

**NR\_key\_name:** 50D829F913B51E928525644B006CFBBD  
**SendTo:** CN=David Marwell/O=ARRB @ ARRB  
**CopyTo:** CN=Tracy Shycoff/O=ARRB @ ARRB  
**DisplayBlindCopyTo:**  
**BlindCopyTo:** CN=R ecord/O=ARRB  
**From:** CN=Chet Rhodes/O=ARRB  
**DisplayFromDomain:**  
**DisplayDate:** 02/27/1997  
**DisplayDate\_Time:** 3:43:41 PM  
**ComposedDate:** 02/27/1997  
**ComposedDate\_Time:** 2:50:23 PM  
**Subject:** Compaq support

**Body:** Here is the info for calling Compaq server support1-800-386-2172For repair I call 1-800-652-6672our registration# 370424006Follow the voice menus for Proliant and NovellI discussed our problem and they suggested that we replace the defective chiphis other suggestion was that we might have a corrupted NLM on the server but he did not think that was the case given the events that I described.it would be covered under the warranty (3 year) but we would need to positively id the defective chip (hah!) They gave me the part number for us to order a standby chip149-947-001 16meg ram chip for a 486/66 Proliant 1000 server

**recstat:** Record  
**DeliveryPriority:** N  
**DeliveryReport:** B  
**ReturnReceipt:**  
**Categories:**