	80.2%	86.1%	45.0%	61.1%		
DO-10	73.5%	77.2%	77.8%	82.6%	20.0%	24.2%		
DO-12	55.6%	76.7%	64.1%	80.4%	0.0%	20.0%		
DO-13	63.9%	60.2%	76.9%	76.7%	16.7%	8.8%		
DO-14	68.6%	70.5%	71.2%	73.5%	25.0%	17.9%		

<sup>†</sup> YTD is based on a 12-month rolling average.

Time	FOI	Α	FOIA		FOIA C			
Applied	Ti A	and the st	Stakehold		Time Ap			
Group	Time Ap Month	YTD†	Applied	YTD†	Month	YTD†		
•								
TOTAL	10.8	9.5	8.1	6.8	32.2	28.7		
HQ	0.0	27.7	0.0	1.4	0.0	32.1		
East	10.1	8.8	7.5	6.6	34.5	24.3		
West	11.6	10.2	8.8	7.0	30.2	33.4		
DO-01	9.8	8.8	6.5	6.1	51.4	51.7		
DO-02	11.0	9.0	7.1	7.3	23.7	16.6		
DO-05	7.0	7.6	5.2	5.9	26.1	18.9		
DO-07	8.9	9.1	7.0	6.1	27.8	23.9		Note: Time Applied is the
DO-08	15.8	10.5	12.6	8.8	83.6	30.3		average hours applied by
DO-09	6.0	6.1	5.5	4.9	9.1	12.4		caseworkers per case.
DO-10	13.0	14.2	8.9	8.0	65.0	75.6		· ·
DO-12	16.9	11.9	11.0	6.9	54.9	88.3		
DO-13	16.6	14.0	10.9	9.2	37.1	28.9		
DO-14	11.6	9.2	10.8	8.2	23.7	26.9		

	FO	IA		FOIA	Case		FOIA	First		FOIA Ca	se Entry	
Case	Case Entry	to Case		Assignmen	t to First	Touch to Records			to Rec	cords		
Milestones	Assignmen	Assignment Month		Tou	ch		Ordered			Ordered		
Group		YTD†		Month	YTD†		Month	YTD†		Month	YTD†	
TOTAL	6.1	6.6		10.4	19.6		9.7	30.7		25.8	58.0	
HQ	0.0	1.7		0.0	83.5		0.0	40.3		0.0	127.8	
East	4.0	5.4		10.5	20.0		7.7	31.8		22.4	58.0	
West	8.8	7.9		10.3	19.2		13.2	29.4		31.8	58.1	
DO-01	12.7	11.3		12.4	20.3		11.7	34.1		40.1	68.9	
DO-02	3.8	3.1		8.1	19.2		16.0	48.3		27.1	71.2	
DO-05	1.6	4.3		6.8	21.3		5.1	31.2		13.4	57.3	
DO-07	2.7	3.3		11.4	19.0		6.1	24.9		20.1	47.3	
DO-08	2.3	4.4		16.0	19.6		7.5	25.4		24.9	49.8	
DO-09	6.9	7.0		16.8	19.4		4.1	28.0		26.6	56.6	
DO-10	3.8	5.2		8.1	15.0		24.0	20.3		35.9	41.3	
DO-12	22.3	12.3		7.7	18.5		10.7	33.4		39.2	66.5	
DO-13	4.2	4.2		7.4	22.3		15.8	38.5		28.9	65.5	
DO-14	13.3	9.8		11.1	21.4		7.6	29.8		30.4	63.0	

Note: Case Milestones are the average working hours per case between milestones (based on 8:00 AM - 4:30 PM working hours). Case Entry to Records Ordered only applies to cases where records were actually ordered.

<sup>†</sup> YTD is based on a 12-month rolling average.

FOIA Disposition as Pct of	Gra	nt	Partial I	Denial	Den	ial	No Red	cords	Duplicate		
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	
TOTAL	34.6%	27.8%	30.0%	27.9%	1.4%	1.5%	5.6%	10.8%	2.8%	2.7%	
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
East	35.7%	29.4%	27.8%	27.9%	1.5%	1.3%	4.7%	8.7%	3.6%	3.8%	
West	32.1%	26.1%	33.8%	27.8%	1.0%	1.7%	7.1%	13.1%	1.3%	1.6%	
DO-01	38.9%	31.3%	23.2%	24.5%	2.1%	1.2%	6.3%	14.4%	3.2%	2.1%	
DO-02	36.2%	31.0%	32.8%	31.6%	1.7%	2.1%	1.7%	5.5%	5.2%	3.9%	
DO-05	34.3%	26.0%	21.6%	29.5%	0.7%	1.1%	3.0%	7.8%	3.7%	4.6%	
DO-07	30.6%	27.5%	31.6%	29.9%	2.0%	1.6%	7.1%	8.0%	5.1%	2.4%	
DO-08	39.5%	33.8%	34.9%	24.0%	1.2%	0.5%	4.7%	6.8%	1.2%	6.4%	
DO-09	32.8%	23.5%	24.2%	22.3%	1.6%	1.5%	7.8%	22.5%	2.3%	1.7%	
DO-10	48.5%	34.7%	32.4%	30.1%	0.0%	1.9%	2.9%	8.4%	1.5%	2.6%	
DO-12	26.7%	23.5%	35.6%	25.5%	2.2%	1.0%	2.2%	9.5%	0.0%	1.9%	
DO-13	24.1%	23.4%	44.6%	35.9%	1.2%	1.3%	1.2%	6.0%	1.2%	0.7%	
DO-14	27.5%	27.9%	39.1%	32.8%	0.0%	3.2%	20.3%	9.2%	0.0%	0.6%	

FOIA YTD† Disposition as Pct of	Imper	fect	Imperfect F as (61		Requ Withd		Routine Pi	rocedure	Closed F Determi		Closed Prio Determi	
Closures	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†	Month	YTD†
TOTAL	13.3%	15.3%	0.3%	0.3%	1.7%	1.8%	8.8%	9.5%	0.2%	0.7%	1.4%	1.8%
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%
East	14.6%	14.7%	0.4%	0.3%	2.3%	1.6%	8.7%	9.9%	0.0%	0.5%	0.6%	1.8%
West	12.5%	15.8%	0.3%	0.2%	0.8%	2.0%	8.4%	9.1%	0.5%	0.9%	2.3%	1.7%
DO-01	9.5%	9.8%	0.0%	0.1%	2.1%	2.0%	12.6%	8.0%	0.0%	0.7%	2.1%	5.8%
DO-02	13.8%	16.1%	0.0%	0.0%	1.7%	0.9%	6.9%	8.5%	0.0%	0.0%	0.0%	0.4%
DO-05	18.7%	14.6%	1.5%	0.8%	3.7%	1.5%	11.9%	13.1%	0.0%	0.2%	0.7%	0.8%
DO-07	15.3%	17.9%	0.0%	0.2%	3.1%	2.2%	5.1%	9.2%	0.0%	0.4%	0.0%	0.8%
DO-08	14.0%	15.7%	0.0%	0.5%	0.0%	1.2%	4.7%	9.0%	0.0%	1.1%	0.0%	1.1%
DO-09	19.5%	16.3%	0.0%	0.0%	0.0%	0.8%	8.6%	7.2%	1.6%	2.1%	1.6%	2.1%
DO-10	7.4%	11.1%	0.0%	0.6%	0.0%	1.8%	5.9%	5.9%	0.0%	0.6%	1.5%	2.3%
DO-12	13.3%	16.8%	0.0%	0.1%	4.4%	2.7%	15.6%	18.1%	0.0%	0.3%	0.0%	0.6%
DO-13	8.4%	22.2%	1.2%	0.2%	1.2%	2.1%	10.8%	6.7%	0.0%	0.4%	6.0%	1.1%
DO-14	8.7%	13.0%	0.0%	0.5%	0.0%	3.4%	2.9%	7.4%	0.0%	0.2%	1.4%	1.8%

<sup>†</sup> YTD is based on a 12-month rolling average.

Open	FC	DIA	FOIA	Single	FOIA	Complex		
Inventory			Stakehol	der Open	Open In	nventory		
	Open Ir	nventory	Inve	ntory	Open	% Backlog		
Group	Open	% Backlog	Open	% Backlog				
TOTAL	990	39.7%	723	25.0%	267	79.4%		
HQ	0	0.0%	0	0.0%	0	0.0%		
East	511	38.7%	378	25.1%	133	77.4%		
West	477	40.5%	343	24.5%	134	81.3%		
DO-01	93	34.4%	71	18.3%	22	86.4%		
DO-02	89	46.1%	61	24.6%	28	92.9%		
DO-05	119	35.3%	85	27.1%	34	55.9%		
DO-07	90	34.4%	65	23.1%	25	64.0%		
DO-08	120	43.3%	96	30.2%	24	95.8%		
DO-09	125	34.4%	85	22.4%	40	60.0%		
DO-10	77	59.7%	42	28.6%	35	97.1%		
DO-12	91	47.3%	62	27.4%	29	89.7%		
DO-13	104	38.5%	83	26.5%	21	85.7%		
DO-14	80	26.3%	71	19.7%	9	77.8%		

Open Inventory	FO	IA	FOIA :	_	FOIA C		
inventory	Open Inv	entory	Inventor		Open Inv Time	Cycle	
Group	Time	Cycle		Cycle			
TOTAL	15.4	57	7.7	28	36.3	135	
HQ	0.0	0	0.0	0	0.0	0	
East	14.5	56	8.1	28	32.8	134	
West	16.3	59	7.2	29	39.8	136	
DO-01	15.8	56	4.1	20	53.5	173	
DO-02	25.8	76	12.7	29	54.3	177	
DO-05	9.1	39	6.0	25	17.0	74	
DO-07	9.0	45	5.4	29	18.3	86	
DO-08	14.5	65	11.7	35	25.9	183	
DO-09	10.2	45	4.9	36	21.5	66	
DO-10	30.5	108	8.9	23	56.5	209	
DO-12	20.3	64	9.9	25	42.8	147	
DO-13	11.7	53	7.8	36	26.9	120	
DO-14	13.8	33	5.8	17	76.9	161	







