

Month-at-a-Glance Report

Inventory Group	FOIA Receipts			FOIA Single Stakeholder Receipts			FOIA Complex Receipts					
	Month	FY-QTD	FYTD	Month	FY-QTD	FYTD	Month	FY-QTD	FYTD			
	TOTAL	716	716	716	663	663	663	53	53			
HQ	-	-	-	-	-	-	-	-	-			
East	379	379	379	355	355	355	24	24	24			
West	337	337	337	308	308	308	29	29	29			
DO-01	86	86	86	82	82	82	4	4	4			
DO-02	46	46	46	45	45	45	1	1	1			
DO-05	92	92	92	83	83	83	9	9	9			
DO-07	93	93	93	83	83	83	10	10	10			
DO-08	62	62	62	62	62	62	-	-	-			
DO-09	86	86	86	68	68	68	18	18	18			
DO-10	79	79	79	74	74	74	5	5	5			
DO-12	59	59	59	56	56	56	3	3	3			
DO-13	56	56	56	53	53	53	3	3	3			
DO-14	57	57	57	57	57	57	-	-	-			

Inventory Group	FOIA Closures			FOIA Single Stakeholder Closures			FOIA Complex Closures					
	Month	FY-QTD	FYTD	Month	FY-QTD	FYTD	Month	FY-QTD	FYTD			
	TOTAL	733	733	733	663	663	663	70	70			
HQ	-	-	-	-	-	-	-	-	-			
East	345	345	345	309	309	309	36	36	36			
West	388	388	388	354	354	354	34	34	34			
DO-01	72	72	72	66	66	66	6	6	6			
DO-02	40	40	40	34	34	34	6	6	6			
DO-05	84	84	84	69	69	69	15	15	15			
DO-07	73	73	73	66	66	66	7	7	7			
DO-08	76	76	76	74	74	74	2	2	2			
DO-09	91	91	91	76	76	76	15	15	15			
DO-10	65	65	65	60	60	60	5	5	5			
DO-12	68	68	68	58	58	58	10	10	10			
DO-13	116	116	116	116	116	116	-	-	-			
DO-14	48	48	48	44	44	44	4	4	4			

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Cycle Days Group	FOIA			FOIA Single Stakeholder Cycle			FOIA Complex Cycle Days					
	Cycle Days			Days			Cycle Days					
	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†			
TOTAL	22	26	27	18	21	21	63	71	79			
HQ	0	0	0	0	0	0	0	0	0			
East	21	26	27	17	20	21	64	79	71			
West	22	27	28	19	22	20	63	64	87			
DO-01	17	27	28	12	19	22	72	118	114			
DO-02	27	29	34	22	22	24	54	59	79			
DO-05	26	23	25	18	17	19	62	68	59			
DO-07	24	24	22	18	18	17	81	66	51			
DO-08	16	29	30	16	25	24	14	117	107			
DO-09	24	24	20	22	21	17	38	37	37			
DO-10	26	25	39	12	16	18	197	141	246			
DO-12	26	28	26	24	23	21	41	56	92			
DO-13	18	33	36	18	27	25	0	103	98			
DO-14	20	24	25	17	22	22	48	53	66			

Case Timeliness Group	FOIA			FOIA Single Stakeholder			FOIA Complex					
	Timeliness			Timeliness			Timeliness					
	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†			
TOTAL	83.8%	77.0%	76.5%	87.8%	82.2%	81.9%	45.7%	33.1%	35.5%			
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
East	84.6%	78.0%	76.9%	89.3%	83.2%	82.6%	44.4%	31.9%	35.6%			
West	83.0%	75.9%	76.1%	86.4%	81.1%	81.2%	47.1%	34.4%	35.4%			
DO-01	86.1%	77.2%	77.9%	92.4%	83.7%	82.6%	16.7%	4.5%	9.8%			
DO-02	75.0%	67.5%	67.6%	82.4%	79.2%	78.8%	33.3%	17.2%	16.8%			
DO-05	81.0%	80.8%	78.5%	89.9%	85.7%	83.6%	40.0%	43.2%	47.9%			
DO-07	90.4%	83.8%	81.9%	92.4%	87.5%	87.3%	71.4%	54.5%	52.5%			
DO-08	86.8%	75.0%	74.0%	86.5%	77.8%	78.3%	100.0%	21.4%	16.4%			
DO-09	80.2%	76.5%	81.3%	81.6%	82.4%	85.7%	73.3%	50.0%	57.1%			
DO-10	87.7%	79.0%	78.4%	91.7%	82.7%	83.5%	40.0%	30.8%	28.6%			
DO-12	61.8%	63.8%	74.0%	69.0%	71.1%	78.5%	20.0%	19.2%	16.4%			
DO-13	94.0%	80.1%	70.2%	94.0%	85.6%	80.4%	0.0%	17.4%	12.5%			
DO-14	85.4%	77.3%	72.1%	90.9%	80.1%	75.1%	25.0%	27.3%	20.0%			

‡ Timeliness for Priority Tax Checks is based on a 15-day cycle time.

Values in RED are lower than the corresponding YTD value.

† YTD is based on a 12-month rolling average.

‡ QTD is based on a 3-month rolling average

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Time Applied Group	FOIA Time Applied			FOIA Single Stakeholder Time Applied			FOIA Complex Time Applied					
	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†			
	TOTAL	9.3	10.2	9.7	6.2	7.5	6.9	38.7	33.1			
HQ	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0			
East	8.7	10.1	9.1	6.2	7.4	6.7	30.0	34.0	26.3			
West	9.8	10.4	10.2	6.2	7.7	7.1	47.9	32.2	35.2			
DO-01	6.3	10.5	8.9	3.4	5.9	5.9	38.4	62.7	53.1			
DO-02	14.3	12.0	9.5	12.4	8.6	7.5	24.8	26.6	18.4			
DO-05	10.9	8.6	8.2	5.6	6.0	6.1	35.2	28.3	20.9			
DO-07	6.4	8.5	9.0	4.6	6.5	6.0	22.6	24.6	25.1			
DO-08	7.9	12.2	10.4	7.9	10.7	8.8	6.8	41.6	32.6			
DO-09	9.7	7.8	6.4	8.6	6.5	5.2	15.2	13.5	12.9			
DO-10	21.4	14.5	15.0	6.1	7.4	7.7	204.1	109.0	86.2			
DO-12	11.9	13.4	12.4	9.1	9.6	7.4	27.8	36.1	77.0			
DO-13	3.4	9.6	11.7	3.4	7.3	8.4	0.0	36.7	30.7			
DO-14	6.8	9.1	9.1	5.2	8.4	8.3	24.9	20.7	21.5			

Note: Time Applied is the average hours applied by caseworkers per case.

Case Milestones Group	FOIA Case Entry to Case Assignment		
	Month	QTD‡	YTD†
TOTAL	7.7	8.3	7.2
HQ	0.0	0.0	0.0
East	6.6	6.0	5.7
West	8.9	10.7	8.8
DO-01	16.6	17.6	13.0
DO-02	2.9	4.3	3.1
DO-05	3.9	2.5	4.1
DO-07	4.1	3.6	3.5
DO-08	3.0	3.6	4.4
DO-09	7.0	7.5	7.2
DO-10	3.7	4.2	5.3
DO-12	22.5	28.9	15.6
DO-13	3.6	5.4	4.9
DO-14	15.5	12.3	11.2

	FOIA Case Assignment to First Touch		
	Month	QTD‡	YTD†
	13.6	15.1	18.3
	0.0	0.0	0.0
	14.7	16.2	19.2
	12.4	13.9	17.1
	20.8	20.5	19.2
	11.2	12.8	18.6
	18.5	18.9	22.0
	10.9	14.6	17.7
	12.7	13.9	17.9
	19.7	17.7	18.0
	7.7	9.7	13.3
	17.6	10.6	16.0
	22.2	15.6	19.7
	10.9	14.4	18.7

	FOIA First Touch to Records Ordered		
	Month	QTD‡	YTD†
	13.6	20.8	29.4
	0.0	0.0	0.0
	16.0	21.1	31.6
	10.7	20.5	26.8
	8.4	20.8	33.4
	14.6	36.1	49.6
	21.2	20.4	31.3
	30.8	18.1	25.2
	7.0	16.6	24.4
	2.1	13.4	23.3
	10.9	16.4	19.7
	-0.1	19.3	31.6
	44.9	28.8	33.2
	20.2	26.0	30.7

	FOIA Case Entry to Records Ordered		
	Month	QTD‡	YTD†
	34.9	44.6	56.0
	0.0	0.0	0.0
	37.8	43.2	57.2
	31.5	46.2	54.4
	50.3	60.3	68.2
	30.7	53.9	72.0
	43.7	41.4	57.9
	45.0	36.6	46.7
	23.8	34.6	47.4
	28.6	39.9	50.8
	23.2	30.6	39.0
	41.4	60.9	66.3
	71.0	49.8	57.8
	51.7	53.8	62.3

Values in RED are higher than the corresponding YTD value.

Note: Case Milestones are the average working hours per case between milestones (based on 8:00 AM - 4:30 PM working hours).

Case Entry to Records Ordered only applies to cases where records were actually ordered.

† YTD is based on a 12-month rolling average.

‡ QTD is based on a 3-month rolling average

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FOIA Disposition as Pct of Closures	Grant			Partial Denial			Denial			No Records			Duplicate			No Disposition Assigned		
	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†
TOTAL	25.7%	32.5%	34.6%	25.0%	28.6%	1.7%	1.5%	1.3%	12.6%	6.1%	7.3%	12.6%	2.5%	2.2%	3.1%	0.6%	0.2%	0.1%
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
East	25.8%	34.5%	37.3%	23.8%	27.3%	1.7%	2.3%	1.8%	10.4%	7.9%	6.1%	10.4%	3.8%	3.0%	4.4%	0.3%	0.2%	0.1%
West	25.7%	30.2%	31.8%	26.2%	30.1%	1.6%	0.8%	0.8%	14.8%	4.5%	8.5%	14.8%	1.3%	1.4%	1.8%	0.8%	0.3%	0.1%
DO-01	14.1%	32.5%	35.2%	19.7%	26.4%	1.0%	1.4%	1.1%	15.1%	2.8%	5.7%	15.1%	2.8%	2.6%	2.3%	1.4%	0.4%	0.2%
DO-02	37.5%	38.4%	42.3%	22.5%	28.5%	3.6%	5.0%	4.0%	7.7%	15.0%	7.3%	7.7%	2.5%	3.3%	5.2%	0.0%	0.0%	0.0%
DO-05	32.5%	37.3%	36.0%	28.9%	26.1%	1.4%	0.0%	1.0%	9.1%	7.2%	4.5%	9.1%	3.6%	2.5%	5.2%	0.0%	0.0%	0.0%
DO-07	23.6%	31.4%	36.2%	22.2%	25.8%	2.3%	2.8%	2.4%	10.1%	8.3%	7.7%	10.1%	1.4%	2.8%	2.7%	0.0%	0.0%	0.0%
DO-08	25.3%	34.5%	39.7%	24.0%	30.5%	0.9%	4.0%	1.5%	8.4%	9.3%	6.2%	8.4%	8.0%	4.0%	7.8%	0.0%	0.4%	0.2%
DO-09	26.4%	30.9%	24.8%	33.0%	26.7%	1.3%	0.0%	0.6%	21.8%	6.6%	9.6%	21.8%	1.1%	1.9%	1.5%	1.1%	0.3%	0.1%
DO-10	45.2%	45.9%	47.8%	27.4%	29.3%	2.5%	1.6%	0.6%	10.4%	4.8%	7.2%	10.4%	0.0%	0.6%	2.5%	1.6%	0.6%	0.2%
DO-12	24.6%	28.1%	29.1%	38.5%	36.5%	1.3%	3.1%	2.2%	11.6%	6.2%	7.3%	11.6%	1.5%	1.1%	2.5%	0.0%	0.0%	0.0%
DO-13	12.1%	22.4%	31.6%	12.1%	28.3%	1.6%	0.0%	0.7%	6.9%	0.0%	3.1%	6.9%	1.7%	1.7%	1.6%	0.9%	0.3%	0.2%
DO-14	33.3%	27.9%	36.8%	29.2%	32.8%	2.0%	0.0%	0.0%	13.3%	8.3%	16.7%	13.3%	2.1%	1.0%	1.1%	0.0%	0.0%	0.0%

FOIA YTD† Disposition as Pct of Closures	Imperfect			Imperfect Processed as (6103)			Request Withdrawn			Routine Procedure			Closed Prior to Determination			Closed Prior to Initial Determination		
	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†	Month	QTD‡	YTD†
TOTAL	16.7%	13.7%	18.0%	0.1%	0.2%	0.3%	0.8%	1.5%	2.1%	9.5%	8.2%	11.3%	10.2%	3.1%	1.8%	1.1%	1.1%	2.0%
HQ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
East	19.1%	14.9%	18.4%	0.3%	0.2%	0.4%	0.6%	1.6%	1.8%	15.0%	9.5%	12.5%	0.3%	0.1%	0.5%	0.9%	0.7%	2.2%
West	14.7%	12.3%	17.6%	0.0%	0.1%	0.2%	1.0%	1.5%	2.4%	4.7%	6.7%	10.0%	19.1%	6.6%	3.0%	1.3%	1.6%	1.9%
DO-01	19.7%	11.7%	11.0%	0.0%	0.0%	0.1%	0.0%	1.9%	2.0%	36.6%	16.2%	11.3%	1.4%	0.4%	0.8%	0.0%	1.1%	5.8%
DO-02	12.5%	11.3%	20.6%	0.0%	0.0%	0.0%	0.0%	2.0%	1.3%	5.0%	5.3%	11.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
DO-05	18.1%	15.6%	19.3%	1.2%	1.0%	1.0%	0.0%	1.6%	1.4%	8.4%	9.9%	16.2%	0.0%	0.0%	0.2%	0.0%	0.6%	1.1%
DO-07	30.6%	20.2%	23.0%	0.0%	0.0%	0.1%	1.4%	2.4%	2.8%	8.3%	7.0%	11.1%	0.0%	0.0%	0.5%	1.4%	0.3%	1.0%
DO-08	12.0%	13.8%	19.3%	0.0%	0.0%	0.5%	1.3%	0.4%	0.9%	13.3%	7.6%	11.4%	0.0%	0.0%	1.1%	2.7%	1.1%	1.6%
DO-09	23.1%	19.9%	16.7%	0.0%	0.0%	0.0%	0.0%	0.3%	0.8%	5.5%	6.8%	7.0%	0.0%	0.6%	2.0%	3.3%	2.3%	2.3%
DO-10	8.1%	6.1%	11.4%	0.0%	0.0%	0.8%	1.6%	1.1%	2.3%	6.5%	6.6%	8.2%	0.0%	0.0%	0.8%	3.2%	2.2%	2.8%
DO-12	15.4%	11.8%	19.0%	0.0%	0.0%	0.1%	3.1%	3.4%	3.6%	7.7%	9.6%	20.1%	0.0%	0.0%	0.3%	0.0%	0.0%	0.7%
DO-13	8.6%	9.1%	25.1%	0.0%	0.3%	0.2%	0.0%	1.7%	2.9%	1.7%	4.9%	7.1%	62.9%	25.5%	14.7%	0.0%	1.7%	1.2%
DO-14	20.8%	11.3%	17.1%	0.0%	0.0%	0.5%	2.1%	1.5%	4.0%	4.2%	6.9%	9.5%	0.0%	0.5%	0.4%	0.0%	1.5%	2.0%

† YTD is based on a 12-month rolling average.

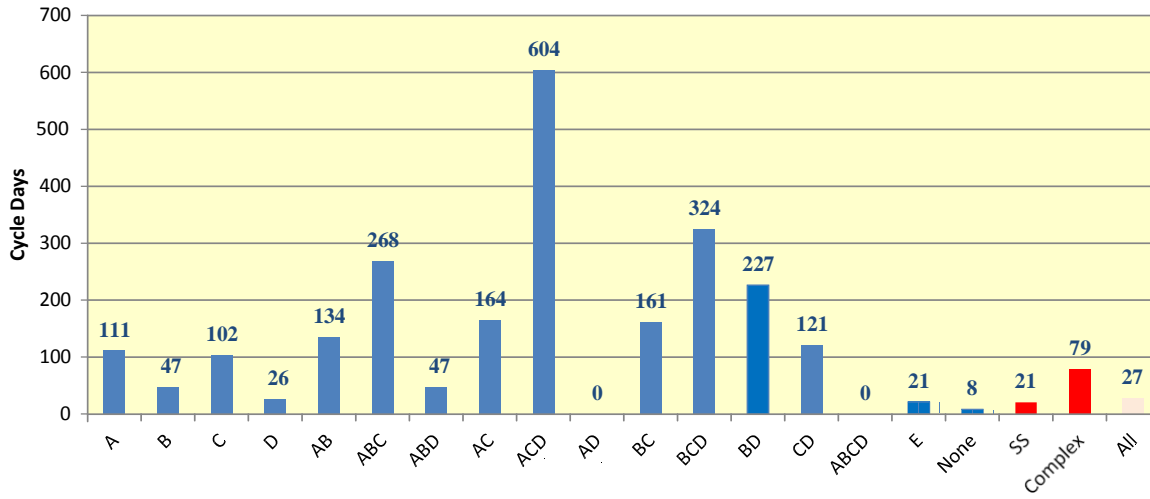
‡ QTD is based on a 3-month rolling average

Month-at-a-Glance Report

Open Inventory Group	FOIA Open Inventory %			FOIA Single Stakeholder Open Inventory %			FOIA Complex Open Inventory %					
	Open	Backlog	Backlog	Open	Backlog	Backlog	Open	Backlog	Backlog			
TOTAL	899	344	38.3%	634	149	23.5%	265	195	73.6%			
HQ	-	-	0.0%	-	-	0.0%	-	-	0.0%			
East	462	161	34.8%	340	74	21.8%	122	87	71.3%			
West	435	181	41.6%	292	73	25.0%	143	108	75.5%			
DO-01	77	23	29.9%	58	8	13.8%	19	15	78.9%			<p>¥ Backlog for Priority Tax Checks is based on a 15-day cycle time requirement.</p> <p>FOIA Backlog is based on statutory FOIA requirements.</p> <p>Backlog for all other case types (6103, Misc, Tax Check Non-Priority) is based on a 30-day cycle requirement.</p>
DO-02	78	41	52.6%	53	19	35.8%	25	22	88.0%			
DO-05	121	36	29.8%	90	18	20.0%	31	18	58.1%			
DO-07	98	18	18.4%	77	8	10.4%	21	10	47.6%			
DO-08	88	43	48.9%	62	21	33.9%	26	22	84.6%			
DO-09	96	42	43.8%	56	22	39.3%	40	20	50.0%			
DO-10	80	43	53.8%	42	8	19.0%	38	35	92.1%			
DO-12	93	40	43.0%	60	14	23.3%	33	26	78.8%			
DO-13	85	29	34.1%	64	12	18.8%	21	17	81.0%			
DO-14	81	27	33.3%	70	17	24.3%	11	10	90.9%			

Open Inventory Group	FOIA Open Inventory Median Days Late			FOIA Single Stakeholder Open Inventory Median Days Late			FOIA Complex Open Inventory Median Days Late					
	Avg Time	Median Cycle	Median Days Late	Avg Time	Median Cycle	Median Days Late	Avg Time	Median Cycle	Median Days Late			
TOTAL	15.8	18	59	7.2	10	27	36.3	89	105			
HQ	0.0	0	0	0.0	0	0	0.0	0	0			
East	14.2	17	57	6.8	9	30	34.8	87	110			
West	17.4	19	60	7.6	11	21	37.6	90	92			
DO-01	12.4	14	39	2.6	12	29	42.5	123	145			<p>Median is the midpoint value. This means half of the cases are less than or equal to this number of days, and the other half are greater than or equal to this number of days.</p>
DO-02	30.0	36	80	12.3	8	25	67.5	149	125			
DO-05	7.5	9	47	4.8	9	31	15.2	50	62			
DO-07	7.0	8	50	3.3	5	29	20.7	29	54			
DO-08	18.8	29	57	13.0	22	39	32.5	126	122			
DO-09	13.1	20	39	5.7	17	28	23.5	28	54			
DO-10	26.5	85	120	11.8	13	64	42.8	197	223			
DO-12	18.3	24	55	6.2	7	3	40.5	86	105			
DO-13	13.5	8	89	8.6	6	37	28.4	86	115			
DO-14	16.6	18	12	6.7	15	10	79.1	57	51			

Cycle Days by FOIA Bucket
(12 month rolling average)



FOIA Backlog Cases - Days to Closure
(12 month rolling average)

