NR_key_name:	D864E5A4F2CCFAA88525622E0041C588
SendTo:	CN=Douglas Horne/O=ARRB @ ARRB
CopyTo:	CN=Valerie Trzaska-Sails/O=ARRB @ ARRB
DisplayBlindCopyTo:	
BlindCopyTo:	CN=R ecord/O=ARRB
From:	CN=Tracy Shycoff/O=ARRB
DisplayFromDomain:	
DisplayDate:	09/05/1995
DisplayDate_Time:	7:58:20 AM
ComposedDate:	09/05/1995
ComposedDate_Time:	7:56:47 AM
Subject:	Re: Continuously Ringing Phone in the SCIF

Body: Doug--Although I appreciate your help on this, in the future you need to refer these types of problems to either me or Valerie. Our phones are run through GSA centrex system and we have a contact over there to take care of such problems. You should assume that all admin problems are to be handled by the admin staff. Thanks.To:ALLcc: From:Douglas Horne/ARRB Date:09/01/95 05:00:22 PMSubject:Continuously Ringing Phone in the SCIFAs many of you are aware, the secure phone instrument in the SCIF began ringing every 2 or 3 minutes (sometimes more often) at 7:30 A.M. Thursday morning, and continued all day Thursday and all morning Friday. Each time the line was picked up there was silence at the other end (except for two occasions, when Phil got a FAX blast).Thinking it must be a re-dial problem or some computer switch problem, I called the operator today, who referred me to repair, who referred me to the "annoying calls" section. Their number is:(202) 508-7435/38, and spoke to a Ms. Ali. She commenced a trace, and by day's end had determined that the calls were coming from a long-distance source.All I asked for was for them to determine whether this was some kind of re-dial or computer glitch, and try to bring a halt to it; or, alternatively, if some citizen was doing this, to please tell us who it was, or how to contact that person.Ms. Ali said that she should have an answer to the mystery soon, as soon as she hears back from the long-distance company that she contacted and requested assistance of. I'll relay more later when this is all figured out and ceases.

recstat:	Record
DeliveryPriority:	N
DeliveryReport:	B
ReturnReceipt:	
Categories:	