

November 12, 1997

Mr. James R. Milch
Director
Imaging Science Division
Research Laboratories
Eastman Kodak Company
Rochester, NY 14650-1816

Dear Mr. Milch:

I am writing to thank you, Kodak, Jim Toner, and the imaging science professionals for one of the most impressive accomplishments that I have witnessed in my professional career. For reasons of confidentiality, I will refer to the project by the name assigned by Kodak: Special Project "A."

From our perspective, Special Project "A" was an overwhelming success. Kodak produced digitized images and enhancements that will contribute significantly to our mission. The reports that I received from Rochester while the work was taking place were so enthusiastic (from our own staff member and from the National Archives), that I altered my schedule and flew up to witness the work that was being accomplished. Although I previously had seen the original images many times, and had examined them under magnification, the originals paled in comparison to the enhanced images that Kodak generated.

I cannot possibly speak too highly of the superb work of Jim Toner. His proposed solutions to the problems that were raised exceeded all expectations. Before we were able to begin, he was bombarded by a continuing series of questions and concerns raised by the National Archives. I am sure that almost any other person would have lost patience with the process as it unfolded. Not only did Jim exhibit profound patience in dealing with his clients, he provided answers and solutions that exceeded each of the Archives' queries. The security that he arranged not only impressed me (and I am a little jaded on such issues), it thoroughly impressed the security professionals brought in by the Archives to oversee such issues.

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Jim could not have been more responsive to our requests or more professional in his handling of the issues. He collected and organized a team of professionals that made us confident that we were obtaining the best people in the world to handle a difficult and delicate matter.

I am not accustomed to writing such enthusiastic and unequivocal letters. But all of the praise is fully deserved. We could not be more pleased either with the result or with Kodak's public-spirited generosity.

Sincerely,

Dr. T. Jeremy Gunn
Executive Director

cc: Fred H. Williamson