

**NR\_key\_name:** B89FC5F07289FEAE85256544005DFBCA  
**SendTo:** Timothy\_Fenton @ Chafee.Senate.Gov @ internet @ interliant  
**CopyTo:**  
**DisplayBlindCopyTo:**  
**BlindCopyTo:** CN=R ecord/O=ARRB  
**From:** CN=Jessica DiFrisco/O=ARRB  
**DisplayFromDomain:**  
**DisplayDate:** 11/03/1997  
**DisplayDate\_Time:** 12:08:09 PM  
**ComposedDate:** 11/03/1997  
**ComposedDate\_Time:** 12:06:33 PM

**Subject:** Thought you would find this amusing...  
TO: JESSICA DIFRISCO/ARRB, BENJAMIN ROCKWELL/ARRBCC. FROM: PETER VOHLL/ARRB Date: 11/03/97 10.12.31  
AMSubject: Anal Retentive British PeopleAttached is some correspondence which actually occurred between aLondon hotel's staff and one of its guests. The London hotelinvolved submitted this to the Sunday Times. No name was mentioned.Dear Maid,Please do not leave any more of those little bars of soap in mybathroom since I have brought my own bath-sized Dial. Please removethe six unopened little bars from the shelf under the medicine chestand another three in the shower soap dish. They are in my way.Thank you,Dear Room 635,I am not your regular maid. She will be back tomorrow, Thursday,from her day off. I took the 3 hotel soaps out of the showersoap dish as you requested. The 6 bars on your shelf I took outof your way and put on top of your Kleenex dispenser in case youshould change your mind. This leaves only the 3 bars I lefttoday which my instructions from the management is to leave 3soaps daily. I hope this is satisfactory.Dear Maid -- I hope you are my regular maid.Apparently Kathy did not tell you about my note to her concerning thelittle bars of soap. When I got back to my room this evening I foundyou had added 3 little Camays to the shelf under my medicine cabinet.I am going to be here in the hotel for two weeks and have brought myown bath-size Dial so I won't need those 6 little Camays which are onthe shelf. They are in my way when shaving, brushing teeth, etc.Please remove them.Dear Mr. Berman,My day off was last Wed, so the relief maid left 3 hotel soapswhich we are instructed by the management. I took the 6 soapswhich were in your way on the shelf and put them in the soap dishwhere your Dial was. I put the Dial in the medicine cabinet foryour convenience. I didn't remove the 3 complimentary soapswhich are always placed inside the medicine cabinet for all newcheck-ins and which you did not object to when you checked inlast Monday. Please let me know if I can of further assistance.Dear Mr. Berman,The assistant manager, Mr. Kensedder, informed me this A.M. that youcalled him last evening and said you were unhappy with your maidservice. I have assigned a new girl to your room. I hope you willaccept my apologies for any past inconvenience. If you have anyfuture complaints please contact me so I can give it my personalattention. Call extension 1108 between 8AM and 5PM. Thank you.HousekeeperDear Miss Carmen,It is impossible to contact you by phone since I leave the hotel forbusiness at 745 AM and don't get back before 530 or 6PM. That's thereason I called Mr. Kensedder last night. You were already off duty.I only asked Mr. Kensedder if he could do anything about those littlebars of soap. The new maid you assigned me must have thought I was anew check-in today, since she left another 3 bars of hotel soap in mymedicine cabinet along with her regular delivery of 3 bars on thebath-room shelf. In just 5 days here I have accumulated 24 littlebars of soap. Why are you doing this to me?Dear Mr. Berman,Your maid, Kathy, has been instructed to Record  
**Body:**  
**recstat:** Record  
**DeliveryPriority:** N  
**DeliveryReport:** B  
**ReturnReceipt:**  
**Categories:**