

NR_key_name: 51BF72FBE97557D285256246004A8758
SendTo: CN=Tracy Shycoff/O=ARRB @ ARRB
CopyTo:
DisplayBlindCopyTo:
BlindCopyTo: CN=R ecord/O=ARRB
From: CN=Anne Buttimer/O=ARRB
DisplayFromDomain:
DisplayDate: 09/29/1995
DisplayDate_Time: 9:35:13 AM
ComposedDate: 09/29/1995
ComposedDate_Time: 9:34:03 AM
Subject: Re: increased cost of renting a car

Yes I showed them the \$27.00 on the confirmation of itinerary form. I will save all receipts, contracts, etc. I'm glad we can do something about this.

To: Anne Buttimer/ARRBcc: Valerie Trzaska-Sails/ARRBFrom: Tracy Shycoff/ARRBDate: 09/29/95 09:33:26 AMSubject: Re: increased cost of renting a carI just spoke to Carol at Rosenbluth about this. She said you were guaranteed at \$27/day and they should have honored that. Did you show them your confirmation of that rate? It would be on your itenary. In any case, we can submit a claim to get the difference back when you return. Carol said to save ALL receipts and info that they give you, including the copy of the contract that you sign.

To: Tracy Shycoff/ARRBcc: From: Anne Buttimer/ARRBDate: 09/29/95 09:16:46 AMSubject: increased cost of renting a carWhen Rosenbluth made my pland and car reservations on 9\21 the lowest price for a rentalcar in New Orleans was \$27.00 a day with National. (I selected a compact\economy car, not a mid-size.) When I got to the rental counter Tuesday evening the price had become \$34.00 a day for the same class of car. They told me rates "went up a few days ago." I wanted you to know this in case there's anything you can do about it.

Body:
recstat: Record
DeliveryPriority: N
DeliveryReport: B
ReturnReceipt:
Categories: